



# 2018



IRVING POLICE DEPARTMENT  
ANNUAL REPORT



# SPOTLIGHT ON IRVING

## LIFESTYLE

- Upscale housing options
- Low cost of living
- Low property tax rate
- Three symphonies and award-winning theater productions
- Sports and recreation
- State-of-the-art medical centers

## AMENITIES

- Four 18-hole championship golf courses
- Three private country clubs
- Home to Four-Star, Five-Diamond Four Seasons Resort & Club Dallas at Las Colinas
- Smithsonian affiliated arts center

## INTERNATIONAL ACCESS

- Home to Dallas/Fort Worth International Airport
- Commuter rail between Dallas and Fort Worth, with stops in Irving
- Light rail from Dallas to Las Colinas and to Dallas/Fort Worth International Airport

## QUICK FACTS

Population	240,373
Daytime Population	315,806
City Size	67.9 sq. miles
Dwelling Units	98,477
Median Owner-Occupied Home Value	\$187,700
Median Age	32.1
Bachelor's Degree or Higher	37.7%

## RACE AND ETHNICITY

White, Non-Hispanic (NH)	20.4%
Black or African-American (NH)	14.4%
Asian (NH)	18.7%
Other (NH)	2.9%
Hispanic, Any Race	43.6%

2017 ACS, 2017 R.E.P., plus City of Irving and NCTCOG estimates

## IRVING CITY COUNCIL



Rick Stopfer  
Mayor



John C. Danish  
Place 1



Allan E. Meagher  
Place 2



Dennis Webb  
Place 3



Phil Riddle  
Place 4



Oscar Ward  
Place 5



Al Zapanta  
Place 6



Kyle Taylor  
Place 7



Wm. David Palmer  
Place 8







# TABLE OF CONTENTS

A Message from the Chief .....	1
Vision and Mission Statements .....	1
Department Bureaus .....	2
Organizational Chart .....	3
Department Budget .....	4
Department Activity .....	5
Results and Accomplishments .....	6
Impact Crime Trends and Promote Safety .....	7–11
Involve the Community .....	12–14
Invest in Our People .....	15
2018 Award Recipients .....	17
In Memoriam .....	18–19
Historical Summary .....	20
Beat Map .....	21
Services and Programs .....	22
Frequently Called Numbers .....	23

# MESSAGE FROM THE CHIEF



## OUR VISION

Irving will be the model for safe and beautiful neighborhoods, a vibrant economy, and exceptional recreational, cultural and educational opportunities.

## OUR MISSION

Protecting our community.

## WE VALUE

- Innovation
- Teamwork
- Accountability
- Service
- Commitment
- Trust
- Leadership
- Compassion
- Integrity

Dear Irving Community,

The Irving Police Department's 2018 Annual Report summarizes the incredible work the men and women of the Irving Police Department have accomplished over the past year. This report demonstrates the vision of our organization, *we will be a proactive police department that understands and embraces the idea that making arrests and writing citations are as important as community involvement and partnerships. We will be a police department that follows the tenets of Procedural Justice; ensuring all of our interactions leave people with their dignity and respect while not retreating from our responsibility to protect and serve.*

The City of Irving experienced a 6.35 percent decrease in Index Crimes this year, which represents the lowest reported crime since 2005. These results were made possible through the hard work and dedication of our exceptional employees and through partnerships with our community, as well as other city departments.

The men and women who represent our department are true professionals dedicated to serving the noble cause of policing. Their schedules mandate they work weekends, holidays and at night, while the majority of the community sleeps. They are willing to run towards danger while everyone else is running away. They risk their lives for people they have never met and will probably never know. They are true service-minded individuals committed to the welfare and safety of this community.

On these pages, I hope that you see the passion with which they serve, the honor they bring to the job, their accomplishments and a glimpse of their humanity. I am very proud of their accomplishments in 2018 and their potential for the future.

A handwritten signature in black ink, appearing to read 'Jeff Spivey', with a long horizontal line extending to the right.

Sincerely,  
Jeff Spivey  
Chief of Police

# IPD BUREAUS

## ADMINISTRATIVE SERVICES BUREAU

**Commanded by Assistant Chief Brian Redburn**

- **Budget Office:** Manages the police budget.
- **Communications Section:** Handles 911 calls and nonemergency calls for assistance.
- **Jail Section:** Intakes, processes and supervises all prisoners.
- **Planning and Research Section:** Oversees crime analysis and research functions.
- **Property and Evidence Section:** Stores and disposes of all evidence and property that comes to the department.
- **Training and Personnel Section:** Recruits and trains police personnel.
- **Records Section:** Responsible for storage, retrieval, distribution and retention of police records/reports.

## FIELD OPERATIONS BUREAU

**Commanded by Assistant Chief Darren Steele**

- **Patrol Divisions:** Responds to initial investigations of crime and incidents, general traffic enforcement and control, accident investigation and general community needs.
- **Special Operations Division:** Works on special initiatives and assists patrol, as needed, through specialized units such as Tactical, Traffic, Hit and Run, and the Special Investigations Unit (Vice and Narcotics).

