



## Notice of Booking Cancellation Fee

Dear Valued Customers,

CMA CGM continuously seeks to improve its processes and ensure the best possible service level is always provided to our customers.

We understand that sometimes, certain circumstances may impact your supply chain and require a cancellation of your booking with us.

However, when a booking is cancelled after the container has been picked up, such cancellation directly impacts our ability to serve other customers at the expected level and generates additional cost.

In order to limit such cases, we will implement a **Booking Cancellation Fee** as follows:

Charge:	Booking Cancellation Fee
Amount:	RMB 350 per Box
Scope :	All China except ShenZhen and NanSha
Effective Date:	22nd January 2020(Vessel Departure Date at Port of Loading)
Applicability:	Only for customers who cancel the booking after the container has been picked up

Should you have any questions related to this advisory, please feel free to contact our local branches and offices.

We sincerely thank you for your continuous support.

CMA CGM (China) Shipping Co., Ltd.  
For and on behalf of CMA CGM S.A.  
21st Jan 2019