



SIRENA RESIDENCE & SPA  
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## INTRODUCTION LETTER

Dear sir / madam,

I am taking this opportunity to introduce Sirena Residence & SPA, a spectacular luxurious resort in Samos island Greece, to you and your friends.

Located in south-western Samos at the foot of Mount Kerkis, in the area of Kampos Marathokampou, Sirena Residence & SPA, a four stars elegant hotel / aparthotel, is the ideal place for unique moments of relaxation.

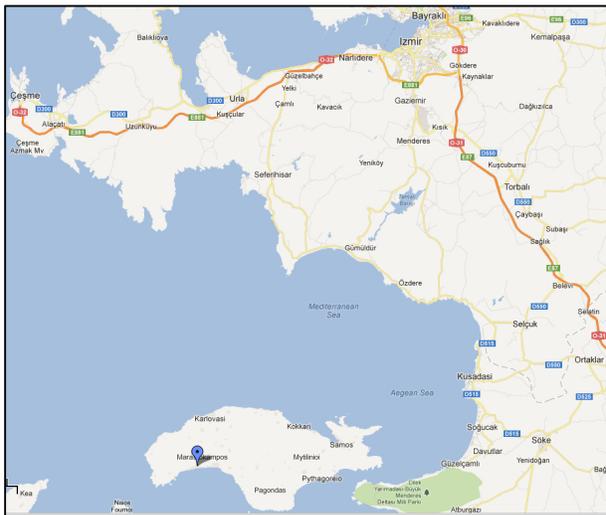
### The main resort

Built in 2009, Sirena Residence & SPA is the meeting point of tradition and modern design. The buildings and surroundings of the hotel are those of a traditional Samian village: paved alleyways, stone fountain, traditional mosaic, as well as areas of gardens with local flowers and trees.

The complex has an outdoor pool with water jet massage, a SPA center and fully equipped gym, pool snack bar, rest areas, a children playground, free wifi, free public internet corner, ping pong table and also free private parking.



The hotel also has rooms suitable for guests with disabilities and offers high quality continental style buffet breakfast with fresh local products. Car rental services are also available.



The hotel is a secure oasis of peace and tranquility, a luxurious place to stay, efficiently backed by our dedication in personalized service. This modern day haven is approximately 200m from the magnificent beach of Kampos Marathokampou and next to numerous local cafes, shops and taverns making it ideal for couples, families and nature lovers who want to taste the real life of the islanders.

## The Rooms

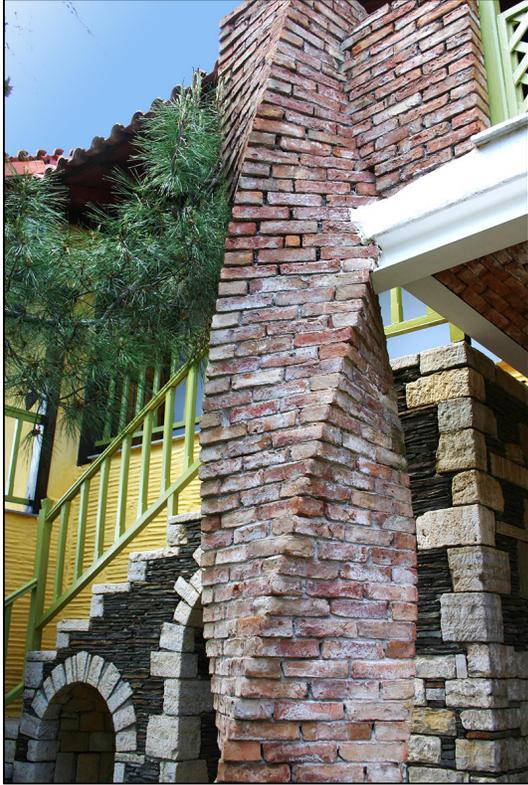
Its studio flats and apartments (27 in total) combine luxurious comfort and spectacular sea and mountain views.

The **studio** flats, which can accommodate up to 4 persons, consists of a bedroom area with two twin beds joined together and a living area with sofa-bed, coffee and dining tables as well as a fully equipped kitchen to make you feel at home. The living and bedroom areas are exceptionally decorated and separated by wooden furniture, providing the guest with a cozy, friendly and relaxing environment. All studios have a furnished balcony or a terrace with view, which are shaded by traditional pergolas.

The **apartments**, which can accommodate up to 6 persons, offers a separate bedroom with two twin beds joined together as well as a living room with two sofa-beds and a fully equipped kitchen. The apartments are spacious and ideal for families with children. The living and bedroom areas are exceptionally decorated with high-quality wooden furniture. All apartments have one or more furnished balconies or terrace, which are shaded by traditional pergolas.



