

<p style="text-align: center;"><b>MICHIGAN MEDICINE</b>  Revenue Cycle Mid Service (HIM)  <b>Release of Information (ROI) Unit</b>  3621 S. State Street 700 KMS Place  Bay 11 - Mid Service  Ann Arbor, Michigan 48108-1633  Phone: (734) 936-5490  Fax: (734) 936-8571</p>	<h2 style="margin: 0;">AUTHORIZATION TO RELEASE COPIES OF A MEDICAL RECORD</h2> <p style="margin: 5px 0;"><i>(Patient Requests Information To Be Sent From UMHS)</i></p>	<p style="text-align: center;"><b><u>For Clinic Use Only:</u></b></p> <p><input type="checkbox"/> Records sent from Clinic – please send form to Central Imaging</p> <p style="text-align: right;"><input type="checkbox"/> Mailed    <input type="checkbox"/> Picked Up    <input type="checkbox"/> Faxed</p> <p>Date Received: _____</p> <p>Date Processed: _____</p> <p>Processed By: _____</p> <p><input type="checkbox"/> Forwarding Request to ROI for processing</p>
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**Please complete this form in its entirety so we can help you receive the information you are requesting.**

**1. This authorization is voluntary. I understand that Michigan Medicine will not base treatment, payment, enrollment, or eligibility for benefits on my signing this document. Please see the second page for our fee schedule.**

Patient Name: \_\_\_\_\_ Maiden/AKA: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Street Address: \_\_\_\_\_ MRN (optional): \_\_\_\_\_

City/State/Zip: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Email Address: \_\_\_\_\_

**2. ☐ Myself:** I request Michigan Medicine to release my protected health information to Myself to the address listed above.

**Select delivery method:** ☐ MyUofMHealth.org Patient Portal    ☐ Electronic (email web link)    ☐ US Mail

**3. ☐ Other:** I am the patient, or the legally authorized representative of the patient listed above and request Michigan Medicine to release my protected health information (or the patient information listed above) to:

Individual/Person: \_\_\_\_\_ Company/Organization: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_ Telephone # \_\_\_\_\_

**Select delivery method:** ☐ Fax #(only health providers / urgent): \_\_\_\_\_

☐ US Mail    ☐ Certified Overnight Delivery (extra charge)    ☐ E-mail \_\_\_\_\_

**4. Purpose of release/disclosure to other person/organization:**

Reason for Disclosure

- ☐ Continuation of Care/Transfer of Care
- ☐ Attorney/Legal
- ☐ Insurance Company
- ☐ Workman's Compensation
- ☐ Patient Directive
- Other (specify): \_\_\_\_\_

Recommended Record Set (as described in Section 5)

- Package 1
- Package 2 for a selected date range
- Package 1 for a selected date range
- Package 1 from date of incident
- As directed by Patient

**5. Record set to be released to the party indicated above: Use form 70-10232 for release of alcohol / substance use disorder info.**

I request the following information be released, which may include: *alcohol and drug abuse/treatment; psychological and social work counseling; HIV, AIDS or ARC; communicable disease or infections, including sexually transmitted diseases, venereal disease, tuberculosis and hepatitis; genetic information and demographic information, for the purposes and conditions designated on this form.*

**Package selections (as recommended in Section 4, more may be specified below):**

☐ Package 1: **Key Clinical** Written Documentation (includes, as applicable, history & physical, discharge summary, operative reports, consults, outpatient visit notes, test reports, ER clinician notes) related to a specific incident, injury or illness from \_\_\_\_/\_\_\_\_/\_\_\_\_ (mm/dd/yyyy) to \_\_\_\_/\_\_\_\_/\_\_\_\_ (mm/dd/yyyy). **If no dates listed, for the past 24 months.**

☐ Package 2: **All Clinical** Written Documentation from \_\_\_\_/\_\_\_\_/\_\_\_\_ (mm/dd/yyyy) to \_\_\_\_/\_\_\_\_/\_\_\_\_ (mm/dd/yyyy) (includes, as applicable,

**\*\*Package 1 contents along with all** nursing notes, flow sheets, medication administration records, physician orders, etc.).

☐ Other Records (*Please specify*): \_\_\_\_\_

☐ Only Specific Providers: \_\_\_\_\_

**Please contact the individual departments below to request their records (as applicable):**

\*Billing Records – Call (855) 855-0863

\*Radiology Films Images: Call (734) 936-4517 Additional Charges May Apply

\*Pathology Slides: Call (800) 862-7284 Additional Charges May Apply

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6. This authorization expires on: \_\_\_\_\_ (specify expiration date or event).

If the expiration date is left blank, the authorization expires 60 days from the signature date.

