



## Restaurant eCommerce Proposal

### Restaurant's own e-Commerce solution for online customer ordering

- Restaurants get their own online ordering platform with web ordering. Customers surf to restaurants own URL to access your online store.
  - Customers place their order and pay online
  - The kiosk app will alert restaurant of the order details
  - Orders go through to BuzZ Delivery to deliver to customer
  - Collections and delivery orders go direct to the restaurant via the Kiosk app for collection by the customer or driver
- BuzZ Delivery will manage the system, the orders, the menu's etc. on the restaurants behalf.
- Telephone orders can go through to the BuzZ Delivery call centre (Collections and deliveries)

### Restaurants will require:

1. Your own URL (Website address). If you do not have one then BuzZ Future Technologies will assist in setting it up. This can be setup in two ways:
  - a. The URL goes directly to the web ordering platform.
  - b. If you already have a website that you want to keep then a button can be added to the home page that directs through to the web ordering platform. For this option your web developer, that maintain your website, will need to add this button.
2. Your own merchant account. This will ensure payments go through to your bank account. If you do not have one then you can make use of BuzZ Deliveries merchant account and BuzZ Delivery will pay you weekly. If you prefer your own merchant account then we can switch to yours as soon as you have it.
3. A tablet and stand for the order kiosk. If you require one, then BuzZ Future Technologies can supply you with tablets and custom made stands.



### **eCommerce Costing**

Setup - R5000 – Once off

Monthly R1565

(Above costs exclude VAT)

The above proposal is based on the following:

1. BuzZ Delivery manage the system on your behalf
2. BuzZ Delivery do the deliveries on your behalf
3. You are within the areas that BuzZ Delivery currently operate

\*This is a special introductory price to assist restaurants during the COVID-19 pandemic.

***If you are outside of the BuzZ Delivery operation areas or if you want your own fully standalone ordering system then contact us for further options.***

#### Notes:

1. Development is currently underway to integrate a restaurants own Google account. Once this is complete you will be requested to register your own account.
2. BuzZ Delivery costing proposals apply for the delivery service. See BuzZ Delivery costing models.

BuzZ eCommerce Solutions, a division of the BuzZ Group. Terms and conditions apply.

<https://www.buzzgroup.co.za/services#BuzZeCommerce>

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