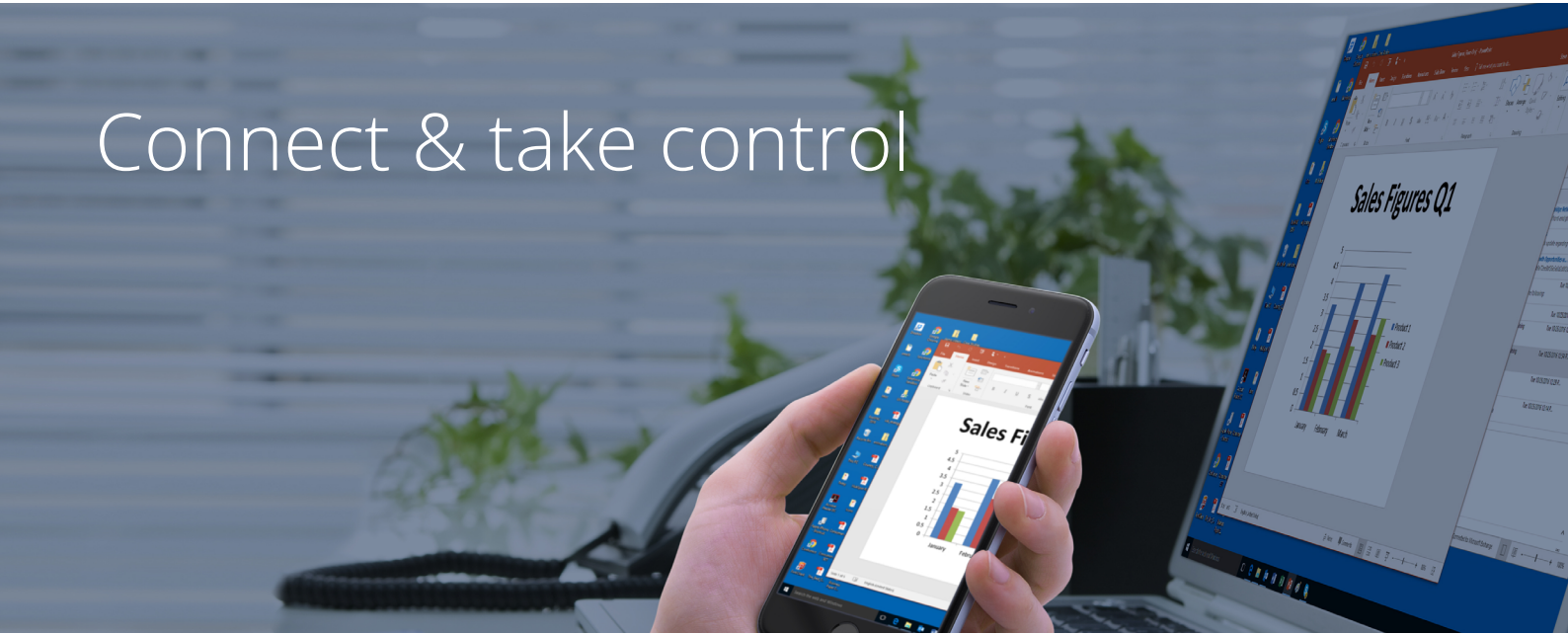


# Connect & take control



RealVNC® invented VNC® screen sharing technology over twenty years ago. We deliver secure screen sharing for a wide range of industry applications on all major computer and mobile platforms.

Every day millions of people around the world use VNC® Connect to improve the efficiency of their businesses. Flexible and secure, VNC® Connect remote access and support software gives organizations the power they need to “Connect & take control”.

# Enterprise

## Powerful, flexible and ultra-secure remote access and support for the enterprise

The IT warrior, in charge of thousands of devices and support for customers or employees, defeating security threats, upgrading systems and providing a help desk service. You need a flexible and ultra-secure remote access and support strategy for your entire business. With an Enterprise subscription, you have the single tool you need to respond to your ever-changing business landscape.

### Device access

Access business devices that have VNC® Connect installed any time, for ultra-secure and flexible tele-working, administration, IT support, collaboration, training and more.

Everything in Professional, plus:

- Direct (LAN) as well as cloud (Internet) connectivity
- 256-bit AES session encryption
- Single sign-on
- Powerful deployment strategies
- Remote configuration and lock-down
- Legacy platform support

Starting at just **\$55** per year for one remote device, with big discounts for volume.

### Instant support

Support customers or employees without VNC® Connect installed on demand.

Everything in Professional, plus:

- Comprehensive session history
- Branding and app customization
- 256-bit AES session encryption

Just **\$400** per year per named technician. Discounted site licensing is also available.