## INVESTIGATIVE SERVICES BUREAU

**Commanded by Assistant Chief Bruce Jolley**

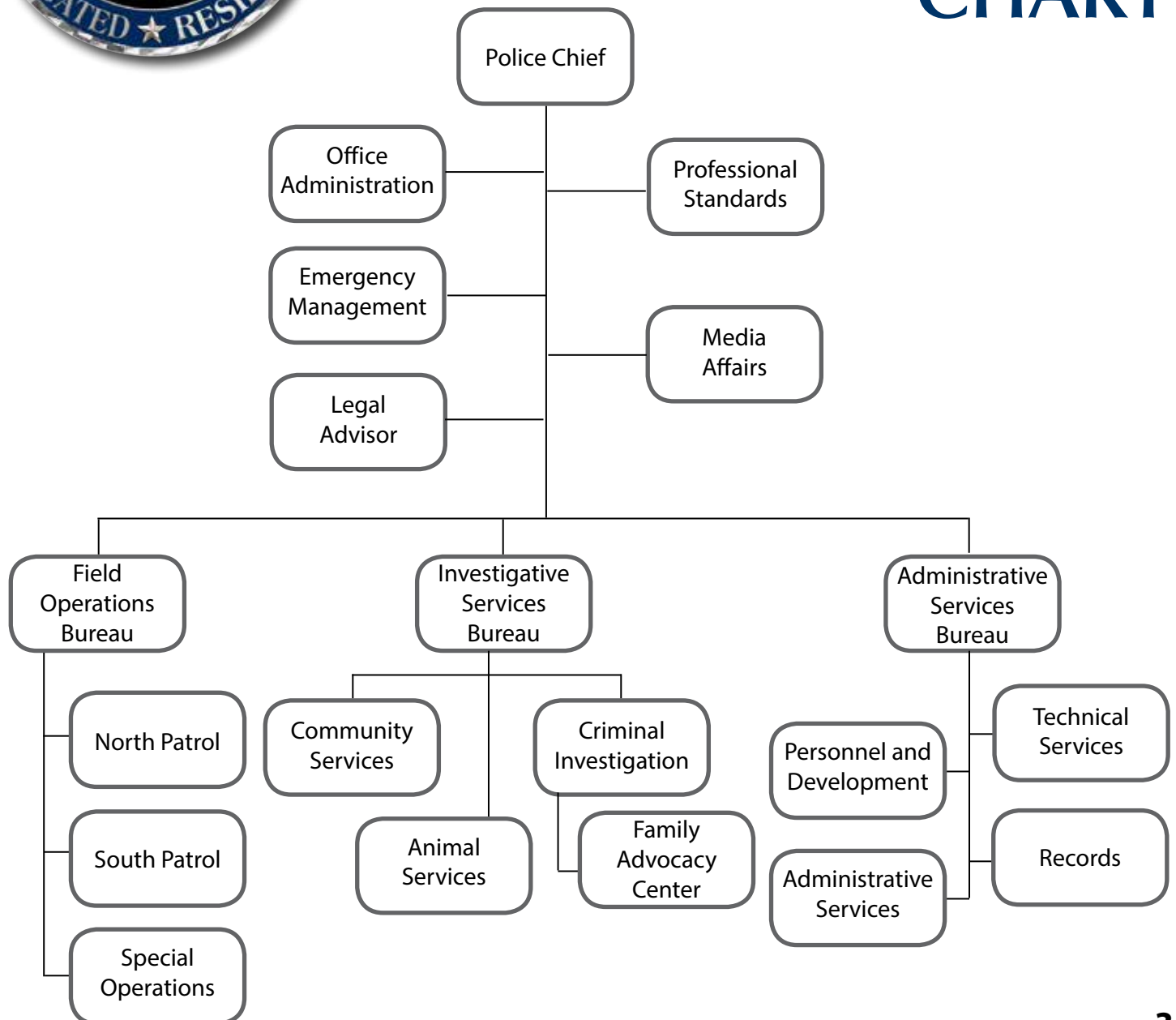
- **Animal Services:** Maintains a safe and secure city by providing a healthy environment for humans and animals living in Irving.
- **Community Services Division:** Provides direct resources to the community and consists of several sections including Crime Prevention, Neighborhood Resources, Police Athletic League, School Resource Unit, Problem Solving Team, Police Reserves and School Crossing Guards.
- **Criminal Investigations Division:** Conducts investigations of criminal offenses, including Crimes Against Persons, Forgeries, Property Crimes, Auto Thefts (including Auto Pound Unit), Identity Theft, Pawn Shop Detail, Digital Forensics/Computer Crimes Unit, Gang Intervention Officers, Domestic Violence Investigators and the Family Advocacy Center.





