

FY2020 IUB Performance Plan Actuals for Submission

[219_67110_009 – Number of Annual Training Sessions in which Employees Participate]

Measure – Annual number of training sessions in which employees participate

Performance Target – 6 Sessions per employee per year for 100.0%

Line 1 – Total number of employees meeting goal

Line 2 – Total number of employees within section for entirety of FY20

	AA10	BD01	CS05	RA19	RL11	SE08	ST02	Total	Entry
Line 1	2	13	5	9	11	10	2	52	100%
Line 2	2	13	5	9	11	10	2	52	

[219_61100_003 – Percent of Late Payments Addressed in Timely Fashion]

Measure – Percent of late payments followed up on within targeted guidelines

Performance Target – 100.0%

Line 1 – FY20 individual contacts completed for late payments made within 30 days of past due invoice

Line 2 – FY20 total number of payments not made prior to date listed on invoice plus ten days

	AA10							Total	Entry
Line 1	16							16	19%
Line 2	85							85	

[219_61100_004 – Percent of Late Annual Reports Addressed in Timely Fashion]

Measure – Percent of late annual report filing followed up on within targeted guidelines

Performance Target – 100.0%

Line 1 – FY20 individual contacts completed for late annual reports made between 60 and 90 days of due date

Line 2 – FY20 total number of utilities that did not timely file annual reports after 60 days of due date

	AA10					Total	Entry
Line 1	23					23	39%
Line 2	59					59	

[219_61100_020 – Average Time for Complaint Resolution]

Measure – Percentage of correspondence files processed per Board established guidelines

Performance Target – 100.0%

Line 1 – FY20 number of C-files resolved in 90 days or less

Line 2 – FY20 total number of C-files

			CS05					Total	Entry
Line 1			55					55	58.5%
Line 2			94					94	

[219_67100_010 – Percent of Board Filings Processed Timely]

Measure – Time to process filings in EFS relative to Board established guidelines

Performance Target – 100.0%

Line 1 – FY20 number of filings that were received by 3:30 p.m. deadline and processed same day

Line 2 – FY20 number of filings that were received by 3:30 p.m.

			CS05					Total	Entry
Line 1			10023					10023	91.6%
Line 2			10944					10944	

[219_61100_002 – Percent of Administrative Rules Reviewed]

Measure – Percent of Administrative Rules reviewed per the schedule established in 199 IAC 3.11(2)

Performance Target – 100.0%

Line 1 – FY20 Number of Administrative Rules reviewed pursuant to 3.11(2)

Line 2 – FY20 Number of Administrative Rules required to be reviewed pursuant to 3.11(2)

					RL11			Total	Entry
Line 1					8			8	100.0%
Line 2					8			8	

[219_61100_005 – Percent of Orders Issued Before Statutory Deadline]

Measure – Percentage of orders issued on or before statutory deadline

Performance Target – 100.0%

Line 1 – FY20 Number of orders issued on or before statutory deadline

Line 2 – FY20 Number of orders issued subject to statutory deadline

					RL11			Total	Entry
Line 1					741			741	100.0%
Line 2					741			741	

[219_61100_001 – Percent of Facility Inspections Completed]

Measure – Percent of scheduled inspections of Iowa utility facilities completed within a year

Performance Target – 100.0%

Comment – The data provided is for natural gas utilities and is maintained on a calendar year basis. Electric utilities are inspected but not on a set schedule as electric inspection personnel may be assigned other duties

Line 1 – Number of scheduled inspections of Iowa utility natural gas facilities completed in 2019

Line 2 – Total number of scheduled inspections of natural gas facilities in 2019

						SE08		Total	Entry
Line 1						66		66	100.0%
Line 2						66		66	

[219_61100_016 – Percent of Petitions Timely Approved for E&P Dockets]

Measure – Percentage of petitions for approval of new construction processed in a timely manner

Performance Target – 100.0%

Comment – For projects proposing new construction, excluding exceptionally large projects or at petitioner request, a hearing or review letter is issued within 90 days of petition filing.

Line 1 – FY20 number of petitions seeking approval of new pipeline or electrical transmission facilities where a deficiency letter was sent, or a hearing scheduled, within 90 days of filing

Line 2 – FY20 total number of petitions seeking approval of new pipeline or electrical transmission facilities

						SE08		Total	Entry
Line 1						10 Elec 4 Gas		14	100%
Line 2						10 Elec 4 gas		14	

[219_61100_021 – Iowa's Pipeline Safety OPS Score]

Measure – Iowa's score in the annual evaluation of its pipeline safety program by the U.S. Department of Transportation, Pipeline Hazardous Materials Safety Administration (PHMSA)

Performance Target – 90 or higher

Line 1 – 2018 Iowa Pipeline Safety Program performance score

						SE08		Total	Entry
<u>Line 1</u>						<u>98.3</u>		<u>98.3</u>	<u>98.3</u>