VNC® Connect addresses a range of remote access and support requirements for business and personal use. We have a plan for every budget, with security and productivity features to suit, and discounts for volume. Choose from a Home, Professional or Enterprise subscription.

# Professional

## Feature-rich and secure remote access and support for professionals and departments

The office hero, always multi-tasking and struggling to be in more than one place at a time. You need a quick and easy remote access and support tool you can trust. With a Professional subscription, you can access critical systems and applications remotely or provide agile support to customers or colleagues from any device in the world. You can be everywhere and never leave your desk.

### Device access

Access business devices that have VNC® Connect installed any time, for tele-working, administration, IT support, collaboration, training and more.

Everything in Home, plus:

- Unlimited remote devices and users
- High-speed streaming
- Multi-factor authentication
- Printing, file transfer and chat

Starting at just **\$40** per year for one remote device, with big discounts for volume.

### Instant support

Support customers or employees without VNC® Connect installed on demand.

- Cloud connectivity so no network reconfiguration required
- Simple session code authorization
- 128-bit AES session encryption
- File transfer
- Elevation to run admin operations
- Automatic resume on reboot

Just **\$200** per year per technician. Discounted site licensing is also available.



VNC® Connect delivers compelling ROI to your business, cutting IT support costs, improving service quality, enhancing business application efficiency, enabling new revenue and supporting regulatory compliance initiatives.

# Home

## Easy-to-use remote access for friends and family

On the go, doing anything, anywhere, on any device. You're the tech savvy resource for your friends and family. The Home subscription helps you remotely control your digital life, allowing you to get on with the things you enjoy.

### Device access

Access personal devices that have VNC® Connect installed any time.

- Cloud connectivity
- Online account management
- Simple password authorization
- 128-bit AES session encryption
- Screen blanking for privacy

\$0 for non-commercial use only, limited remote devices and users (with option to buy more).

### Instant support

The instant support capability is not available with the free Home subscription. It can only be purchased as part of a Professional or Enterprise subscription.



Over 1 billion  
devices



250,000,000 +  
downloads



100,000+ corporate  
customers

# Saving you time, money and much more



## Reduce cost

Decrease support call repeat rates, call handling time and on-site service costs



## Save time

Reduce the need for specialized training and documentation for remote support



## Improve quality

Provide engaging, real-time service that improves employee and customer satisfaction



## Increase uptime

Avoid downtime with faster problem identification and resolution



## Mitigate risk

Anticipate and prevent system failures and the risk associated with on-site service



## Meet goals

Support business and compliance objectives with audit and security functionality

## VNC<sup>®</sup> Connect licensing

**With Enterprise or Professional, choose device access, instant support or both**

Choose the number of remote devices you need to access, the number of technicians you need to provide instant support, or both. Note for device access, the cost per remote device decreases with volume.

### Example device access discounts for an Enterprise subscription...

1 remote device

**\$55.00**

device/year

100 remote devices

**\$13.00**

device/year

500 remote devices

**\$8.00**

device/year

# Compare our subscriptions

## VNC® Connect

Choose from a Home, Professional or Enterprise subscription to suit your remote access needs.

### Home Pro Enterprise

Software licensed for commercial use	No	Yes	Yes
Latest platform support	✓	✓	✓
Cloud connectivity	✓	✓	✓
Full session encryption	128-bit AES	128-bit AES	Up to 256-bit AES
Team management capabilities		✓	✓
Dedicated support channel		✓	✓

## Device access

To enable device access, simply add a number of remote devices to your subscription at any time.

### Home Pro Enterprise

Number of remote devices to control	1-10	Controlled by tier	Controlled by tier
Number of users who can connect	1-5	Unlimited	Unlimited
Simple password authentication	✓	✓	✓
Multi-factor & system authentication		✓	✓
High-speed streaming		✓	✓
Printing, file transfer, chat		✓	✓
Direct connectivity			✓
Single sign-on			✓
Centralized deployment with licence key			✓
Remote configuration/lock down			✓
Legacy platform support			✓
Third-party VNC® compatibility			✓
User and Virtual modes			✓

## Instant support

To enable instant support, simply add a number of technicians to your subscription at any time.

### Pro Enterprise

Concurrent sessions per technician	3	10
Simple session code authorization	✓	✓
File transfer	✓	✓
Elevation to run admin operations	✓	✓
Automatic resume on reboot	✓	✓
Comprehensive session history		✓
Branding and app customization		✓

To enable device access, simply select the number of remote devices you wish to control.

To enable instant support, select the number of technicians that will be using this capability.

## Contact us

Email: [enquiries@realvnc.com](mailto:enquiries@realvnc.com)

Free trial: [realvnc.com/trial](https://realvnc.com/trial)

Web: [realvnc.com/connect](https://realvnc.com/connect)