7. **Revoking (cancelling) authorization:** I may revoke (cancel) this authorization at any time. Revocations (cancellations) must be made in writing and sent to the Michigan Medicine Revenue Cycle Mid Service (HIM) Release of Information Unit at the address listed on this form. Revocations (cancellations) will not apply to information that already has been released. If this authorization was obtained as a condition of providing insurance coverage, the authorization will not apply to my insurance company to the extent the law provides my insurer with the right to contest a claim under the policy, or the policy itself.

8. **Note:** Once information has been disclosed, Michigan Medicine can no longer protect it from further disclosure.

9. **Payment:** There will be fees associated with most record requests as outlined below. ☐ Check if Fee Approval Required

\_\_\_\_\_  
Signature of Patient or Legally Authorized Representative (if patient is a minor or unable to sign)      DATE (mm/dd/yyyy)

\_\_\_\_\_  
Printed Name of Legally Authorized Representative (if patient is a minor or unable to sign)  
Relationship to Patient: ☐ Spouse    ☐ Parent    ☐ Next-of-Kin    ☐ Legal Guardian    ☐ DPOA for Healthcare (attach copy)

## Additional Information Regarding Your Request

### REQUESTING MEDICAL RECORDS ON BEHALF OF ANOTHER PERSON

If you are requesting medical records for someone other than yourself, you may be required to provide additional documentation to show that you have a legal right to request the record set. Examples of these documents include Letters of Representation, Guardianship Papers, Affidavits of Heir at Law, etc. Please contact the Release of Information Unit at (734) 936-5490 to determine the documentation that will be required to process your request.

### SUBMITTING REQUESTS & RECEIVING RECORD COPIES - Requests for medical records may be:

- Mailed to Revenue Cycle Mid Service (HIM), Release of Information Unit at 3621 S. State Street 700 KMS Place, Bay 11 - Mid Service Ann Arbor, MI 48108-1633
- Faxed to Revenue Cycle Mid Service (HIM), Release of Information Unit at (734) 936-8571

**Our average turnaround time for processing requests is five business days plus shipping time.** Unless otherwise requested, records will be sent through US Mail. Records needed for medical emergencies will be faxed directly to a physician or medical facility. Please include your phone number on your request, in case we need to contact you for additional information. **For questions regarding requests for medical record copies, please contact: Revenue Cycle Mid Service (HIM) – Release of Information Unit at (734) 936-5490.**

**FEES** are authorized and updated annually by the State of Michigan Medical Records Access Act, P.A. 47 of 2004, MCL 333.26269. **Additional fee guidance is provided under federal regulations.** Some records requested for legal, insurance, or personal use may require a prepayment. If your request requires pre-payment, a fee notice will be sent to you upon receipt of your request. Actual postage and Michigan State tax will be added to the fees outlined below. The current Fee Schedule can be found at <https://www.uofmhealth.org/patient-visitor-guide/medical-records>. Records fees will be billed as follows as of April 2018:

#### **Patients:**

- MyUofMHealth Patient Portal – No fee
- Electronic Records Electronic Delivery – See Fee Schedule
- Electronic records to Paper Mailed – See Fee Schedule
- Paper Records Electronic Delivery – See Fee Schedule
- Paper Records to Paper Mailed – See Fee Schedule

#### **Attorneys, Insurance Companies and Third Parties:**

- Initial Fee as permitted by State Law – See Fee Schedule
- Per Page Fees – See Fee Schedule
- Actual Postage Fees as Applicable
- Patient Directives – See Fee Schedule

# How do I get electronic or paper copies of my health records?



Record Connect is the approved vendor that provides copies of medical records for Michigan Medicine patients and families.

## What is the cost?

Medical Records Released	Type of record	Cost
Directly to the Patient	Electronic Record Delivered electronically	\$6.50
Directly to the Patient	Electronic or other Record delivered in paper format	\$6.50 plus taxes and shipping costs
Patient Directive to send records to family member	Electronic Record Delivered electronically	\$6.50
Patient Directive to send records to 3rd Party	Electronic and Records Requiring Conversion delivered electronically	Initial fee: \$25.64 Plus Per Page Fee for Converted Documents (see below)
<u><b>3<sup>rd</sup> Party Requests for medical records (attorneys, insurance, and all other 3<sup>rd</sup> parties)</b></u>	Electronic or other Record delivered in paper format	Initial fee: \$25.64
		Pages 1-20: \$1.28 per page
		Pages 21-50: \$0.64 per page
		Pages 51+: \$0.26 per page

**\*\* Fees do not include postage and taxes**

## No Cost Services:

There is **no charge** for requesting records through your MyUofMHealth Patient Portal account (for records that can be released back to the portal account).

There is **no charge** if records are sent directly to your doctor to continue your care.

**Fax: (734) 936-8571**

**Phone: (734) 936-5490**

**Address:**

**Release of Information  
3621 S. State 700 KMS Pl  
Bay 11 – Mid Service  
Ann Arbor, MI 48108-1633**