

Duns Number:
829888387

Contact Information:

Integration Technologies Corporation
T: 787-273-0000
F: 787-273-0003
PO Box 363988
San Juan PR, 00926
www.intechsp.com

Federal Certifications:

SBA HUBZone

Other Certifications:

Avaya: Emerald Partner
Cisco: Premier Partner
Fortinet: Platinum Partner
HPE/Aruba: Commercial Partner

Microsoft Gold Partner:
Cloud Platform, Cloud Productivity, Enterprise Mobility

Microsoft Silver Partner:
Communications

NAICS Codes:

541512:
Information Management
Computer Systems Integration
Design Services

541513:
Computer Systems Facilities
Management and Operation
Services

541519:
Computer Disaster Recovery
Services - Artificial Intelligence

518210:
Data Processing, Hosting,
Related Services and Document
Digitization

541611:
Administrative Management
and General Management
Consulting Services

541519:
Other Computer Related
Services

Company Overview

Integration Technologies Corp (Intech) is a top IT Systems Integrator and Digital Transformation company with headquarters in San Juan, Puerto Rico. We provide end-to-end IT infrastructure design, implementation, and managed services. Our Digital Transformation offering includes cloud adoption consulting, implementation, and management of hybrid data centers; fully managed business recovery services; vulnerability management; on-prem or cloud based unified communications and call center solutions; and Artificial Intelligence (AI) Analytics.

Intech is an SBA HUBZone certified contractor that provides innovative, reliable, proven solutions to customers in government, business, and education segments.

Core Capabilities

Intech has a proven track record delivering solutions in:

- IT Infrastructure:** Networking, Switching and Routing, Internet Load balancers, Wi-Fi networks, Firewalls, Content filtering
- Voice and collaboration solutions:** Cloud-based voice and collaboration platforms, Call Centers, Enterprise PBX/Unified Communications systems
- Digital Transformation:** Consulting, Implementation of cloud-based data centers, productivity environments, collaboration ecosystems, workflows
- Artificial Intelligence Analytics:** Cloud-based modern analytics capabilities, Chatbots, Data visualization & Expert support, Call center recording sentiment AI analytics
- Managed Services:** 24x7 monitoring, troubleshooting, and incident resolution of switching, routing, Wi-Fi, telecommunications networks, voice systems, on-prem and cloud servers and platforms, vulnerability management, and cloud-based disaster recovery

Key Differentiators

- Our People:** Intech has highly competent, bilingual personnel (Spanish and English), totally obsessed with customer service
- Certified Staff:** PMP, CSM, ITIL, CompTIA Server+, CompTIA CTP+, CompTIA Cloud+, CompTIA Network+ Certified. We have experienced, vendor-certified consultants with functional and technical expertise in Aruba, Avaya, Cisco, Fortinet, HPE, and Microsoft technologies. Our people are consistently rated above industry standards in client evaluations.
- Packaged and Customized Solutions:** We save you time and money with market-proven packages that can be implemented right away. If your needs so require, we will work side-by-side with you to develop a customized solution aligned to your specific needs.
- Repeat Clientele:** The high quality of our work and commitment to customer satisfaction has led to having 92% of our revenue from repeat business.
- Regional coverage:** English and Spanish bilingual personnel in all areas of the business. We have deep cultural understanding of Latin America and the United States, allowing us to cater to diverse business needs.

Past Performances

- Island-wide Wi-Fi Network for the public-school system in Puerto Rico:** Intech worked with HPE to design and implement Wi-Fi access for all students, teachers, and administrative personnel at 1,600 schools across Puerto Rico. Intech also implemented the centralized Internet access network and firewall/content filtering solution to protect end-users
- Vulnerability Management for leading healthcare provider in Puerto Rico (MCS):** Intech is providing a managed service for this Health Insurance company implementing security patches for over 300 servers on-prem and in the cloud. This is a complex service that involves formal compliance approvals and validation of patch compatibility using cloud-based sandboxing
- Network, Telecommunications, and Vulnerability Management for leading bank in Puerto Rico and USVI (FirstBank):** Intech manages 24x7x365 the internal network for all enterprise and branch installations and the telecommunication links for FirstBank in Puerto Rico, the USVI, and the continental US. Intech also performs an ongoing, monthly scan of LAN vulnerabilities, designs remediation plans, and executes mitigation activities
- Puerto Rico Office of Management and Budget (OMB) data center cloud migration and DR implementation:** Intech was tasked by the Office of Management and Budget (OMB) and Microsoft to migrate all its production servers (hundreds) from its on-prem data center to Azure. Intech also implemented Azure Site Recovery for all of these servers
- Telephony migration to Microsoft Skype for Business for leading healthcare provider in Puerto Rico (Triple-S):** Intech replaced Triple-S aging PBX infrastructure with a state-of-the-art, Skype for Business voice and collaboration solution complemented with Polycom handsets. This solution is being propagated to thousands of users in this Health Insurance company