Reform in aged and disability services

The Australian Government is changing the way aged and disability services will be delivered in the future.

The government plans to increase consumer choice to ensure services are efficient and cost effective.

The changes will come into effect by 2020 and will mean Councils won't automatically be the provider of aged services in their area.

Surf Coast Shire Council is investigating how the changes could impact on the services it provides.

One thing Council has already committed to is that we will not leave the community without a much needed service. If there is no appropriate alternative Council will not cease its own delivery of that service.

Before making any decisions we'd like to hear from you.

Community feedback will help us develop a preferred option that Council will consider at its May 2018 Council meeting.

About you

Name _____

Address _____

Phone _____ **Email** _____

Please choose all that apply

☐ I use one or more of the aged and disability services delivered by Surf Coast Shire

☐ I use one or more aged and disability service offered by another provider

☐ I am a family/friend of someone who accesses these services

☐ I work/volunteer in aged and disability services

☐ I am a Surf Coast community member

☐ Other

Personal information will remain private. You can read our privacy policy at
www.surfcoast.vic.gov.au/Privacy

Discussion Paper

The questions in this survey relate to Positive Ageing service review discussion paper.
You will need to read the discussion paper to respond to the questions in this survey.

Options Paper

A comprehensive options paper has also been completed which includes information about the methodology and detailed findings of this review. You may choose to read this document if you wish to have more background information.

Both documents are available at **www.surfcoast.vic.gov.au/haveyoursay.**
If you would like printed copies of either document please call us on **5261 0600.**

1. Possible future service delivery options

A series of possible options for future service delivery has been outlined in the discussion paper. These include options to retain, modify, subcontract or relinquish Council operation of existing services (refer to page 7 for details).

Do you have any feedback on these service delivery options?

2. Possible implementation scenarios

Three scenarios for implementation are outlined in the discussion paper. The options are: for Council to remain a service provider, to develop a long term exit plan, or to develop a short term exit plan. Each option has been assessed against the review criteria. Refer to page 8 for further details.

Do you have any feedback on the scenarios?

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3. Other comments

Do you have any other feedback on the discussion paper, the options paper of the review generally?

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Please mail your completed form to:

Positive Ageing Service Review
PO Box 350, Torquay VIC 3228

Next steps

The next steps in the review are:

28 February 2018
Issue of Discussion Paper and Community Engagement Options Paper

March / April 2018
Receipt of submissions and feedback

April 2018
Development of a Preferred Option Paper

May 2018
Council meeting

Future updates

Future updates on the Positive Ageing review will be posted on Council's website.

Making a submission

You can submit your comments via this form or online at **www.surfcoast.vic.gov.au/haveyoursay.**

Submissions are due by 5pm Monday 9 April 2018.

Thank you for participating