GRACE Project

Nursing Home Patients - Emergency Department (ED) Flow Chart

Patient presents at the Emergency Department with or without notification

Triage contacts the GRACE Nurse

Usual ED triage
GRACE Nurse assists with the development of the care plan

OPTION ONE
EDD < 4 Hours

The Grace Nurse in collaboration with Emergency Department staff develops the care plan and liaises with the nursing home.

The medical officer discusses the care plan with the general practitioner.

The patient returns to the nursing home with appropriate HKHS support such as specialist consult, subcutaneous fluids, and/or CNC review e.g. CNC Wound, CAPAC or Home Nursing Service Care.

Option Two
Acute Medical ED > 4 Hours

Medical patients admitted to the Emergency Medical Unit/Ward (EMU).

GRACE Nurse with develops the care plan in consultation with the EMU staff. Care Plan discussed with the nursing home.

Patient stabilised in the EMU. Geriatrician considered if appropriate. EMU medical officer discusses care plan with general practitioner.

Patient discharged to nursing home with appropriate support as in Option One

Option Three
Acute Admission
Fast Track

Orthopaedic / surgical admit to an acute ward.

Contact GP, GRACE and Nursing Home prior to discharge care

GRACE Nurse liaises with nursing home as required.