



## RENAISSANCE HOTELS FACT SHEET

### THE RENAISSANCE EXPERIENCE:

Renaissance Hotels is an upscale hotel collection with more than 150 unique properties in 34 countries -- from historic icons to ultra-modern masterpieces -- that speaks to passionate travelers in search of authentic local experiences. In fact, our brand motto says "no matter where or why you travel, there's always something wonderfully new to be found."

### GUEST PROFILE:

The Renaissance experience appeals to guests who want to discover something new with each and every stay -- someone who is naturally curious and constantly seeking new experiences. Our guests are passionate about living life to the fullest, particularly when it comes to travel, architecture, design, food and wine, art and culture. They are confident and comfortable with themselves so they seek a more purposeful travel experience and want a hotel experience that allows them to get the most from a trip.

### BRAND VALUES:

***Intriguing:*** Renaissance is a sensory adventure that transports guests to a life less ordinary. Around every corner, Renaissance invites the guest to taste, see, feel, sip, hear, do and try something new.

***Indigenous:*** Renaissance echoes and embraces the locale into each hotel's point of view-it's the unofficial expert on what's special about each location for guests seeking a path of effortless discovery.

***Independent:*** Like our guests, we are independently-minded and proud to be give our guests unique and fabulous options to make the most of their time and their trip, and make it uniquely their own.

### SERVICE:

Our associates are called our "ambassadors" who have mastered the importance of Renaissance service at every touch point through the guest experience. Select ambassadors in each hotel are designated as "navigators" who act as personal guides by providing our guests with one-of-a-kind, off-the-radar, micro-local experiences. Our "navigators" develop our "In the Know" fact sheets for guests at each hotel highlighting timely recommendations for places to sip, savor, shop or see.

Renaissance Rituals are regularly occurring events or services to our guests that mark a particular milestone during each stay, such as the 5:00pm cocktail hour being ushered in with a tinkling hand bell at Renaissance Ross Bridge in Alabama to the signature "Makassar" drink served to guests during happy hour at the Renaissance Paris Arc de Triomphe. These little occasions become cherished memories.

## NAVIGATOR

Navigator is an on-site, online and mobile program built around a curated database providing guests with indigenous recommendations about a variety of topics including food, spirits, retail, music, entertainment and culture. Partnering with W Cities ([www.wcities.com](http://www.wcities.com)), the world's premier database of authoritative travel

content, the new Navigator system is a combination of information from W Cities amplified with personal information and recommendations from the Navigator at each of the 145 Renaissance properties worldwide. Renaissance properties have trained "Navigators" on site who create an "In The Know" document for guests when they check into the hotel outlining specific recommendations in the city updated for that week.

## RLife LIVE

In October 2010, Renaissance Hotels ([www.renhotels.com](http://www.renhotels.com)) inspired in a new era in hotel-branded entertainment with the official launch of RLife LIVE ([www.RLifeLive.com](http://www.RLifeLive.com)), an entertainment and music platform that provides hotel guests and local patrons the chance to engage with musical talent on-site at Renaissance Hotels. The unforgettable interactions include vary from acoustic performances, listening parties, unexpected DJ sets, post-concert events and meet and greet opportunities that go beyond a quick photo or autograph signing.

## DESIGN

Renaissance Hotels—whether located in restored landmark buildings or newly built modern properties- are stylish, distinctive and are designed to reflect the location and embody the destination.

We call our design philosophy "Renaissance Chic" -- current, compelling and always inspiring. It meshes contemporary styling with touches of luxury and creativity. It is subtle, with richly layered details that don't overwhelm. Plush, yet unpretentious. It is about creating an experience using just the right lighting, texture and materials and using the location's palette as inspiration.

Renaissance works with some of the most renowned designers and architects in the world including Christian de Portzamparc at the Renaissance Arc de Triomphe and Jordan Mozer at the Renaissance New York Hotel 57.

## SIP & SAVOR

Restaurants at Renaissance are developed to appeal to local clientele as well as guests. Our hotels deliver "indigenous" food & beverage, offering quintessentially local food at the hotels-but always with a global flair. It's food that's familiar, but not expected. And because food and wine is a passion for our guests, all of our ambassadors are always ready to help guide our guests to the best authentic restaurants and local bars in the area.

## AMENITIES:

Renaissance Hotels guestrooms offer:

- Luxurious beds with enveloping headboards and bedding featuring sheeted duvet covers; 300-thread-count, cotton-rich, white top and fitted bottom sheets; thicker, more comfortable mattresses with the addition of a two- to four-inch mattress topper and more pillows
- work desks with task lighting
- ergonomic desk chairs
- two telephones in each room with data ports
- Aveda® bathroom amenities in the United States
- Hair dryers
- In-room coffee and tea service
- Refrigerator and/or mini-bar
- High-speed internet

With one call, guests at Renaissance Hotels can access all hotel services. Specially trained as ambassadors handle a wide range of guest requests including room service, housekeeping, concierge, bell stand, business center, laundry/valet service, the hotel restaurant(s), recreational activities, engineering, wake-up call requests and directions to local attractions.