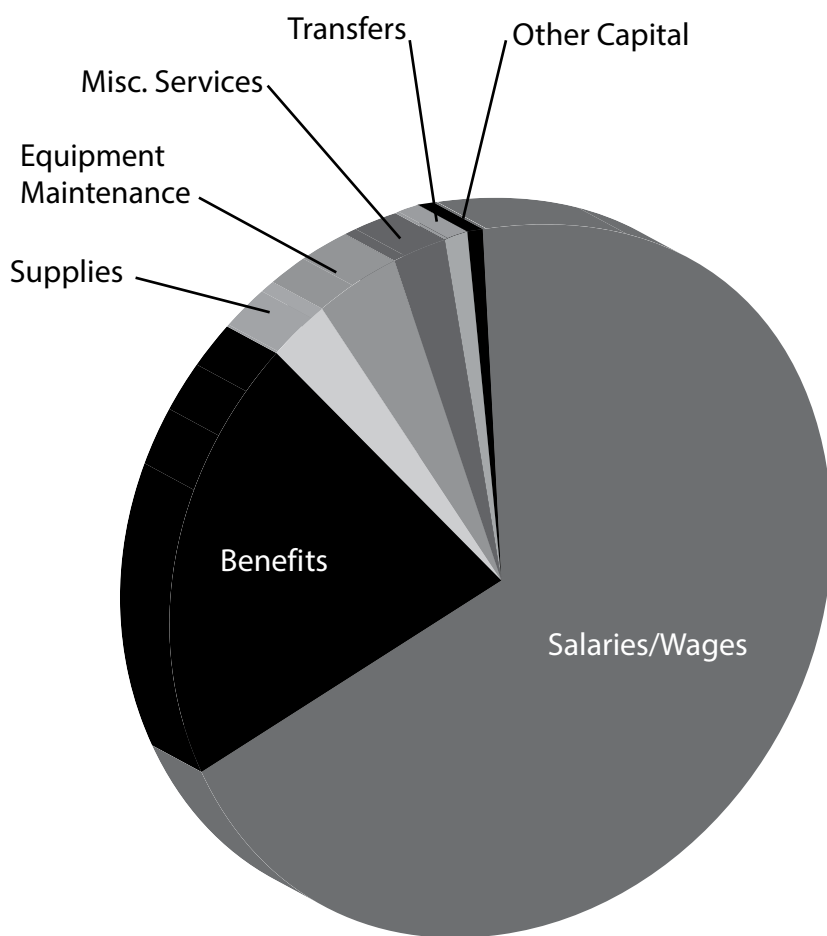


# ORGANIZATIONAL CHART





# POLICE DEPARTMENT BUDGET



## STAFFING

Chief of Police	1
Assistant Chief of Police	3
Captain	6
Lieutenant	17
Sergeant	44
Officer	290
Civilian	196
<b>Total</b>	<b>557</b>

Salaries/Wages	\$45,094,065
Benefits	\$14,427,439
Supplies	\$2,110,200
Equip. Maintenance	\$1,858,752
Misc. Services	\$1,941,614
Transfers	\$375,814
Other Capital	\$42,000

**Total** **\$65,849,884**

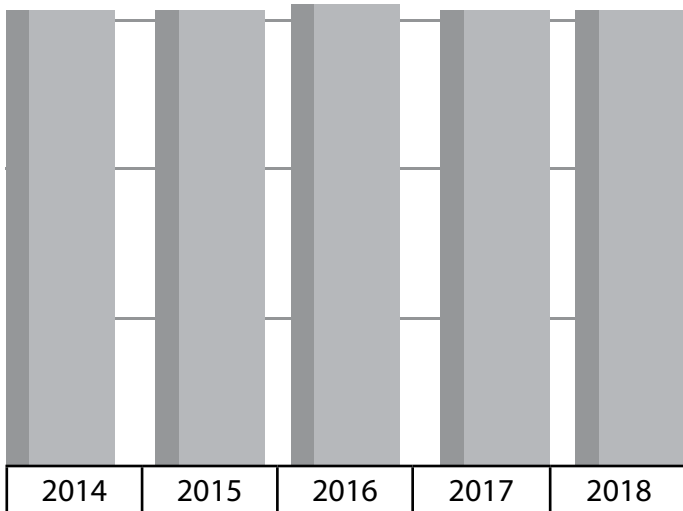


# POLICE DEPARTMENT ACTIVITY

## DISPATCHED CALLS FOR SERVICE

An instance where an officer responds to a call and it creates a Computer Aided Dispatch sequence number.

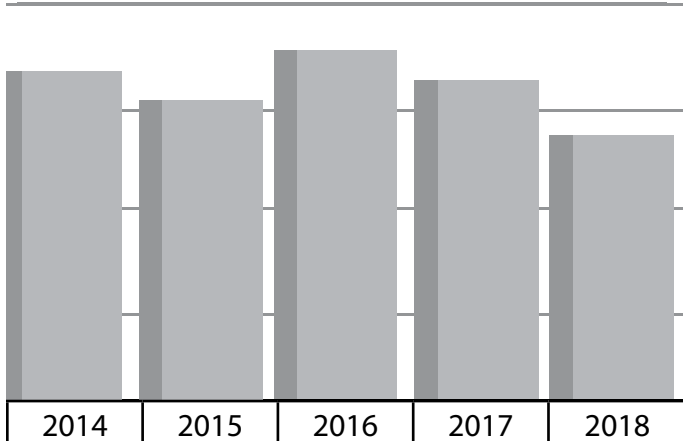
122,806   122,895   123,805   121,003   121,728



## PRIORITY 1 RESPONSE TIMES

Time calculated from receipt of a call until the first officer arrives on scene.

6.24   7.15   7.65   8.26   8.14



## TOP 10 CALLS FOR SERVICE

- 1 Alarms
- 2 Traffic Hazard
- 3 Minor Accident
- 4 Suspicious Vehicle
- 5 Suspicious Person
- 6 Noise Complaint
- 7 Disturbance
- 8 Assist Resident
- 9 Domestic Dispute
- 10 Theft

## RECORDS

The records section approved 66,316 reports. The staff also handled 9,856 phone calls and assisted 7,542 people in person. The staff assisted 7,158 residents or other agencies via email or fax.

## TOP 5 CRIMES REPORTED

- 1 Theft
- 2 Domestic Assault
- 3 Burglary of a Motor Vehicle
- 4 Minor Hit and Run Accident
- 5 Criminal Mischief

## JAIL

The jail booked in 7,716 prisoners in 2018. The average daily jail population was 21 inmates.

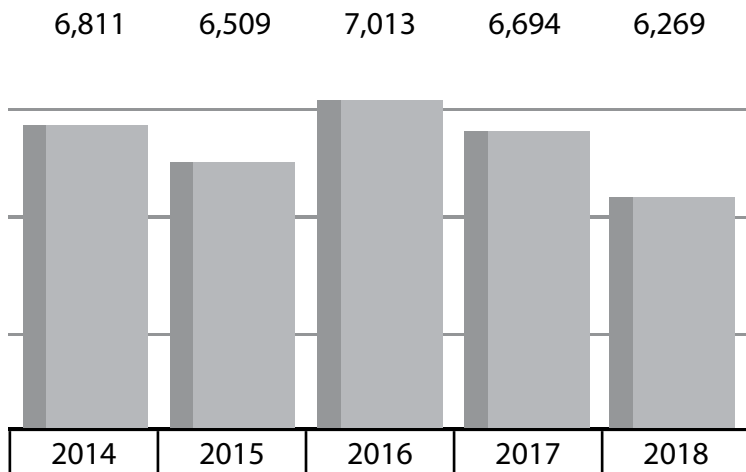
## COMMUNICATIONS

The communications section received 152,490 **911** calls and processed an additional 305,363 calls.

