**Feedback Form Questions**

**[Company/Organization Name]**

**Personal Information:**

* **Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Experience Rating:**

1. **Overall Experience:**
   * **☐ Excellent**
   * **☐ Good**
   * **☐ Average**
   * **☐ Poor**
2. **Service/Product Quality:**
   * **☐ Excellent**
   * **☐ Good**
   * **☐ Average**
   * **☐ Poor**
3. **Timeliness:**
   * **Was the service/product delivered on time?**
     + **☐ Yes**
     + **☐ No**

**Detailed Questions:**

**4. Please rate the following aspects:**

| **Aspect** | **Excellent** | **Good** | **Average** | **Poor** |
| --- | --- | --- | --- | --- |
| **Communication** | **☐** | **☐** | **☐** | **☐** |
| **Professionalism** | **☐** | **☐** | **☐** | **☐** |
| **Knowledge** | **☐** | **☐** | **☐** | **☐** |
| **Responsiveness** | **☐** | **☐** | **☐** | **☐** |

1. **What did you like most about our service/product?**
2. **What can we improve?**

**Additional Comments:**

**Thank you for your valuable feedback!**