



Pet Care Service Agreement

This agreement is effective beginning _____ (Date) and ongoing between Bandito Pet Sitting and _____ (Please Print Name; hereinafter referred to as "Client") who resides at _____ (Address, City, State, Zip Code). This agreement constitutes permission to enter the above address and perform pet care duties in the Client Profile and relevant Pet Profile information sheets completed and signed by the Client.

AUTHORIZATION:

1. I authorize Bandito Pet Sitting (BPS) to obtain any emergency veterinary care that may be necessary during my absence. I authorize my veterinarian to release my pet's medical information to BPS. I accept responsibility for any and all charges related to emergency care. I authorize BPS to utilize an alternative veterinarian, in the event my regular veterinarian is unavailable. Every effort will be made to contact the Client prior to obtaining emergency care at contact phone numbers given by the Client; however, medical care will not be withheld from the pet pending notification.
2. Due to insurance limitations, third party pet care / property access by non-BPS pet caregiver associates is permitted **only** if Client releases BPS from any and all liability for pet(s) and property under the terms of this Agreement any time a third party is granted access to the home, whether sharing responsibility for Client's pet(s) and / or property or not. Therefore, all parties agree that Client shall provide information to BPS regarding such other persons prior to Client's departure for each specific service period, including family members, friends / neighbors, etc. BPS has no responsibility for the security of your home and health / safety of your pet(s), or any loss or damages if other individuals can or do access your home during a service period. BPS cannot grant entry to third party vendors (housekeepers, service / repairmen, etc.). The police may be called on unknown persons or suspicious acts.
3. I agree to reimburse BPS for any and all additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies.
4. Bandito Pet Sitting agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against the company, except those arising from negligence of the pet sitter. Client agrees to notify BPS of any concerns within 24 hours of return.
5. Bandito Pet Sitting will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.

6. Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet. Client agrees to indemnify, hold harmless, and defend Bandito Pet Sitting, in the event of a claim by any person injured by the pet.

7. BPS reserves the right to terminate this contract at any time before or during its term if BPS, at its sole discretion, determines that the Client's pet poses a danger to the health or safety of the BPS representative. If safety concerns of any nature prohibit BPS from properly caring for the pet, the Client authorizes pet to be placed in a boarding facility, with all charges to be paid by the Client.

8. It is expressly understood that BPS shall not be held responsible for any damage to Client's property, or that of others, caused by Client's pets during the period in which they are in its care. I have advised BPS of all situations, which will relieve it of liability for damage.

9. Fees are on or before the first day of the pet sitting reservations. No refunds will be given for late departures or early returns. Daily dog walk Clients must give a minimum of 24 hours' notice to not be charged for booking(s). Credit towards future pet sitting may be given, at the discretion of BPS. Client understands that there will be no credits and/or refunds given for stated holiday visits that are cancelled.

10. If a pet has a history of biting or other aggressive behavior, BPS reserves the right to refuse services. Bites must be reported to the local authorities as provided by law. Client will be liable for the BPS representative's medical care expenses and damages that result from an animal bite.

11. I have read and agree to the terms of this agreement and confirm the accuracy of the information provided. I acknowledge that I have received BPS' outlined comprehensive list of its services, policies, and procedures. I also authorize this contract to be valid approval for future services, so as to permit BPS to accept client portal reservations through Time to Pet and enter my premises without additional signed contracts. I understand that I am responsible for providing BPS with all changes in pet care and contact information.

Owner is responsible for costs of any legal action necessary for enforcement of this agreement.

By signing this Agreement you are stating that you understand and agree to ALL terms of this Agreement, our Policies and Procedures and our Rates and Services.

Client 1: _____
(Signature)

Client 2: _____
(Signature)

Date: _____