## The sister: Sirena Village



Sirena Village is been taken under the management of Sirena Residence & SPA and renovated in 2012. It is an authentic stone-made group of buildings located in south-west Samos. Resembling a traditional Greek Village, this accommodation is absolutely harmonized with the Samian countryside: a unique place, for unforgettable memories of peace and comfort. Its buildings and surroundings are those of a traditional Samian village: stone-made & white washed buildings, paved alleyways, flower & vegetable gardens, old local artefacts from the past century, wood oven and a traditional Greek kafenio at the village square.

Located in an exceptionally quiet area in the back street of the settlement of Kampos Marathokampou, Sirena Village is just 200 meters from the magnificent beach of Kampos, local cafes and shops. Under the management of the sister hotel, Sirena

Village offers its guests high quality services, including spa, gym, outdoor pool with hydrojet massage, pool bar, kids kindergarten, free wifi, internet corner, quality breakfast, table tennis etc at the premises of Sirena Residence & SPA complex.

Sirena Village apartments are two rooms apartments (1 separate bedroom) with fully equipped kitchen in the Sirena Village complex. In aesthetic standards of the traditional Samian house, this room is suitable for 2 to 4 people with single, double or twin beds. It has a small furnished courtyard or balcony, in a relaxing environment surrounded by plants, flowers and olive and pine trees. Two bedrooms apartments and studio rooms also available.

## Web site & Social media

More information on Sirena Residence & SPA and Sirena Village can be found on our web sites **[www.sirena.gr](http://www.sirena.gr)** & **[www.sirenavillage.gr](http://www.sirenavillage.gr)**

You can also follow us on:

**facebook:** [facebook.com/groups/sirenasamos](https://www.facebook.com/groups/sirenasamos)

**twitter:** [twitter.com/SirenaResidence](https://twitter.com/SirenaResidence)

We are proud of our fast communication with inquires reply within 24h through our e-mail address: **[info@sirena.gr](mailto:info@sirena.gr)**

## Online booking services

Making bookings for Sirena accommodations is fast and reliable through our online booking services. Customers can choose over the available rooms while they can also profit from occasional promotional offers.

The screenshot displays the Sirena website's booking interface. At the top, there are navigation links for 'My Reservation', 'English', 'Select your currency Euro', and 'Agents'. The Sirena logo is prominently displayed. Below the logo, there are tabs for 'Rates & Availability', 'Special Offers', and 'Contact'. The main content area is divided into four steps: '1. YOUR PREFERENCES', '2. RATES & AVAILABILITY', '3. GUEST INFO', and '4. COMPLETE RESERVATION'. Under '1. YOUR PREFERENCES', there are sections for 'Accommodation preferences' (Check in: 19/09/2012, Check out: 20/09/2012, 1 Overnight, First Room: 2 Adults) and 'Change your preferences' (Check in, Check out, Coupon code, Rooms: 1, Adults: 2, Children: 0). The '2. RATES & AVAILABILITY' section is titled 'Available Rooms Found - Instant reservation confirmation' and includes a note: 'Please select your preferred room type to continue. Rooms with instant booking confirmation are marked as "Book Now". If you choose to select a room that's available upon request (marked as "On Request"), we will reply to your request within 24 hours.' Three room options are listed: 'Studio Suitable for 1-4 guests' (Total price 120.00 €), 'Apartment Suitable for 2-8 guests' (Total price 140.00 €), and 'Studio Deluxe Suitable for 1-4 guests' (Total price 130.00 €). Each room listing includes a small image, a 'room info' link, a calendar view for 'wk 1' showing availability, and a 'BOOK NOW' button.

## Our Feedback

Knowing your weaknesses is making you stronger. This is the reason why in Sirena management we keep a constant close eye on our customer's feedbacks so we can continuously improve our services for our guests. And the result is rewarding.

Sirena accommodations have received numerous awards as well as high ranking marks in international independent reviews organizations:

- Zoover 95% (2013 Top 5 apartment in Greece)
- HolidayCheck 92%
- TripAdvisor 90%
- Booking.com 88%
- TUI Gold "Blue award" 2012, 2013, 2014, 2015

Additionally, every season we conduct an internal survey to verify the quality of our services and our guest's satisfaction. In Sirena we are all proud to be part of our guest's unforgettable memories.

We hope that you will find this information useful and that you might consider visiting our resort in the future.

Should you need further information please don't hesitate to contact us.

Kind regards

the Sirena team