

June

2020

CBC's Quarterly Training Calendar

Please join us for one of our upcoming trainings. To register for trainings, please click on the desired training, and you will be directed on how to register. For any registration questions, please contact [Patricia Lucia Quintero](#). For all other training questions, please contact [Emily Grossman](#), CBC's Training Manager.



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2 HIV/Aids Assessment & Care Planning 9:30am-11am	3 GSI Refresher 9-10am	4 Project ECHO 1-2:30pm	5 VOH w/ GSI 10-11am	6
7	8 Loss & Grief in COVID-19 9:30-10:30am	9	10	11	12 VOH 10-11am	13
14	15	16 Telehealth & COVID-19 10-11:30am	17 GSI Refresher (supervisors) 9-10am	18	19 VOH w/ BTQ 10-11am	20
21	22	23	24 Self-Care For Professionals 10-11:30am	25	26 VOH 10-11am	27
28	29 Trauma-Informed Care & COVID-19 10-11:30	30				

Understanding and Coping with Loss and Grief During the COVID-19 Pandemic

This webinar will focus on the unique challenges of how COVID-19 has caused losses of so many types and how this affects our work, both for our clients and ourselves. Concepts about ambiguous loss and grief will be addressed and tools for helping clients cope will be identified. It will conclude with a section on the value of self-care to sustain ourselves and offer relief during this pandemic.

Trainer Bio: Deborah Langosch, PhD, LCSW, is a clinical social worker, trainer, psychotherapist and consultant in Brooklyn, NY. She's trained thousands of providers in the areas of loss, trauma and bereavement as well as on the mental health issues of kinship care families. Deborah presents locally and nationally on these topics and provides training and consultation on evidence-based treatments. She was the director of The Jewish Board's Loss and Bereavement Program for Children and Teens until 2019 and the lead interventionist on a NIMH funded childhood bereavement study at Memorial Sloan-Kettering Cancer Center prior to this. Deborah is a co-managing editor of the *GrandFamilies* on-line journal. In 2018 she was recognized by the National Association of Social Workers and received their Exemplary Silver Leadership award.

Self-Care For Professionals in the Age of the Coronavirus

During this difficult time with the onset of the Coronavirus, mental health professionals face an extra burden in terms of self-care. They are tasked with not only managing their own fear, anxiety, and stress about the virus, but also helping their participants to do the same. This important webinar helps clinicians to learn self-care strategies for their own well-being. As the saying goes, "you can't pour from an empty cup." This webinar will teach participants how to care for themselves to avoid compassion fatigue and burnout. This webinar is recommended for staff at all levels.

Telehealth & COVID-19

How do you engage behavioral health participants in telehealth? What are the best practices for telehealth? This webinar will answer these questions, by providing techniques and strategies, as well as resources that you can share with your participants. This webinar is recommended for staff who are new to providing telehealth services to their clients.

Providing Trauma-Informed Care During COVID-19

When working with participants during this difficult time, it is so important to recognize that many of them have past trauma. This webinar will explore how to work with program participants in a way that is healing, nurturing, and most importantly, takes into account that past traumas are often at the root of participants' current difficult emotions and situations. Please join us for this informative webinar recommended for staff of all levels.

Project ECHO: Substance Use Disorder & MAT Treatment Call

PROJECT ECHO is a method of sharing knowledge through a video conferencing learning collaborative. The approach focuses on case presentations and recommendations from colleagues in the field and a subject matter expert. In addition to case presentations there is also a brief didactic learning session by the subject matter expert, Dr. Bruce Trigg, who has many years of experience in treating patients with and consulting on Substance Use Disorder. This is an excellent opportunity for prescribers and other mental health professionals in the field to learn about how to best to support clients with Substance Use and Mental Health Disorders.

GSI Weekly Refresher Training

This weekly refresher training offers new and regular GSI Health end users an overview of system's features and functionalities that are instrumental to proper documentation of care management work including but not limited to programs, assessments, care plan, encounters, progress notes, and external documents. Refresher trainings are open to all program staff -HH, CMAs, and Innovative Programs who use GSI Health.

GSI Monthly Supervisor Refresher Training

This monthly training offers new and regular end users with supervisory/managerial capacities at the CMAs the opportunity to review the system's features and functionalities in addition to a review of Population Manager as a tracking and reporting tool. Supervisor refreshers trainings are open to all supervisory program staff (Health Home and Innovative Programs who use GSI Health).

