

Juneau Utilities
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Deferred Payment Agreement

A deferred payment agreement (DPA) will be offered to residential customers who cannot pay their balance in full and must consist of two elements: a reasonable down payment and an installment plan to pay the remaining balance over a specified period of time. Payments must be received on or before the due date. A late or missed payment will cause the DPA to default, resulting in disconnection of utility service. If there is a default on a DPA, Juneau Utilities is not required to re-negotiate a payment plan prior to disconnection.

Please note – on a monthly basis, customers are required to pay the current charges in full, in addition to the agreed upon installment plan. You will be required to make prompt payment of both your current charges and the installments.

The minimum down payment will be one-third of the total amount owed. The remaining balance may be divided into three installments.

Customer Name: _____ Home Phone: _____

Address: _____ Cell Phone: _____

Account Number: _____

Total Amount Owed: _____ Down Payment: _____

I agree to make the following payments:

Amount: _____ Date: _____

Amount: _____ Date: _____

Amount: _____ Date: _____

In addition, current monthly charges will be paid by due date.

Notes: _____

Customer Signature: _____ Date Signed: _____