



MOVING-OUT QUESTIONNAIRE FOR SATO TENANTS

Our customers' feedback is important for us and therefore we hope you can take a moment to fill in this questionnaire. Your responses will be processed confidentially and used to improve our apartment selection and services. We thank you for your cooperation and hope to be able to serve you in the future too.

Apartment address in full: _____

My main reason for moving out: (please tick the most important reason only)

- changed from renting to another type of occupancy (owner-occupied, part-ownership or right-of-occupancy)
- moving in with / separating from my partner
- change in household size
- moving to another city or municipality
- health reasons
- apartment size
- inconvenient location for transport
- apartment value for money
- rent level
- other factors related to the building, please specify: _____
- factors related to the neighbourhood, please specify: _____

Did you check the SATO apartment selection when looking for a new home?

- Yes
- No

My new home is

- an owner-occupied home bought from SATO
- an owner-occupied home bought elsewhere
- a house built by us
- a right-of-occupancy home
- a rented SATO apartment
- an apartment rented from elsewhere
- a part-ownership home from SATO
- a part-ownership home from elsewhere
- not known by me yet
- other, please specify: _____

My most important criterion when selecting my new home was

- location
- housing costs
- size
- level of fixtures and fittings
- other reason, please specify: _____

How would you rate SATO on a scale of 1 to 5?

5=excellent, 4=good, 3=average, 2=below average, 1=poor

Apartment _____

Service of SATO's sales office/agent _____

Building management and maintenance service _____

Would you recommend SATO's apartments to others?

0=most certainly not

10=absolutely yes

0 1 2 3 4 5 6 7 8 9 10

Any comments? Please let us know what you think about us.

THANK YOU FOR YOUR FEEDBACK!