CBC Health Home Virtual Office Hours with GSI

This monthly virtual office hour is led by a CBC Health Home staff along with the support of a GSI Health representative. It is an open Q& A forum where Health Home CMA staff receive updates and announcements pertaining to the adult and children's Health Home programs. Participants are encouraged to bring questions that can be addressed by a live GSI representative.

CBC Health Home Virtual Office Hours with BTQ

This monthly virtual office hour is led by a CBC Health Home staff member along with the support of a BTQ representative. It is an open Q& A forum where Health Home CMA staff receive updates and announcements pertaining to the adult and children's Health Home programs. Participants are encouraged to bring questions that can be addressed by a live BTQ representative.



CBC Training Institute June 2020 Webinars

HIV/AIDS: Introduction to Assessment and Care Planning for a Specialized Population

This introductory training will provide care management agencies working with individuals with/or at high risk for HIV/AIDS an overview of assessment, care planning, and gaps in care considerations for working with a specialized population, in particular during COVID-19.

Open to all care management staff- particularly care managers and supervisors.

Presented by:

Alan Rice, LCSW, Population Health Specialist, CHOICE, Select Health

Michael Etheridge LCSW,, Clinical Support, CHO Social Work & Behavioral Health, CHOICE, Select Health




LOGIN/SIGNUP: <http://registration.nytac.org/>

When you first click on the registration link: registration.nytac.org you will be taken to a home page. Please click signup and create a new account. Your previous registration account information will **NOT** work in this system.

If you have an account in **THIS REGISTRATION SYSTEM** simply login by typing in your credentials.

If you do not have an account, click on the button that says "Sign Up". You will then be taken to this screen where you will complete the sign up process:

New User Registration



Please create an account to register for events and trainings. When setting up your account please use your organizational email address and answer all questions carefully. For more information about creating an account or how to use the registration system, click here [linked to document or video tutorial].

First Name

Last Name

Email

Password

Confirm Password

Organization Type
☒ NYS MH, SUD, Child Welfare Agency Providers ☐ Other/ Government Agency ⓘ

Begin typing the name of your organization and choose from the autocomplete options. If your organization is not listed, hit other and choose "Other NYS serving Agency/Organization".

NYS MH, SUD, Child Welfare Agency Providers

When looking for your agency, you may select the drop down arrow to search, but we recommend that you begin to type the name of your agency.

TIPS:

- Type a key component of your name to drill down the list. For example if I worked at Mt. Sinai Hospital, I would type in “Sinai”
- Many times, an agency may use multiple names for services. If your agency’s named recently changed, try both names

NOT SURE OF YOUR ORGANIZATION?

If you are an OMH or OASAS licensed or certified county or state agency **providing behavioral health services** please select from the “NYS MH, SUD, Child Welfare Agency Providers” list. This includes **state and county agencies** that are providing behavioral health services.

All other agencies must choose from the “OTHER/Government Agency” option which lists the following.

“OTHER/Government Agency” Options	
Advocacy Group/ Trade Association	OASAS Government Staff
Consultant	OCFS Government Staff
County Government Staff	OMH Central/Field Office Government Staff
DOH Government Staff	OTHER
DOHMH Government Staff	Other Government Staff
McSilver/MCTAC/CTAC/TTAC affiliated	Other NYS Servicing Agency/Organization
Managed Care Organization (MCO)- Various Listed	

PLEASE NOTE: If your agency is not listed, you may choose “Other/Government Agency” and choose one of the ‘**other**’ options from the drop down menu. You will then be prompted to enter the name of your agency.

Once registration is completed you will be taken back to the login screen. At this time you will log in using the credentials you’ve just created.

REGISTERING FOR AN EVENT:

3 Ways to Find an Event:

-Directly in the registration system (registration.nytac.org) under Browse Other Events. Click the down arrow and then the “Register for Event” button.

-Via the CTAC/MCTAC Calendar (<http://calendar.ctacny.org/>) Click “Register for Event” on the event you are interested in on the calendar. Login to the registration system and click “Register for Event”.

-Via an announcement email with registration link or button. Click the link/button. Login to the registration system and click “Register for Event”.

NEED HELP OR STILL HAVE QUESTIONS?

CONTACT US

You can contact the CTAC/MCTAC team at ctac.info@nyu.edu or mctac.info@nyu.edu.