

## **Medical Priority**

### **Do you use life-support equipment?**

Ipswich Municipal Light Department maintains a list of people who, for medical reasons, are given priority for service restoration. The list is updated regularly to enable the IMLD to better assist those most in need..

Despite our best efforts, electric lines are vulnerable to storms, lightning and accidents. IMLD strives to restore service efficiently for all IMLD members, particularly those on the life-support list. Our crews must work in an orderly manner when restoring service. If we don't methodically work through the outage, service could be lost again and outages might last even longer.

To be placed on the priority list, individuals who depend on electricity for life-support equipment should contact the IMLD annually. However, in the event of widespread outages, being on the list is not a guarantee of early service restoration. When at all possible, we give priority to those on the medical priority list

Please remember, people who depend on electrical equipment for a medical necessity should always have alternate plans in place in case the power goes out for an extended amount of time. This may include a backup power source, extra medical supplies or an alternate location until the outage is over.

To be placed on the priority response list, please include the type of medical equipment required and the estimated time the equipment will run on backup power.

To be placed on the medical priority list click [HERE](#)