#### **SHOP:**

Renaissance stores are not your typical hotel gift shop. Our stores provide a great variety of local treasures that make the perfect gifts to take home. Guests can also go online to [www.RenaissanceChic.com](http://www.RenaissanceChic.com) to bring a bit of Renaissance Chic to their home, while in the comfort of their home.

#### **THE RENAISSANCE HOTELS PORTFOLIO**

556-room	Renaissance Aruba Beach Resort & Casino, Oranjestad, Aruba
257-room	Renaissance Salzburg Hotel, Salzburg, Austria
369-room	The Imperial Riding School Vienna, A Renaissance Hotel, Vienna, Austria
309-room	Renaissance Wien Hotel, Vienna, Austria
262-room	Renaissance Brussels Hotel, Brussels, Belgium
445-room	Renaissance Sao Paulo Hotel, Sao Paulo, Brazil
346-room	Renaissance Toronto Hotel Downtown, Canada
439-room	Renaissance Vancouver Hotel Harbourside, Canada
531-room	Renaissance Beijing Hotel, Beijing, China
219-room	Renaissance Beijing Capital Hotel, Beijing, China
862-room	Renaissance Harbour View Hotel, Hong Kong
545-room	Renaissance Kowloon Hotel, Hong Kong
540-room	Renaissance Yangtze Shanghai Hotel, Shanghai, China
370-room	Renaissance Pudong Shanghai Hotel, Shanghai, China
672-room	Renaissance Shanghai Zhonghshan Park Hotel, Shanghai, China
337-room	Renaissance Shanghai Yuyuan Hotel, Shanghai, China
370-room	Renaissance Suzhou Hotel, Suzhou, China
273-room	Renaissance Tianjin Hotel, Tianjin, China
530-room	Renaissance Tianjin TEDA Hotel, Tianjin, China
300-room	Renaissance Wuhan Hotel, Wuhan, China
237-room	Renaissance Curacao Hotel, Curacao
300-room	Renaissance Jaragua Hotel & Casino, Santo Domingo, Dominican Republic
384-room	Renaissance Sharm El Sheik Goldenview Beach Resort, Sharm El Sheik, Egypt
327-room	Renaissance Paris Hotel La Defense, Paris, France
97-room	Renaissance Plaza Vendome Hotel, Paris, France
116-room	Renaissance Paris Hotel Le Parc Trocadero, Paris, France
118-room	Renaissance Paris Arc de Triomphe Hotel, Paris, France
177-room	Renaissance Bochum Hotel, Bochum, Germany
236-room	Renaissance Koeln Hotel, Cologne, Germany
244-room	Renaissance Duesseldorf Hotel, Duesseldorf, Germany
205-room	Renaissance Hamburg Hotel, Hamburg, Germany
215-room	Renaissance Karlsruhe, Karlsruhe, Germany
231-room	Renaissance Leipzig Hotel, Leipzig, Germany
261-room	Renaissance Munich Hotel, Munich, Germany
583-room	Renaissance Mumbai Hotel & Convention Centre, Mumbai, India
262-room	The Shelbourne Dublin, A Renaissance Hotel, Dublin, Ireland
372-room	Renaissance Tel Aviv Hotel, Tel Aviv, Israel
208-room	Renaissance Naruto Resort, Naruto, Japan