# RESULTS AND ACCOMPLISHMENTS

## UCR PART 1 CRIME COMPARISON

These crimes include homicide, rape, robbery, burglary, aggravated assault, theft and vehicle theft.



**BURGLARY**  
DOWN 26%

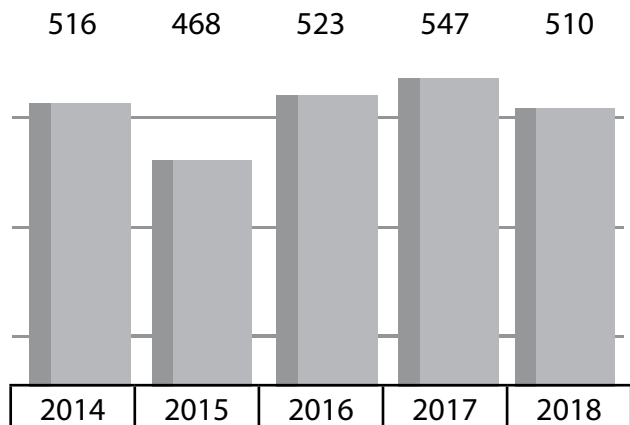


**AGGRAVATED ASSAULT**  
DOWN 11%

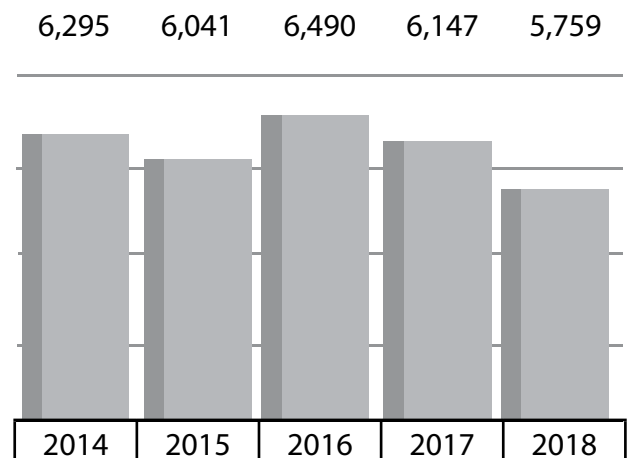


**PART 1 CRIME**  
DOWN 6%

## VIOLENT CRIME



## PROPERTY CRIME



# IMPACT CRIME TRENDS AND PROMOTE SAFETY

## UNDERCOVER OPERATIONS

The Special Investigations Section conducted 639 covert investigations resulting in the filing of 338 narcotics-and 30 vice-related cases. The section followed up on 80 resident-initiated complaints and executed 58 search warrants.

## CHILD SAFETY SEAT INSPECTIONS

Irving Police officers and staff from several community organizations co-hosted various child safety seat inspection events throughout the city. They inspected 126 child safety/booster seats and distributed an additional 33 seats to low-income families.

## NATIONAL TAKE BACK INITIATIVE

The Irving Police Department collaborated with the Drug Enforcement Administration to provide the public with an opportunity to dispose of unwanted and unused prescription drugs in a safe manner. Irving residents surrendered a total of 727 pounds of pharmaceutical controlled substances for destruction.

## RED LIGHT CAMERAS

Red Light cameras operate at nine locations throughout the city. For camera locations, visit [CityofIrving.org](http://CityofIrving.org).

## BODY WORN CAMERAS

In 2018, approximately 245 officers assigned to various sections including Patrol, Traffic, Tactical, School Resource Officers and Gangs have been issued body worn cameras. The cameras are used during the course of their duties and the video documentation can enhance the investigative process and strengthen an officer's accountability and credibility when interacting with the public.

## LEXISNEXIS COMMUNITY CRIME MAP

The LexisNexis Community Crime Map resource connects law enforcement with the community to reduce crime and improve public safety. Crime mapping helps the public get a better idea of the crime activity in their area so they can make more informed decisions about how to stay safe. The tool also allows the public to sign up for crime alerts.





# IMPACT CRIME TRENDS AND PROMOTE SAFETY



## FIRST OFFENDER PROGRAM

Thirty graduates successfully completed the group counseling program "Families 4 Change." The 10-week program is based on the premise that family dysfunction is often the catalyst that results in juveniles engaging in delinquent behavior. The juvenile offender, as well as their parent, is required to attend classes where counselors use a holistic approach to addressing dysfunction within the family.

## PROBLEM SOLVING UNIT (PSU)

In 2018, the Irving Police Department's PSU continued to focus on four apartment complexes located in north Irving. These complexes were selected because of their performance in the following areas:

- Total number of calls for service
- Reported Part I Crimes
- Reported Chapter 125 Offenses

In order to address these issues, a PSU officer was assigned to each complex. These officers, partnered with their assigned complexes to establish a positive working relationship with the staff and residents, correct infrastructure issues, identify known offenders, take appropriate enforcement, and improve the overall quality of life in and around these communities.

By the end of 2018, these complexes experienced a combined 36 percent reduction in Part I Crimes.



## UNMANNED AIRCRAFT SYSTEMS

In 2018, the Irving Police Department launched the Unmanned Aircraft Systems program (UAS). After receiving a Certificate of Authorization from the FAA, the department took delivery of its UAS fleet including four DJI Mavic Pro units, as well as two DJI Matrice units. Twenty-two officers were selected to become UAS operators. These officers attended a 50-hour operator school to learn the basics of UAS operations and obtained the FAA's Part 107 certification. The program provides another tool to use during searches for missing persons and suspects, investigate crime scenes and more.

