



## DIGITAL MEMBERSHIP CARDS DOWNLOADING INFO AND OTHER FAQs

### **How do I add the membership card to my iPhone?**

You will receive an email from our vendor, Cuseum, [membership@cuseum.com](mailto:membership@cuseum.com). This email will provide you with a unique url to download your specific digital member card. You will receive this email within the first month of joining as an SAE Member.

Access the email from your smartphone and click the "Download" button, then click "Add to Wallet" and "Add." The card will automatically go to your iPhone's [Apple Wallet](#). It can be accessed in Wallet at any time.

If you do not receive this email, or you have misplaced it, please email Customer Service, [customerservice@sae.org](mailto:customerservice@sae.org) to receive a new email.

### **How do I add the membership card to my Android phone?**

Android users need to download Wallet Passes from [Google Play](#). After you have the app, access the email from your smartphone and click "Download" in the membership email, and the card will automatically go to your Wallet Passes app, where it can be accessed at any time.

### **I'd prefer not to use this digital membership card, what should I do?**

You can still access a hard copy of your membership card from SAE's website. Visit your membership information on SAE's website and click on "[Print Membership Card](#)."

### **I don't have a mobile phone, what can I do?**

Print a copy of your membership card from [sae.org](http://sae.org). Visit your membership information on SAE's website and click on "[Print Membership Card](#)."

### **Where can I learn more about my SAE Member benefits?**

A list of your [member benefits](#) is available on [sae.org](http://sae.org). If you have any questions, call toll-free 1.877.606.7323 (*U.S. and Canada only*) or 1.724.776.4970 (*Outside U.S. and Canada*).

### **My information on the digital card is incorrect, how can I fix it?**

You can update your MySAE account profile at [sae.org](http://sae.org) or call toll-free 1.877.606.7323 (*U.S. and Canada only*) or 1.724.776.4970 (*Outside U.S. and Canada*).

### **I downloaded my card, where can I access it?**

If you have an iPhone, the card will automatically download to Apple Wallet. Check the app for your new card (scroll through any cards that are already there--it may be hiding!). If you have an Android, you'll need to download [Wallet Passes from the Play Store](#) prior to downloading the card.