



ROYAL CARIBBEAN INTERNATIONAL® CONTACT LIST

Customer Service

Pre-Cruise:

7am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 529-6918
web_reservations@rccl.com

Cruise Planner:

(Onboard Reservations)

precruiseplanner@rccl.com
(800) 398-9819

Post-Cruise:

available 24/7
(800) 256-6649
RoyalGuestRelations@rccl.com
cruisecomments@rccl.com

General Main Dining Room

Requests and Inquiries
rcl dining@rccl.com

Cruisingpower

Automation Support Desk

9am - 7:30pm EST Mon-Fri
(800) 443-5789
(305) 539-6009 Fax
cmsupport@rccl.com

AIR2SEASM

8am - 2am EST Mon-Fri
9am - 2pm EST Sat/Sun
(800) 533-7803
air2sea@rccl.com

Emergency Travel Team

24*7 (365 days a year)
(800) 256-6649
(305) 539-4107
select option "2"
EmergencyTeam@rccl.com

Guest Sales & Service

Individual Reservations

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 327-6700
www.cruisingpower.com

Group Sales & Service

8am - 10pm EST Mon-Fri,
9am - 7pm EST Sat/Sun
(800) 327-2055
(800) 722-5505 Fax
grouprequests@rccl.com

Corporate Sales

9am - 6pm EST Mon-Fri
(800) 345-7225 Option 3
(800) 722-5210 Fax
www.royalcaribbeanincentives.com

Crown & Anchor® Society

Loyalty Programs

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 526-9723
(541) 285-9723
Outside US & Canada
crownandanchor@rccl.com

Brochures & Promotional Materials

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 255-4373
Canada (800) 387-2835
www.CruisingPower.com

Group Shore Excursion Desk

groupshorex@rccl.com

Royal Caribbean Travel

Protection Plan Desk at AON

9am - 10pm EST Mon-Fri
24-hour emergency number:
(866) 509-7716 or (603) 898-2679
(800) 453-4022

Claim forms may be obtained
at www.TravelClaim.com

Amenities Packages

Bon Voyage

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 722-5443
(800-RCCL-GIFT)
(800) 722-5810 Fax
www.CruisingPower.com
(purchase gifts in the Booking
tools section)

Royal Celebrations

9am - 6pm EST Mon-Fri
(888) 933-7225
(888-WED-RCCL)
royalcelebrations@rccl.com

Sales

8am - 7pm EST Mon-Fri
(800) 327-2056
Select option "1" then option "4"

Access Desk

(866) 592-7225
special_needs@rccl.com

Alaska Cruisetours Sales & Service

CruiseTours: 9am - 10pm EST Mon-Fri
Group Tours: 9am - 7pm EST Sat/Sun
(888) 307-8401
www.royalcaribbean.com/
cruisetourbrochure