[View video.](#)



# IMPACT CRIME TRENDS AND PROMOTE SAFETY

## MEDICAL DRUG DISPOSAL DROP BOX

Irving residents can dispose of unwanted medications anytime in the prescription drug drop box. It is located in the lobby of the Criminal Justice Center, 305 N. O'Connor Road. Illegal drugs and needles are not accepted. Proper disposal can reduce the risk of abuse, theft, water supply contamination and other problems. [View video.](#)

## TEXAS POLICE CHIEF'S ASSOCIATION BEST PRACTICES RECOGNITION PROGRAM

The Irving Police Department (IPD) is a "Recognized" agency through the Texas Police Chief's Association Best Practices Recognition Program. The IPD has participated in the program for multiple years. To achieve recognized status the IPD had to demonstrate that the policies and met "best practice" standards in the field of policing.

## TRAFFIC COMPLAINTS

The Traffic Section addresses residents' traffic concerns by responding to the complaint locations and surveying traffic flow patterns, engineering and ordinance compliance within one day of receiving a complaint.

## NO-REFUSAL INITIATIVES

Throughout 2018, the IPD participated in several "no refusal" operations to promote responsible driving by all motorists. Statewide "no refusal" initiatives allow officers to bring suspected intoxicated drivers to a location where additional personnel streamline the process to identify impaired drivers.

- **New Year's Initiative:**
  - 10 arrests for driving while intoxicated
  - 1 arrest for various offense other than DWI
  - 10 citations for various traffic violations
- **St. Patrick's Day Initiative:**
  - 19 arrests for driving while intoxicated
  - 17 citations for various traffic violations
- **Labor Day Initiative:**
  - 12 arrests for driving while intoxicated
  - 1 arrest for various offense other than DWI
  - 24 citations for various traffic violations





# IMPACT CRIME TRENDS AND PROMOTE SAFETY



## MENTAL HEALTH CRISIS RESPONSE TEAM

In 2018, the Irving Police Department formed a mental health crisis response team comprised of a sergeant, three police officers, and a licensed mental health clinician. The highly trained interdisciplinary team will respond to crisis calls and conduct follow-up visits with frequent service users. The goals of the program are to provide timely referrals for people in crisis and to alleviate call demand by promoting continuity of care. The team also will look for appropriate opportunities to divert patients from the criminal justice system and act as a training resource for the entire police department.

The team is the culmination of a multiyear business plan initiative to evaluate and improve crisis response services. In support of this project, the police department was awarded in excess of \$500,000 in federal grants. The grants paid for a program implementation manager, one year of the clinician's salary and three years of partial funding for three police officers.



Throughout the project period, the police department worked closely with its grant partner, the Meadows Mental Health Policy Institute, to implement the first police-led Behavioral Health Leadership Team (BHLT) in the state of Texas. Members of the BHLT include executives from local and regional service providers, local hospitals and the City of Irving. The BHLT serves as a single-point of advisory, accountability, planning and coordination for all local mental health services. The primary goals of the BHLT are to improve efficiency and help secure additional mental health resources for Irving residents. [View Video.](#)

## ANIMAL SERVICES

Animal Services was incorporated into the police department in October of 2017. Making this organizational change has allowed animal services and police personnel to better support each other and have strong working relationships to address issues that affect both people and animals in Irving. Our mission is the same — to protect the community.





# IMPACT CRIME TRENDS AND PROMOTE SAFETY

## ANIMAL SERVICES CONT'D

In 2018, Animal Services invested heavily in volunteer and foster programs, including adding a Volunteer Coordinator to the team. The volunteer coordinator provided regular volunteer orientation classes, recruited foster volunteers, offered a number of outreach and adoption events, and even launched a dog field trip and sleepover program called "Doggy's Day Out." The hard work paid off with 618 cats and dogs, and one rabbit, receiving care and treatment in the foster care program and 127 volunteers logging anywhere from 200-500 hours every month to help care for animals at the shelter. The volunteers and fosters help save lives every day!

In March of 2018, Animal Services launched a program to provide free spay/neuter, rabies vaccination and microchip services for residents facing financial hardship. These services are provided by two veterinary service partners through donations to the Animal Assistance Fund, and in partnership with DFW Humane Society. The goals of the program include helping people and their pets, protecting public health and safety, and reducing the number of animals received at the shelter. 255 animals received services in 2018 and the program is continuing in 2019.

On August 18, 2018, Animal Services participated in the fifth annual Clear the Shelters adoption campaign with NBC Universal and Telemundo. At the Irving Animal Care Campus 119 animals were adopted and 102,686 went home across the country. This event started in Irving (with 33 other North Texas shelters) in 2014 and went nationwide with NBC Universal stations in 2015. It has grown and saved more lives every year. Since the first local event in 2014, 258,611 animals have found new homes!

- Live Release Rate – 92%  
(dogs and cats only)
- Answered Calls – 19,152
- Animals Received – 7,383
- Cases Worked – 6,675
- Returned to Owner – 1,362
- Adopted – 1,630
- Transferred/Wild Release – 2,404



# INVOLVE THE COMMUNITY



## SUMMER SPORTS PROGRAMS

Summer sports programs were held at two locations in 2018. Sam Houston Middle School hosted the Summer Hoops Program and 1,120 kids attended. The Summer Kicks Program, held at Irving Schools Stadium, had 2,099 participants. For information on these programs, contact the Community Services Division.

## RAPE AGGRESSION DEFENSE (RAD)

The Irving Police Athletic League held nine Rape Aggression Defense classes with a total of 111 women participants. The four-day classes are held at the Irving Police Training Academy. Irving Police Officers taught self-defense tactics and techniques focusing on awareness, prevention, risk reduction and risk avoidance. The women later progressed on to basic hands-on defense training. Future classes are currently being scheduled and will be posted on the Irving Police website, [CityofIrving.org/2129/Rape-Aggression-Defense-Systems](http://CityofIrving.org/2129/Rape-Aggression-Defense-Systems).

