

## CHECKLIST FOR CLAIM SUBMISSION

Employee Name: \_\_\_\_\_

Employee No.: \_\_\_\_\_ Claim No.: \_\_\_\_\_

Company Name: \_\_\_\_\_

Mobile No.: \_\_\_\_\_ Alternate Contact No.: \_\_\_\_\_

Email ID: \_\_\_\_\_

<b>DOCUMENTS REQUIRED FOR CLAIMING HOSPITALIZATION EXPENSES</b>	
<b>1) Claim Form – Part A: Duly completed by the insured on the prescribed format – Original</b>	
<b>2) Claim Form – Part B: Duly completed and signed by the hospital authorities – Original</b>	
<b>3) UHCP TPA ID Card – Photocopy</b>	
<b>4) Photo ID proof (Employee ID card, Aadhar card etc.) – Photocopy</b>	
<b>5) Cancelled Cheque of Employee's Bank Account – Original</b> (Cancelled Cheque, with Employee name printed under place of signature)	
<b>6) Delay Letter in case of late submission of claim</b>	
<b>7) Discharge Card/Summary – Original</b> (Gives the summary of diagnosis and treatment in hospital)	
<b>8) Death Summary (Instead of Discharge Summary) – Original</b> (Only in case of death of patient during Hospital stay)	
<b>9) Indoor Case Papers (ICP)</b>	
<b>10) Police FIR/Medico Legal Certificate (MLC)</b> (Mandatory for All Road traffic accidents - Duly attested by Police)	
<b>11) Hospital Main Bill with bill no. &amp; break up – Original</b> (With detailed break up of various heads like Room Rent/OT charges/Nursing etc.)	
<b>12) Hospital Payment receipt with receipt number – Original</b> (With seal & signature of hospital, if main bill does not carry a bill number)	
<b>13) All Payment Receipts with receipt number – Original</b> (For consultation/surgeon charges, if charged outside the main hospital bill)	
<b>14) Investigation bills cum receipt – Original</b>	
<b>15) Prescriptions – Original</b> (On Doctor's letterhead, mentioning duration and dosage for medicines and advice for diagnostic tests)	
<b>16) Pharmacy bills cum receipt/Cash Memo – Original</b>	
<b>17) Investigation Reports – Original</b> (Reports for all tests done along with images like USG, X-Ray, ECG, etc. and Blood reports)	
<b>18) Sticker for the Implants used, along with supporting invoice – Original</b> (For Implants used in Cataract, Heart Valve, CABG, Abdominal, Knee replacement surgeries)	
Document Available	✓
Document Not Available	X
Not Applicable	NA

Signature of Employee: \_\_\_\_\_

**Points to remember**

- 1) Do not forget to attach this checklist with the Claim file.**
- 2) Arrange the documents in the same order as in the checklist.**
- 3) Please retain copies of all the documents submitted to us for future reference.
- 4) For any assistance with any of the above formats, please contact us at [customerservice@uhcindia.com](mailto:customerservice@uhcindia.com)
- 5) Please retain a POD copy of the courier for tracking your consignment in case of any delay etc.
- 6) The above list of documents is indicative. In case of any other document requirement as specified by the insurance company, our Document Recovery Team will contact you on receipt of your claim documents.
- 7) Please note that you will receive following email communication at different stages of claim processing:
  - Receipt of your claim email to acknowledge receipt of your claim file
  - Acknowledgement for Claim email to update claim status
- 8) Please enter your Bank Account details online for Electronic Fund Transfer of your medical claim directly into your bank account. Please ensure that you mention the correct account number for the fund transfer since the claim credit will be processed solely based on the account number provided by you. Kindly logon at "www.uhcpindia.com"**