

## **Food Services & Meal Plan Information** **Sutherland Residence Village, Peterborough**

### **It's convenient...**

No need to carry cash, just your Fleming College ID Card  
Saves time and money  
No need to shop, cook or wash dishes

### **It's flexible!**

A wide variety of quality food items are available in several locations across the campus and on site at the Residence Marketplace. A meal plan is mandatory for all first year residents in the Sutherland Residence Village, Peterborough, starting at \$750 per semester.

### **Frequently Asked Questions:**

#### **Why do I have a meal plan?**

The meal plan in residence is intended to supplement the meals that you prepare for yourself. The meal plan will assist you when you are short of time, help you meet and make friends over meal periods, and help ensure you have the choices for a balanced and healthy diet.

#### **How do I select my meal plan?**

You will be asked to select a meal plan when you apply online for residence.

#### **How do I pay for my meal plan?**

The meal plan will be included in your residence fees.

#### **How much does it cost?**

A variety of meal plans are available, starting at \$750 per semester. Meal plans with an initial deposit of \$1,000 or more per semester are exempt from the Harmonized Sales Tax (13%) on most purchases [www.foodatfleming.ca](http://www.foodatfleming.ca)

#### **Where can I use my meal plan?**

Your meal plan can be used at; Residence Marketplace, Tim Horton's, Extreme Pita, Pizza Pizza, Epic Burger, Smokes Pouterie, Breaktime (Starbucks), and in Brealey Eats at Umami, the salad bar and other stations featuring breakfast, lunch and dinner, beverages and snacks. More information can be found online at [www.foodatfleming.ca](http://www.foodatfleming.ca).

## **When can I use my meal plan?**

Your meal plan can be used from the day you move in until the end of the semester at all times that a foodservice location is open. There are no restrictions regarding when you can use your meal plan.

## **What if I don't use my entire meal plan / Refunds?**

If you have purchased a \$750 meal plan, any unused funds will automatically carry forward until the next semester and to the next year. Your funds will be available for you to use during anytime you are at Fleming. Any funds remaining on your plan may be refunded when you graduate or otherwise leave the College.

If you have purchased a meal plan that is tax exempt (\$1,000 or more) the Canada Revenue Agency prohibits refunds from these plans. Any funds remaining at the end of first semester will automatically carry forward to second semester. However, the tax exemption of the meal plan applies only to the semester for which it was purchased. Any funds remaining at the end of second semester will automatically carry forward to the next year. Your funds will be available for you to use during anytime you are at Fleming. Any funds remaining on your plan may be refunded when you graduate or otherwise leave the College.

## **What if I use my entire meal plan?**

You can add money to your meal plan at any time throughout the year. Your tax exempt status remains the same for the semester.

## **How does my meal plan work?**

An account is set up for you on a secure database for the initial purchase value, just like a bank debit card. When you use your student card to make a purchase, the value is deducted from your meal plan.

## **What happens if my student card is lost or stolen?**

If your student card is lost or stolen you must immediately report it to Aramark at the Brealey Eats location to have your balance protected. If you replace your Fleming card at the Registrar's office it can be re-activated so you can continue to purchase food.

## **What if my card stops working?**

Take the card to Aramark at the Brealey Eats location for assistance in identifying the problem. The card may have become damaged or de-magnetized. This is easy to correct, but may require a replacement card. A new card can be picked up at the Registrar's Office and your meal plan balance will be carried forward to this card.

## **What if I move out of Residence but I'm still at school?**

Your meal plan will continue to work. See the section on refunds above.

## **How do I find out my balance?**

Ask any cafeteria cashier to advise you of your current balance.

[www.foodatfleming.ca](http://www.foodatfleming.ca)