

Distance Business Proposal

Services	Secure E-Commerce	Mail-/Phone-Order
Customer group	If you sell goods or services through an online shop, you need a Secure E-Commerce contract with SIX Payment Services and a contract with a payment service provider (PSP).	If you receive orders by telephone, fax or post and want to accept card payments, you need a Mail-/Phone-Order contract with SIX Payment Services and a contract with a payment service provider (PSP).
Acquiring services		
Means of payment		
Visa	●	●
Visa Electron	●	–
Mastercard	●	●
Maestro	●	–
Diners Club/Discover Card	●	●
UnionPay	●	–
3-D Secure process	●	–
Settlement, authorisation and clearing system availability – Unlimited access around the clock, 365 days per year.	●	●
Processing of electronic transactions – Secure processing and immediate authorisation around the clock, 365 days per year.	●	●
Submissions in foreign currencies	●	●
Payments in foreign currencies – We offer a wide range of foreign currencies for payments.	For an additional charge	For an additional charge
Payout frequency – Payout periods according to contract.	Daily/weekly/fortnightly/ monthly	Daily/weekly/fortnightly/ monthly
Credit notes – PDF credit note: you receive an electronic summary of all transactions performed using your selected means of payment. – Credit notes in other formats are individually available (e.g. MRX).	Inclusive, or for an additional charge	Inclusive, or for an additional charge
Chargeback handling – We look after your interests if the customer refuses payment. – The General Terms and Conditions governing the acceptance of cashless means of payment apply.	Chargeable	Chargeable
Credit handling – The General Terms and Conditions governing the acceptance of cashless means of payment apply.	Chargeable	Chargeable
Customer Service – Our Customer Service department is available to answer any questions you have regarding cash flows or contracts.	●	●
Automatic foreign currency conversion with Dynamic Currency Conversion (DCC) – DCC automatically converts any purchase price into the currency used by your international customer – in an instant and into any common foreign currency. Only possible with Visa and Mastercard transactions. – Our Best Rate Guarantee ensures that your customers always get the best exchange rate for DCC transactions with SIX Payment Services.	●	–
Address Verification System (AVS)	On request	On request
Payment service provider (PSP)		
SIX Payment Services offers you a proper PSP solution (Saferpay) and recommends, as needed, other PSPs.	Saferpay Other PSPs on request	Saferpay Other PSPs on request

Your local point of contact can be found at: www.six-payment-services.com/contact

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