## IRVING CITIZENS POLICE ACADEMY

Four programs, including two Hispanic Citizens Police academies, were conducted during 2018. 90 students participated in the educational program designed to provide the public with a working knowledge of the Irving Police Department's personnel and policies.

## IRVING CITIZENS ON PATROL (ICOP)

ICOP volunteers donated 682 hours during 2018. ICOPs actively patrol neighborhoods and report suspicious behavior or criminal activity. Additional duties include traffic diversion, hotel surveillance and vehicle report cards. ICOPs are observers/reporters only and do not become physically involved or place themselves in dangerous situations.

## ACTIVE SHOOTER/ATTACKER TRAINING

The IPD strives to provide the most current and up-to-date information in the area of active and evolving incidents that may occur in the community. 17 active shooter/attacker training classes were given to businesses, worship centers and community groups in 2018. 749 students participated in the educational program including site surveys, security, civilian response options, medical issues, police response protocols and review of the "Open Carry" law. Classes are available upon request at [CityofIrving.org/2136/Active-Shooter-Attacker-Training](http://CityofIrving.org/2136/Active-Shooter-Attacker-Training).



# INVOLVE THE COMMUNITY

## COFFEE WITH A COP

During 2018, the police department held several Coffee With a Cop events at various locations throughout the city. Coffee With a Cop provides residents with an opportunity to ask questions, voice concerns and get to know the officers in their neighborhood in an informal and casual setting.

## NATIONAL NIGHT OUT

National Night Out has proven to be an effective program to promote neighborhood and police-community engagement. The event was held the first Tuesday in October and approximately 42 neighborhoods throughout Irving participated. Emergency responders from both the police and fire departments attended various neighborhood events providing residents with valuable information regarding crime prevention and fire safety.

## VACATION WATCH

Vacation Watch is a service provided at the request of Irving residents while they are out of town. The beat officer will periodically check the residence and conduct a personal follow-up when the resident returns. To request this service, complete the Vacation Watch request form found on the police department's website.

## JUNTOS

Juntos is one of the department's Spanish language community outreach programs designed to promote a dialogue with the community through educational opportunities and periodic meetings. During 2018, one event was held with approximately 1,000 attendees.

## BLUE CHRISTMAS

The Irving Police and Fire departments' Blue Christmas Project spreads cheer during the holiday season. Volunteers from both departments delivered food and toys to more than 1,100 children.





# INVOLVE THE COMMUNITY



## SHOP TALK

Shop Talk is a community outreach initiative for Irving's African-American residents. Traditionally, barbershops are a place where everyone knows each other and people feel comfortable engaging in open discussions. This informal setting is ideal to discuss police and community interactions openly and honestly. Currently, 14 barbershops throughout the city participate in the program.

## THE OFFICE OF MEDIA AFFAIRS

The Office of Media Affairs reached its first full year in operation in 2018. The Media Affairs team reports directly to the Chief of Police and is responsible for the department's media relations, social media outreach, video production, event photography and web page. During 2018, the department's reach on social media exceeded 91,000 followers across all of its platforms, marking a 40 percent increase for the year. Additionally, the engagement with the community increased tremendously; particularly after normal business hours. The media team members continued to increase their responsiveness to the local news organizations and has distinguished themselves as a lead example of an effective police media relations group. With the addition of some new equipment and learned skills, the team was able to deliver higher quality work products both inside and outside the organization.



*The greatness of a community is most accurately measured by the compassionate actions of its members.*

- Coretta Scott King

# INVEST IN OUR PEOPLE

## PERSONNEL AND TRAINING

The Personnel and Training Division is responsible for providing for the recruitment, hiring and training of all personnel, sworn and civilian, for the police department. The recruitment of future employees is the responsibility of all current employees, but is managed by the Personnel and Training Lieutenant. The recruiting venues chosen must afford the department with the greatest opportunity to find the best and brightest applicants. Department personnel attended nine recruiting events in 2018, interacting with hundreds of potential applicants.

The hiring process for police officers begins with the administration of a civil service exam from which potential police applicants are processed based on how well they scored on the exam. During 2018, the department teamed with Human Resources to provide civil service Police entrance exams to 567 police applicants. From those applicants, the Personnel and Training Section hired 36 police officers. The process for hiring civilian support staff is different in that no civil service exam is required. These personnel are hired in a more traditional manner. In 2018, 35 civilians were hired into positions including; detention officer, dispatcher and records clerk. These support staff play a vital role in the service delivery our department provides.

The work of the Personnel and Training Section does not stop there. Once hired, all employees, new and incumbent, are required to receive training every year. The Training Section provided more than 37,000 hours of instruction to department personnel. This training covered such topics as Implicit Bias, Blue Courage (meant to remind officers of the nobility of our profession), Procedural Justice (the concept of fairness in our interactions with the public), Professional Communication, H.A.R.D concept (our motto on working, living and dying Healthy, Altruistic, Resilient and Dedicated), as well as state mandated training.

## PEER SUPPORT PROGRAM

The Irving Police Department has a Peer Support Program to assist sworn and non-sworn employees. The goal of the program is to create an environment and a culture that allows everyone the opportunity to reach out for help and know that they will receive the help they need. The Peer Support Team is made up of coworkers, clergy and mental health providers with a primary focus of assisting employees while upholding strict confidentiality and other ethical standards.





