ADDENDUM
to
SERVICE AGREEMENT
and
MASTER SERVICE AGREEMENT

Customer Provided Power over Ethernet Switch(es)

This Addendum to Service Agreement and the Master Service Agreement (this "Addendum") is executed as of the ___ day of ____, 20____ (the "Effective Date"), by and between Integra Telecom Holdings, Inc., an Oregon company with headquarters at 18110 SE 34th Street, Vancouver, WA 98683, by and through one of its wholly-owned subsidiaries ("Integra"), and _____ ("Customer"), to supplement the Service Agreement dated _____ ____, 20__ (the "Service Agreement"), and the Master Service Agreement into which it is incorporated and made a part thereof (the "MSA")(both the MSA and Service Agreement are collectively referred herein as the "Agreement"). Capitalized terms not defined herein shall have the meaning as defined in the Service Agreement and the MSA.

WHEREAS, the Parties have entered into the Service Agreement for the provision of certain Services described therein, including Uniform Communications ("UC") Cloud Voice services;

WHEREAS, the implementation of such UC Cloud Voice services requires the successful set up of Power over Ethernet switch(es) ("PoE Switch") for the IP phones;

WHEREAS, the Customer now desires to provide its own PoE Switch in connection with the UC Cloud Voice services;

WHEREAS, Integra agrees to modify the Agreement to permit Customer such right to provide its own PoE Switch, subject to certain conditions and requirements set forth in this Addendum;

NOW THEREFORE, notwithstanding anything that may be to the contrary in the Agreement:

1. UC Cloud Voice Service PoE Switch. The Parties agree that Customer may provide its own PoE Switch, subject to the following requirements and conditions:
   a. Customer is responsible for the initial set up of PoE Switch, and any necessary troubleshooting thereafter;
   b. In the event Integra detects that the POE Switch may be adversely impacting the network services, the router, or UC Cloud Voice service, the Parties will mutually work together to confirm the problem arises from the PoE Switch, at which time Customer shall be, and shall remain, responsible for resolving such problem;
   c. Power requirements of Customer provided PoE Switch:
      i. PoE Switch port must provide 802.3af or 802.3at for each IP phone:
         - Up to 15.4 watts/port;
         - Total wattage provided by the PoE Switch must be sufficient for all IP phone ports.
   d. PoE Switch Configuration Requirements to be completed by Customer:
      i. Global:
         - During installation and troubleshooting, Customer must provide a dedicated IT resource for local or remote console access to the PoE Switch;
         - DSCP 46 markings from the IP phones must be mapped to CoS 5;
         - DSCP 24 markings from the IP phones must be mapped to CoS 4;
         - CoS 5 must be set to the expedite QoS queue.

ii. VLAN 2
    - VLAN 2 must not advertise DHCP;
    - Permitted VLAN list must allow VLAN 2 only;
    - Customer will timely confirm and verify testing of VLAN 2 for VoIP deployment prior to system cutover.

iii. Uplink:
    - The uplink to Integra provided equipment must be configured as a trunk port;
    - RJ-45 electrical hand-off is required;
    - The uplink must be set to speed auto and duplex auto.

iv. Phone Port(s):
    - The voice and voice-signaling VLAN (or manufacturer equivalent) must be set to VLAN 2;
    - CDP or LLDP must be enabled for the IP phone ports;
    - IP phone ports connected directly to IP phones need to be configured as "edge" ports ('spanning-tree portfast' in Cisco IOS or 'spanning-tree edgeport' in AdTran AOS)

e. If a non-Integra provided device must be removed as a result of troubleshooting results, Customer shall be responsible for removing the non-Integra provided device.

f. Integra will provide Customer a 7ft. Cat 5/5e cord from the IP phone to the wall jack. Customer is responsible for providing Cat 5/5e patch cords from patch panel to PoE Switch, as well as any required custom-length cords.

g. Integra will not provide support for Customer's provided PoE Switch. To the extent Customer requires support in connection with the PoE Switch, Customer is responsible for obtaining any needed support or assistance in connection with the PoE Switch, including communications with the PoE Switch manufacturer, systems integrator, or other third party.

h. Customer shall be solely responsible for all costs and expenses in connection with the Customer provided PoE Switch.

2. No Other Changes. All provisions of the Agreement will remain in full force and effect except as otherwise modified by this Addendum.

IN WITNESS WHEREOF, the Parties have executed this Addendum as of the Effective Date.

[Customer]

By: _____

Name: _____

Title: _____

Integra Telecom Holdings, Inc.

By: _____

Name: _____

Title: _____