



NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES
Division of Health Benefits

Health Plan Comparison Chart

All plans are required to have the same type of Medicaid services you get now. These include:

- Doctor visits
- Hospital visits
- Behavioral health care
- Prescriptions
- Eye care
- Medical supplies
- Lab tests and X-rays
- Therapies
- Hospice

To see the full list of NC Medicaid covered services provided by the health plans, go to ncmedicaidplans.gov.
Health plans also have added services. To compare added services, see the other side.



1-866-799-5318

TTY: 711

wellcare.com/nc

7 a.m. to 6 p.m.,
Monday through Saturday

WellCare
Beyond Healthcare. A Better You.

Member: SAMPLE SAMPLE
Member ID: 99999999
Plan Name: Sample Plan
Medicaid #: 1234567

Primary Care Provider (PCP):
Sally Smith
WATSON CLINIC
1234 MAIN ST
STE ABC
MOOREVILLE, NC 28581
PCP Phone: 1-555-555-1235

Rx BIN: 004336
RxCN: MCADADY
RxGRP: RX8775

Statewide
(all 100 counties)



1-800-349-1855

TTY: 711

uhccommunityplan.com/nc

7 a.m. to 6 p.m.,
Monday through Saturday

UnitedHealthcare Community Plan

Health Plan (00948) 911-87726-04
Member ID: A999999991
Group Number: NCMCMC
Member: MEMBER NAME
Payer ID: 87726

AMH/PCP Name:
PROVIDER NAME
AMH/PCP Phone: (000) 000-0000
PROVIDER STREET ADDRESS
CITY, STATE, ZIP

OPTUMRX
Rx BIN: 61046
RxCN: AC1NC
RxGRP: 4949

1501 Administered by UnitedHealthcare Community Plan of North Carolina, Inc.

Statewide
(all 100 counties)



1-844-594-5070

TTY: 711

healthybluenc.com

7 a.m. to 6 p.m.,
Monday through Saturday

HealthyBlue

Member Name:
Member ID:
Effective Date:
Date of Birth:

Primary Care Provider (PCP):
PCP Telephone #:
PCP Address:
RxBIN: XXXXXX
RxCN: XX
RxGRP: XXXX

Statewide
(all 100 counties)



1-855-375-8811

TTY: 1-866-209-6421

amerihealthcaritasnc.com

24 hours a day,
7 days a week

AmeriHealth Caritas
North Carolina

Member name
[John L. Doe]
AMH/PCP Name:
AmeriHealth Caritas North Carolina ID
[XXXXXXXXXX]
State ID: [XXXXXXXXXXXXXXXXXX]

Primary provider
(PCP first name, PCP last name)
[Group name]
PCP Group address
(Street Address)
(City, State, ZIP)
PCP Group phone number
[X-XXX-XXX-XXXX]
Effective date
[MM/DD/YYYY]

Copays
ER: [5] PCP: [5] SPEC: [5]
Costs may apply to some services. See Member Handbook.

Statewide
(all 100 counties)



1-833-552-3876

TTY: 711 or 1-800-735-2962
carolinacompletehealth.com

7 a.m. to 6 p.m.,
Monday through Saturday

carolina complete health
1901 David Taylor Dr. Suite 200
Charlotte, NC 28262

NAME: JANE C. DOE
MEMBER ID: [XXXXXXXXXXXX]
DATE OF BIRTH: MM/DD/YYYY
EFFECTIVE: MM/DD/YYYY
MEMBER PORTAL:
CarolinaCompleteHealth.com

AMH/PCP Name:
AMH/PCP Address:
AMH/PCP Phone Number:






Only available in these counties: Alexander, Anson, Bladen, Brunswick, Cabarrus, Catawba, Cleveland, Columbus, Cumberland, Gaston, Harnett, Hoke, Iredell, Lee, Lincoln, Mecklenburg, Montgomery, Moore, New Hanover, Pender, Richmond, Robeson, Rowan, Sampson, Scotland, Stanly, Union

More on back ►►►

Questions? Go to ncmedicaidplans.gov. Or call us at **1-833-870-5500** (TTY: 1-833-870-5588). The call is free. We can speak with you in other languages.

You can get this information in other languages or formats, such as large print or audio.

Added services: Use this chart to compare the added services that each health plan offers. Some services may be only for members who qualify.
For questions, call **1-833-870-5500** (TTY: 1-833-870-5558)

