Personal Contract Hire

Personal Contract Hire (PCH) is a cost-effective method of funding the use of your chosen car, for your chosen contract duration. Payments are fixed over the agreed term and include a full Maintenance Package, for your convenience.

The contract is tailored specifically to your requirements, with mileage agreements being drawn up to your individual circumstance.

You choose to either hand the car back, or buy it at the end of the contract.

What's included in the Price

For one monthly payment you get:

1. The Car
2. All routine servicing, by Manufacturer approved suppliers
3. Mechanical Repairs, including but not limited to Wipers, exhausts, batteries
4. 24-hour Breakdown Assistance (Roadside and Home)
5. Road Fund Licence for the duration of the Contract
6. Replacement Tyres – including punctures
7. MOT

Vehicle Maintenance and Servicing

One-stop maintenance and repair booking service that removes all the hassle of arranging your servicing. Contact by phone, email or online, and we will immediately source the best local approved supplier to arrange your vehicle's servicing, MOT or mechanical repairs, with the car being collected and delivered from and back to your preferred location (subject to conditions).

Benefits

- One single point of contact for all servicing, MOT and mechanical repairs
- Dedicated team of specialist staff
- Assistance and guidance on servicing or technical issues
- Access to a national network of franchised and independent suppliers
- Free collection and delivery from home or work
- Details of all repairs carried out provided by suppliers
- We continually enhance the service that we offer through online customer satisfaction surveys

Maintenance information

Under the conditions of a Contract Hire car leasing agreement with full vehicle maintenance, we provide you with a fully-managed maintenance, service and repair. This helps to ensure that your car is always in the best working order, and we work hard to minimise the time your car is off the road.

Fair play on tyres

We firmly believe that keeping your tyres in good order is a necessity, so we'll repair or replace your tyres after a puncture, kerb or sidewall damage for no extra charge. Our policy is to replace tyres at a tread depth of 2mm, even though the legal limit is 1.6mm.

We work with Kwik-Fit as our preferred tyre provider because working exclusively with them has enabled us to control our maintenance costs and pass our savings on to our customers, while at the same time maintaining industry-leading levels of service and flexibility.

Our tyre service doesn't stop there – we believe in fitting only premium-branded tyres as standard. Not only do we go out of our way to take care of your safety, we also work harder to take care of your budget.

Fair wear and tear

At the end of the contract, our Fair Wear and Tear policy is in line with the BVRLA Fair Wear and Tear Guide. We do not generate profit from this area, and will overlook any damage outside fair wear and tear guidelines up to a certain point.