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BULKLEY VALLEY VETERINARY CLINIC

BRIAN J. REIVE, B.Sc., D.V.M. & ASSOCIATES

P.O. Box 698
3155 Tatlow Road
Smithers, B.C.
V0J 2N0

To Whom it May Concern,

Nov. 18, 2010

The purpose of this letter is to provide a character reference for Cheryl McRae. I have had the pleasure of knowing Cheryl on a personal level for many years and also on a professional level when she was employed at the Bulkley Valley Veterinary Clinic. I found Cheryl to be extremely hard working and was fantastic with the animals. Her love for dogs and her great common sense makes Cheryl the ideal person to establish and run a dog boarding kennel which also offers personalized services. There is a definite need for such a facility in the Bulkley Valley. I would, without question, refer people who need to board their dogs to a kennel owned and operated by Cheryl McRae. Please do not hesitate to call if you wish to ask me any specific questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Callie Lancaster DVM", with a stylized flourish.

Dr. Callie Lancaster



BABINE PET HOSPITAL

3851 - 1st Avenue • P.O. Box 3358, Smithers, BC V0J 2N0
Ph. 250-847-8887 • Fax 250-847-8886

To Whom it may Concern:
2010

November 24,

I am a veterinarian working at Babine Pet Hospital in Smithers. I have worked with Cheryl McRae, and found her to be a very capable and competent person. We have worked together on a number of animal cases, and in my opinion she is uniquely suited to run a boarding, or boarding and rescue, facility. She is honest, hard-working, intelligent, and a very good animal handler.

There is a great need for a boarding facility here in Smithers. If Ms. McRae were to open such a facility, I would have no hesitation in referring clients to her for boarding, as I know they would receive the best of care while they were there.

Sincerely,

Dr. Jaini Clougher, BSc, BVSc



BABINE PET HOSPITAL

3851 - 1st Avenue • P.O. Box 3358, Smithers, BC V0J 2N0
Ph. 250-847-8887 • Fax 250-847-8886

November 15th, 2010

To whom it may concern,

This letter of reference acknowledges my support for Cheryl McRae and her business plan to open a canine boarding facility. Cheryl was a previous employee of Babine Pet Hospital, and saw firsthand what was required to manage a successful business involving animals and their owners. Cheryl's experience and knowledge of animals makes her an excellent "fit" for having such a business. Please call if you have questions or concerns.

Sincerely,

Michael Des Harnais, DVM

Armstrong Veterinary Clinic

ROD S. GILMER, D.V.M.
GERRY L. OUT, D.V.M.
KIMBERLY J. HUNTER, D.V.M.
and ASSOCIATES

BOX 550 ~ 3125 SMITH DRIVE
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Phone (250) 546-9506
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November 17, 2010.

To Whom It May Concern:

A veterinarian with a history in the Bulkley Valley, I am writing in support of the business ideas of Cheryl McRae. I graduated in 1981 and spent 1986 through 1998, in the employ of Bulkley Valley Veterinary Clinic. After leaving, I continued return to do relief work almost yearly. During these years, I worked with Cheryl twice a year while she was employed at the same vet clinic from approximately 2006 to 2008. In this small office, with stressful days, we spent 8 hours a day in close conditions.

I have extensive knowledge of all aspects of the veterinary profession, having worked in many clinics from Winnipeg, Manitoba to Langley, and from Princeton, B.C. (where I owned the clinic) through to Smithers. I have extensive knowledge of the community, the economics and the type of clientele in Smithers. I have watched young people develop into health-minded, knowledgeable individuals. With both young and old, pets have attained more and more status as family members to the point of being child substitutes, and are treated accordingly. Financially, clients' abilities vary, but in Smithers it is universal to say that all of those who visit a vet clinic would do everything in their means to keep a pet healthy and comfortable.

Generally the clients that require the services of a boarding kennel are the ones that are financially able to afford extras for their pets. One kennel owner in Grande Prairie whom I helped develop spa services, said that people feel guilty when they leave their pets and will spend extra to ensure their comfort, personal attention and exercise. She had staff give a 10 minute massage for a 'Spa Rate', an extra \$10 per day (this was 2001 and the fee was added to the board of \$20 per day). She claimed that clients reported their pets were less stressed and happier both on admission and on return from the boarding facility.

On the medical side, both our career-occupied and aging groups have a challenge exercising their dogs with the long winters. There are many obese dogs whose owners would welcome help and diet consultation. I could envision a pet pick-up service for the kennel, especially if a treadmill, an exercise acre and even a pool could be built in. As a veterinarian, having witnessed the epidemic of joint problems, diabetes and other obesity-associated illnesses, I would refer clients to such a facility.

I have known Cheryl McRae since 2006 and have kept in touch even when not working together. I have found her to be forthright, independent-minded, caring, communicative and responsible, just a few of the qualities that make her well-suited to developing a canine boarding and 'wellness-oriented' facility in the Bulkley Valley. Please feel free to call if I can answer any questions.

Yours truly,

Kimberly Hunter DVM.
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