# BLUE TIE BANQUET SNAPSHOTS





# 2018 AWARD RECIPIENTS



Civilian of the Year – Susan Waits



Supervisor of the Year – Sgt. John Phillips



Officer of the Year – Officer Bryan Jones



New Officer of the Year – Officer Brendan Fowler



Chief's Unit Award – Burglary Unit



Chief's Unit Award – Crimes Against Persons Unit

# IN MEMORIAM



## **OFFICER GLENN HOMES #518**

**Served from August 20, 1984 to July 3, 1993**

Assignment at time of death: Tactical Operations

On July 3, 1993, at 1:28 a.m., Officer Glenn Homs was dispatched to a call of a cow in the roadway westbound State Highway 114, approximately one-half mile east of Belt Line Road. Officer Homs arrived and found the cow had been struck and was dead in the roadway. Homs was standing in the outside lane of SH 114 near the shoulder when a vehicle drove through the flare line and struck him. At 1:37 a.m., a resident called over the police radio to report the officer lying in the roadway. Officer Homs was found in the center lane approximately 300 feet west of the point of impact. It was reported that the vehicle that struck him fled the scene without stopping. Officer Homs died just over an hour later at Parkland Memorial Hospital in Dallas.

The vehicle that struck Homs had last been seen northbound on Belt Line Road and a short time later Coppell Police located a vehicle that had struck a railroad crossing signal box and was stopped on the railroad tracks. The 28-year-old driver, from Arlington, Texas, was arrested and evidence was gathered at that scene which connected him to the fatal accident involving Homs. Charges of involuntary manslaughter and failure to stop and render aid were filed and a guilty plea was accepted on both. At sentencing, he received the maximum sentence of 10 years for the hit-and-run death of Homs and a concurrent five-year sentence for the charge of failure to stop and render aid.



**HONORING**  
*their service.*  
**REMEMBERING**  
*their sacrifice.*



# IN MEMORIAM

## **OFFICER AUBREY WRIGHT HAWKINS #830**

**Served from October 4, 1999 to December 24, 2000**

Assignment at time of death: Patrol Division

On Dec. 24, 2000, at 6:29 p.m., Officer Aubrey Hawkins was dispatched to a suspicious circumstance call at the Oshman's Sporting Goods Store at State Highway 183 and Belt Line Road. Officer Hawkins took the call from a restaurant less than one mile away where he had just finished eating Christmas Eve dinner with his wife, Lori, his son, his mother and grandmother. Aubrey arrived before any other units and approached from the north entrance, using the service road. As he made it to the west side loading dock area and entered the driveway, he came under a barrage of gunfire without warning and had no time to take evasive or defensive action. Mortally wounded, Officer Hawkins was pulled from his squad car and run over by the killers.

What had begun as a suspicious circumstance call turned out to be a robbery-in-progress by seven dangerous and violent escaped prisoners (known as the Texas 7) from the Texas Department of Corrections Facility in Huntsville, Texas, earlier that month. It was later learned that a lookout to the east of the store had seen his approach and warned the others causing them to abandon the numerous store employees that were huddled together, and bound, inside the store. Officer Hawkins' arrival to the dock area had coincided with the exit, from the building, of the escaped convicts providing them with an overwhelming advantage. Following the murder of Officer Hawkins, international media coverage followed the largest manhunt in Texas history. The manhunt ended in January 2001, in the communities of Woodland Park and Colorado Springs, Colorado, with the suicide of one escapee and the nonviolent capture of the other six after law enforcement descended upon them.

## **OFFICER ANDREW ALBERT ESPARZA #966**

**Served from June 2, 2005 to April 13, 2007**

Assignment at time of death: Patrol Division

On April 13, 2007, Officer Esparza was en-route to assist a fellow officer at the scene of an accident in the area of State Highway 114 and Loop 12. A severe storm had just passed through the area and had produced large hail and several tornadoes. The severe weather had passed and Irving was experiencing intermittent heavy rain on the backside of the storm. Officer Esparza was involved in an automobile accident while en-route to the assistance call. He was transported by paramedics to Parkland Memorial Hospital in Dallas in extremely critical condition. Later that evening, the injuries received in the accident proved to be non-survivable, despite the tremendous efforts of the residents, fellow officers, firefighters, paramedics, doctors and nurses that worked to save his life.





# IRVING HISTORICAL SUMMARY

	2014	2015	2016	2017	2018
Population	227,030	232,406	236,617	238,289	<b>240,373</b>
Police Budget (millions)	\$51.2	\$52.3	\$55.9	\$59.8	<b>\$65.8</b>
Sworn Personnel	346	346	354	359	<b>361</b>
FT Police Civilian Personnel	160	164	164	164	<b>196</b>
Dispatched Calls for Service	122,806	122,895	123,805	121,003	<b>121,728</b>
Inmates Processed	10,127	8,398	7,169	7,336	<b>7,716</b>
Priority 1 Response Time	6.24	7.15	7.65	8.26	<b>8.14</b>
Traffic Fatalities	15	19	30	11	<b>9</b>

