

HEALTH & SAFETY SERVICE DELIVERY PLAN 2020/21

Introduction

Commercial Environmental Health enforce Health & Safety legislation and take measures to ensure the health, safety and welfare of people at work and the general public whom may be affected by work activities.

We focus on delivering responsive, high quality services to employers, employees and the general public, in line with the following Council's Priorities from the Borough Plan:

Priority 2 People - our vision is a Haringey where strong families, strong networks and strong communities nurture all residents to live well and achieve their potential

Priority 3 Place - a place with strong, resilient and connected communities where people can lead active and healthy lives in an environment that is safe, clean and green

Priority 4 Economy - a growing economy which provides opportunities for all our residents and supports our businesses to thrive

Priority 5 Your Council - the way the council works

We will contribute to these priorities by:

- Building and retaining wealth in our community – **Economy** such as ensuring workplace conditions are safe for workers and those that visit them.
- Reducing inequality and making Haringey a fairer place - **Place** by ensuring consistent regulation of businesses.
- Tackling serious crime – **Place** by taking enforcement action against all serious health and safety breaches.
- Your Council- Complying with our [service standards](#).

The Commercial Environmental Health Team consists of 5.3 FTE Enforcement Officers who spend approximate 10% of their time on Health & Safety matters.

Our Key Achievements in 2019/20

Inspections/Visits - We carried out inspections/visits, which consisted of:

- 2 visits responding to incidents
- 3 revisits to ensure compliance with contravention

Other interventions- these included:

- 12 mailshots regarding Gas Safety & Carbon Monoxide,
- 7 visits to premises licenced for special treatments and massage

Accident Investigations: We received 104 accidents reports including:

- 1 Fatality
- 58 work related incidents that resulted in over 7 days injuries,
- 1 major injury,
- 36 members of the public taken from the scene by ambulance or remained in hospital for more than 24 hours,
- 8 dangerous occurrences,

18 cases are still under investigation. 52 required no further action, 10 resulted in either verbal or written advice, 3 received written warnings and 23 are to be reviewed at the next intervention.

Complaints – The team responded to 39 complaints/requests for service. 34 general H&S complaints/service requests and 5 consultations including licensing and lift engineer reports.

Our Priorities for 2020/21

Urgent Service Requests: The current Corona Virus Pandemic has seen a sharp rise in complaints regarding social distancing and businesses being Covid secure. We will prioritise these complaints and ensure we respond to 100% within the parameters of our service standards and take appropriate action in line with our enforcement policy and government guidance.

High Risk Inspections: We will inspect 100% of all premises risk rated as Category A and ensure that suitable action is taken to reduce the risk they pose. We will also take appropriate action against businesses that become high risk following an intervention as a result of either national or local intelligence.

Massage & Special Treatments: We will assess all new applications to ensure the premises, therapists and practises meet the licensing criteria prior to the commencement of treatment. We will review all applications to vary licenses and implement a programme of inspections based on risk for existing businesses in order to ensure compliance at their licensing renewal date. Enforcement Action such as a Licensing Review, Simple Caution or Prosecution will be instigated where businesses are found to be non-compliant.

Accident Investigations: We will investigate all accident notification in accordance with the HSE Incident Selection Criteria Guidance LAC 22/13 (Rev 1) (as revised).

Complaints – The team will respond to complaints/requests for service within 10 working days in not less than 95% of the time.

Non-Routine Visits: We will carry out visits to business for the purpose of:

- investigating general complaints and service request,
- to assess premises inline with our role as a responsible authority under the Licensing Act 2013, and

- to ensure compliance with the Health Act 2006 in relation to smoke free premises.

We will also revisit all premises that become High Risk following and intervention to ensure they have undertaken the works required to reduce the risk they pose to employees and/or members of the public.

Weeks of Action: We will participate in weeks of action, the council's area based initiative, working in conjunction with other regulatory services such as Trading Standards, Planning building Control and the Neighbourhood Action Team.

Formal Actions: We will take formal action i.e. Simple Cautions and Prosecutions where appropriate and in accordance with the current enforcement policy. We will seek to recover the proceeds of crime from offenders where possible to demonstrate that our service provides value for money.

Our Partners

We will participate in partnership working in order to enhance the effectiveness of our actions. Our current partners include:

Local Businesses – working hard with local business to ensure that we deliver services that matter in a timely, effective, efficient, and satisfactory way.

Health and Safety Executive- working with the HSE where required.

Public Health – to contribute towards an agreed action plan with respect to reducing the negative impacts of smoking and in particular shisha.

North West London Quadrant Health and Safety Group - to carry out agreed projects throughout the region.

All London Boroughs Health & Safety Group - to participate in London-wide projects – accessing funding as and when available.