<div data-bbox="117 164 363 233">  <p>Beyond Healthcare. A Better You.</p> </div> <div data-bbox="58 285 191 313"> Education </div> <div data-bbox="58 323 306 354"> <ul style="list-style-type: none"> ▪ \$120 GED voucher </div> <div data-bbox="58 391 172 418"> Prenatal </div> <div data-bbox="58 428 392 495"> <ul style="list-style-type: none"> ▪ Up to \$450 in rewards for baby products </div> <div data-bbox="58 531 176 560"> Wellness </div> <div data-bbox="58 570 390 750"> <ul style="list-style-type: none"> ▪ \$75 yearly in rewards gift cards ▪ 20% CVS discount card ▪ 24-week voucher for Weight Watchers® </div> <div data-bbox="58 784 136 813"> Youth </div> <div data-bbox="58 824 392 891"> <ul style="list-style-type: none"> ▪ Boy Scouts, Girl Scouts or 4-H Club membership </div> <div data-bbox="58 925 136 954"> Other </div> <div data-bbox="58 964 413 1252"> <ul style="list-style-type: none"> ▪ Hearing aid (up to \$300 value) ▪ Up to \$120 yearly value for over-the-counter drugs ▪ Cell phone with 1,000 monthly minutes, free texts and 1GB of data ▪ Rides to classes and events </div>	<div data-bbox="506 164 779 233">  <p>Community Plan</p> </div> <div data-bbox="464 285 594 313"> Education </div> <div data-bbox="464 323 699 354"> <ul style="list-style-type: none"> ▪ Life skills training </div> <div data-bbox="464 391 575 418"> Prenatal </div> <div data-bbox="464 428 793 535"> <ul style="list-style-type: none"> ▪ Free breast pump ▪ Up to \$100 in rewards for baby products </div> <div data-bbox="464 570 581 599"> Wellness </div> <div data-bbox="464 609 823 747"> <ul style="list-style-type: none"> ▪ Up to \$75 yearly in rewards gift cards ▪ 13-week voucher for Weight Watchers® </div> <div data-bbox="464 784 541 813"> Youth </div> <div data-bbox="464 824 785 891"> <ul style="list-style-type: none"> ▪ \$75 yearly for youth club membership </div> <div data-bbox="464 925 541 954"> Other </div> <div data-bbox="464 964 825 1393"> <ul style="list-style-type: none"> ▪ \$100 yearly value in alternative healing, acupuncture, massage therapy ▪ Up to \$150 for hypoallergenic mattress cover and pillowcase for asthma ▪ Cell phone with 350 monthly minutes, free texts ▪ Free meal delivery up to 14 days, if qualify </div>	<div data-bbox="900 164 1188 233">  </div> <div data-bbox="867 285 999 313"> Education </div> <div data-bbox="867 323 1211 573"> <ul style="list-style-type: none"> ▪ \$50 annual gift card for school supplies ▪ GED exam voucher (up to \$160 value) ▪ 24 hours of online tutoring for members ages 6-18, if qualify </div> <div data-bbox="867 609 980 636"> Prenatal </div> <div data-bbox="867 646 1192 711"> <ul style="list-style-type: none"> ▪ Up to \$75 yearly rewards for doctor visits </div> <div data-bbox="867 747 987 776"> Wellness </div> <div data-bbox="867 786 1211 1002"> <ul style="list-style-type: none"> ▪ Yearly adult dental exam and cleaning ▪ \$40 a month for groceries, if qualify ▪ 13-week voucher for Weight Watchers® </div> <div data-bbox="867 1037 947 1065"> Youth </div> <div data-bbox="867 1076 1190 1141"> <ul style="list-style-type: none"> ▪ \$75 yearly for youth club membership </div> <div data-bbox="867 1177 947 1206"> Other </div> <div data-bbox="867 1216 1224 1427"> <ul style="list-style-type: none"> ▪ Cell phone with monthly data, minutes and bonus minutes ▪ \$20 Uber or Lyft gift card for college students for grocery stores, local events </div>	<div data-bbox="1327 155 1566 248">  <p>North Carolina</p> </div> <div data-bbox="1268 285 1402 313"> Education </div> <div data-bbox="1268 323 1526 354"> <ul style="list-style-type: none"> ▪ GED exam voucher </div> <div data-bbox="1268 391 1383 418"> Prenatal </div> <div data-bbox="1268 428 1589 495"> <ul style="list-style-type: none"> ▪ Home visits for high-risk pregnancy </div> <div data-bbox="1268 531 1390 560"> Wellness </div> <div data-bbox="1268 570 1631 708"> <ul style="list-style-type: none"> ▪ \$75 yearly in rewards gift cards ▪ 13-week voucher for Weight Watchers® </div> <div data-bbox="1268 743 1350 773"> Youth </div> <div data-bbox="1268 782 1633 917"> <ul style="list-style-type: none"> ▪ Boys & Girls Club membership at participating locations for members under 19 </div> <div data-bbox="1268 954 1350 984"> Other </div> <div data-bbox="1268 993 1631 1461"> <ul style="list-style-type: none"> ▪ Acupuncture, massage therapy, biofeedback ▪ Extra pair of glasses and eye exam every 2 years for members ages 21 and older ▪ Free meal delivery up to 7 days after hospital stay, if qualify ▪ Home visits and supplies such as pillow case covers for asthma ▪ Cell phone with 1,000 monthly minutes, free texts </div>	<div data-bbox="1755 155 1940 248">  </div> <div data-bbox="1671 285 1808 313"> Education </div> <div data-bbox="1671 323 2037 354"> <ul style="list-style-type: none"> ▪ GED exam practice supplies </div> <div data-bbox="1671 391 1793 418"> Wellness </div> <div data-bbox="1671 428 2037 721"> <ul style="list-style-type: none"> ▪ Virtual care visits ▪ \$75 yearly value in rewards ▪ \$20 monthly for approved foods ▪ YMCA membership ▪ 10-week voucher for Weight Watchers® with 14 weeks of online tools </div> <div data-bbox="1671 756 1755 786"> Youth </div> <div data-bbox="1671 795 2013 899"> <ul style="list-style-type: none"> ▪ Boys & Girls Club membership for members ages 6-18 </div> <div data-bbox="1671 935 1755 964"> Other </div> <div data-bbox="1671 974 2028 1289"> <ul style="list-style-type: none"> ▪ \$125 yearly for vision items for members ages 21 and older ▪ \$30 quarterly value per household for over-the-counter drugs ▪ Home visits and supplies such as air filters and mattress covers for asthma </div>
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