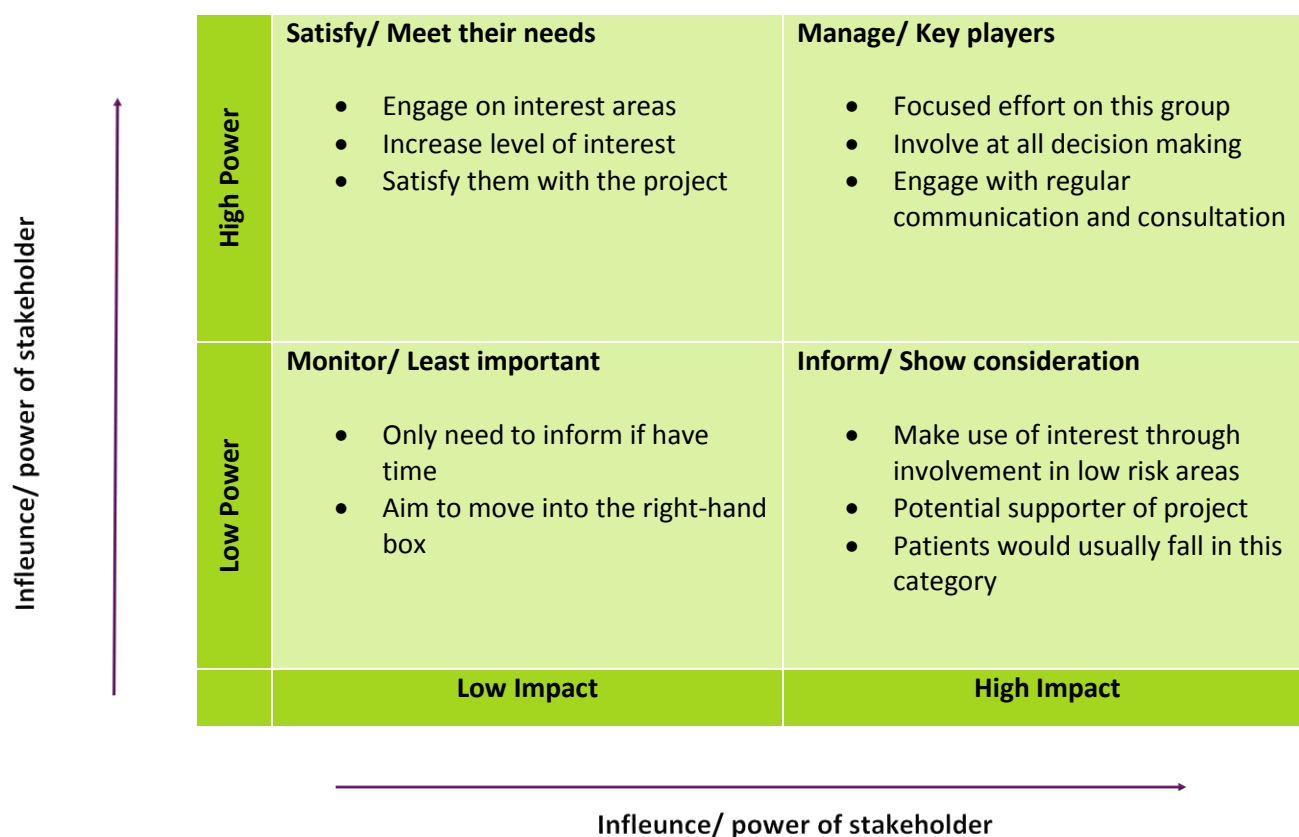


Stakeholder Analysis

Purpose

To improve service delivery processes, you need to actively engage a wide variety of people such as clinicians, administrative staff, patients and user groups. A stakeholder analysis enables you to identify everyone who needs to be involved in a change project. The more important the stakeholder is to the success of the project, the more time and resources you need to devote to maintaining their involvement and commitment.



[illegible]