## UCR-PART 1 OFFENSES

### HOMICIDE

<b>2018</b>	<b>10</b>
2017	8
2016	5
2015	9
2014	5

### ROBBERY

<b>2018</b>	<b>218</b>
2017	228
2016	213
2015	196
2014	175

### BURGLARY

<b>2018</b>	<b>712</b>
2017	969
2016	1,183
2015	1,100
2014	1,043

### MV THEFT

<b>2018</b>	<b>720</b>
2017	711
2016	633
2015	602
2014	576

### RAPE

<b>2018</b>	<b>55</b>
2017	54
2016	37
2015	32
2014	40

### ASSAULT

<b>2018</b>	<b>227</b>
2017	257
2016	268
2015	231
2014	296

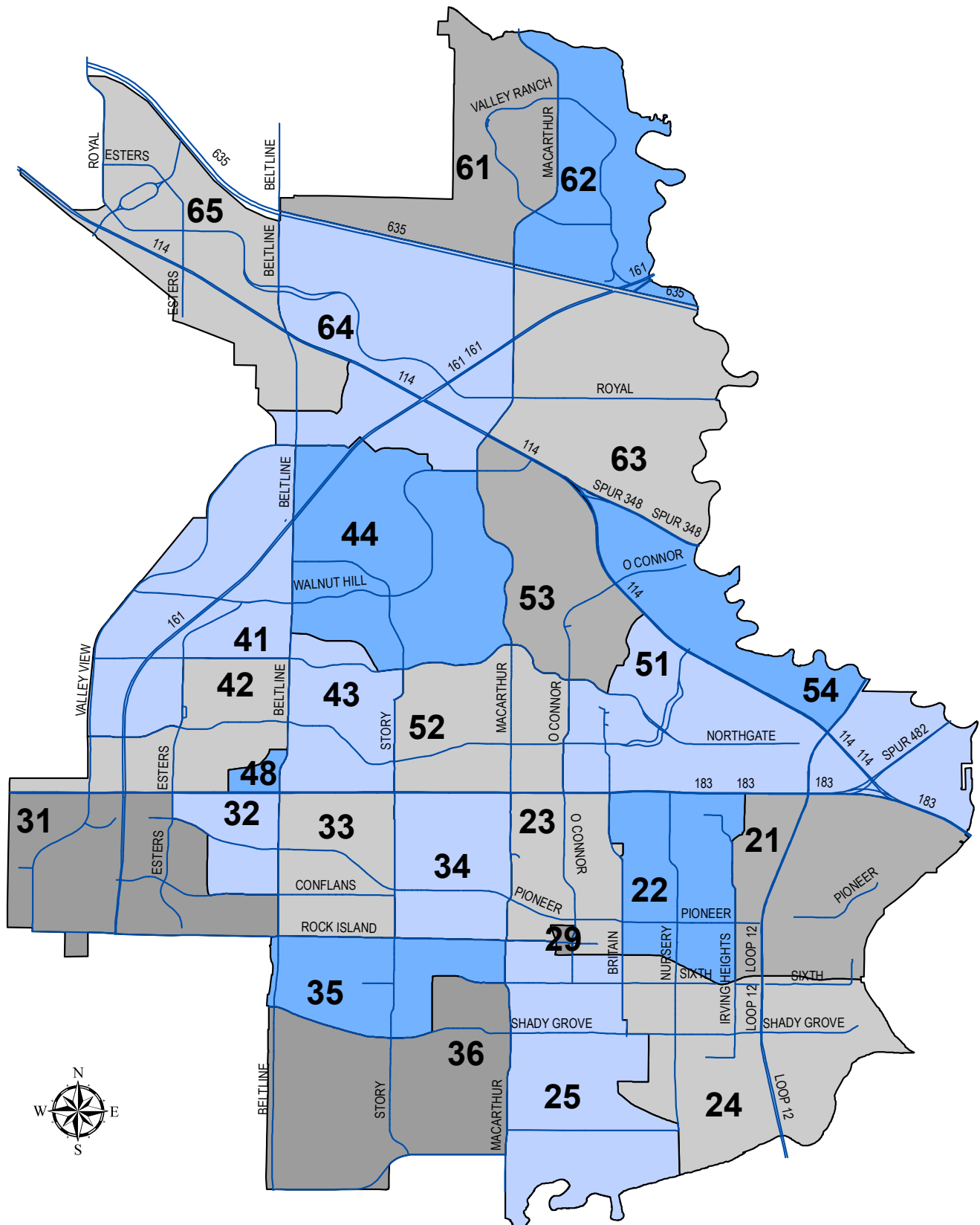
### THEFT

<b>2018</b>	<b>4,327</b>
2017	4,467
2016	4,674
2015	4,339
2014	4,676

### PART 1 TOTAL

<b>2018</b>	<b>6,269</b>
2017	6,694
2016	7,013
2015	6,509
2014	6,811

**21**







# SERVICES AND PROGRAMS

The following is a list of services and programs provided by the Irving Police Department. For more information on any of these programs, call the Community Services Division at (972) 721-2544 or visit [IrvingPD.com](http://IrvingPD.com).

- Active Shooter Education (CRASE)
- Campus Crime Stoppers
- Chaplain Program
- Child Safety ID Fingerprinting
- Citizens Handicap Parking Patrol
- Citizens Police Academy (offering both English and Spanish classes)
- Civilian Observation/Rider Program
- Commercial Security Assessment
- Community-One Multifamily Housing Crime Reduction Program
- Crime Stoppers
- Crime Watch Meetings
- Fingerprinting
- "Hero" and Safety Town
- Home Security Assessment
- ID Theft Education
- Irving Citizen on Patrol (ICOP)
- Juntos
- Law Enforcement Explorers
- LexisNexis Community Crime Mapping
- National Night Out
- Neighborhood Crime Watch
- Personal Safety Education
- Police Athletic League (PAL)
- Property Safety Education
- Protecting Apartment Communities Together (PACT)
- Rape Aggression Defense (RAD)
- Safety Fairs
- Teddy Bear Program
- Traffic Safety Education
- Vacation Watch
- Workplace Violence Education
- Worship Center Safety



# FREQUENTLY CALLED NUMBERS

## EMERGENCY ..... 911

Nonemergency Assistance .....	(972) 273-1010
Auto Pound (Impounded Vehicles) .....	(972) 721-7700
Chief's Office .....	(972) 721-2598
Community Services .....	(972) 721-2544
Emergency Management .....	(972) 721-2100
Family Advocacy Center .....	(972) 721-6555
Media Affairs .....	(972) 721-3585
Hit and Run .....	(972) 721-2761
Property Room .....	(972) 721-2688
Records .....	(972) 721-2436

Irving Police Department  
**North Police Station**  
5992 Riverside Drive  
Irving, TX 75039

Irving Police Department  
**South Police Station**  
305 N. O'Connor Road  
Irving, TX 75061

[IrvingPD.com](http://IrvingPD.com)





  
**IRVING**  
T E X A S