392-room Renaissance Okinawa Resort, Okinawa, Japan  
323-room Renaissance Sapporo Hotel, Sapporo, Japan  
120-room Renaissance Aktau Hotel, Aktau, Kazakhstan  
202-room Renaissance Atyrau Hotel, Atyrau, Kazakhstan  
298-room Renaissance Kota Bharu, Kota Bharu, Malaysia  
294-room Renaissance Melaka Hotel, Melaka, Malaysia  
910-room Renaissance Kuala Lumpur Hotel, Kuala Lumpur, Malaysia  
402-room Renaissance Amsterdam Hotel, Amsterdam, Netherlands  
231-room Vila Sol Algarve, A Renaissance Spa & Golf Resort, Algarve, Portugal  
248-room Renaissance La Concha Resort & Spa, San Juan, Puerto Rico  
481-room Renaissance Moscow Hotel, Moscow, Russia  
102-room Renaissance St. Petersburg Baltic Hotel, St. Petersburg, Russia  
196-room Renaissance Samara Hotel, Samara, Russia  
493-room Renaissance Seoul Hotel, Seoul, South Korea  
259-room Renaissance Barcelona Airport Hotel, Barcelona, Spain  
120-room Renaissance Malmoe Hotel, Sweden  
204-room Renaissance Zurich Hotel, Zurich, Switzerland  
78-room Renaissance Koh Samui Resort & Spa, Koh Samui, Thailand  
347-room Renaissance Antalya Resort, Antalya, Turkey  
234-room Renaissance Polat Erzurum Hotel, Erzurum, Turkey  
414-room Renaissance Polat Istanbul Hotel, Istanbul, Turkey  
281-room Renaissance Dubai Hotel, Dubai, United Arab Emirates  
356-room Renaissance London Chancery Court Hotel, London, United Kingdom  
649-room Renaissance London Heathrow Hotel, London, United Kingdom  
203-room Renaissance Manchester Hotel, Manchester, United Kingdom  
336-room Renaissance Riverside Saigon Hotel, Ho Chi Minh City, Vietnam  
345-room Renaissance Montgomery Hotel & Spa at the Convention Center, AL  
374-room Renaissance Mobile Riverview Plaza Hotel, Mobile, AL  
259-room Renaissance Birmingham Ross Bridge Golf Resort & Spa, Birmingham, AL  
238-room The Battle House Renaissance Mobile Hotel & Spa, Mobile, AL  
320-room Renaissance Phoenix Glendale Hotel & Spa, Glendale, AZ  
280-room Renaissance Agoura Hills Hotel, Agoura Hills, CA  
174-room Renaissance ClubSport Aliso Viejo Hotel, Aliso Viejo, CA  
175-room Renaissance ClubSport Walnut Creek Hotel, Walnut Creek, CA  
560-room Renaissance Palm Springs Esmeralda® Resort & Spa, Indian Wells, CA  
632-room Renaissance Hollywood Hotel & Spa, Hollywood, CA  
374-room Renaissance Long Beach Hotel, Long Beach, CA  
499-room Renaissance Los Angeles Airport Hotel, Los Angeles, CA  
410-room Renaissance Palm Springs Hotel, Palm Springs, CA  
182-room The Lodge at Sonoma Renaissance Resort & Spa, Sonoma, CA  
393-room The Stanford Court Renaissance San Francisco Hotel, San Francisco, CA  
232-room Renaissance Boulder FlatIron Hotel, Boulder, CO  
400-room Renaissance Denver Hotel, Denver, CO  
355-room Renaissance Washington, DC M Street Hotel, Washington DC  
807-room Renaissance Washington, DC Penn Quarter Hotel, Washington, DC  
660-room The Mayflower® Renaissance Washington DC Hotel, Washington DC  
189-room Renaissance Boca Raton Hotel, Boca Raton, FL  
236-room Renaissance Fort Lauderdale Port Everglades Hotel, Ft. Lauderdale, FL  
250-room Renaissance Fort Lauderdale-Plantation Hotel, Plantation, FL  
298-room Renaissance Orlando Airport Hotel, Orlando, FL  
778-room Renaissance Orlando SeaWorld® Hotel, Orlando, FL

293-room Renaissance Tampa International Plaza Hotel, Tampa, FL  
360-room Renaissance St. Petersburg Vinoy® Resort & Golf Club, St Petersburg, FL  
631-room Eden Roc Renaissance Miami Beach Resort & Spa, Miami Beach, FL  
300-room World Golf Village Renaissance St. Augustine Resort, St. Augustine, FL  
503-room Renaissance Atlanta Downtown Hotel, Atlanta, GA  
387-room Renaissance Concourse Atlanta Airport Hotel, Atlanta, GA  
521-room Renaissance Atlanta Waverly Hotel, Atlanta, GA  
553-room Renaissance Chicago Downtown Hotel, Chicago, IL  
385-room Renaissance Chicago North Shore Hotel, Chicago, IL  
362-room Renaissance Chicago O'Hare Suites Hotel, Chicago, IL  
166-room Renaissance Chicago Oak Brook Hotel, Oak Brook, IL  
500-room Renaissance Schaumburg Convention Center Hotel, Schaumburg, IL  
332-room The Blackstone Renaissance Chicago Hotel, Chicago, IL  
263-room Renaissance Indianapolis North Hotel, Carmel, IN  
224-room Renaissance Des Moines Savery Hotel, Des Moines, IA  
217-room Renaissance New Orleans Arts Hotel, New Orleans, LA  
272-room Renaissance New Orleans Pere Marquette Hotel, New Orleans, LA  
622-room Renaissance Baltimore Harborplace Hotel, Baltimore, MD  
150-room Renaissance Boston Patriot Place Hotel & Spa, Foxoboro, MD  
471-room Renaissance Boston Waterfront Hotel, Boston, MA  
134-room The Inn at Bay Harbor Renaissance Lake Michigan Golf Resort, Bay Harbor, MI  
225-room The Depot Renaissance Minneapolis Hotel, Minneapolis, MN  
1071-room Renaissance St. Louis Grand Hotel, St. Louis, MO  
393-room Renaissance St. Louis Airport Hotel, St. Louis, MO  
548-room Renaissance Las Vegas Hotel, Las Vegas, NV  
163-room Renaissance Meadowlands Hotel, Rutherford, NJ  
396-room Renaissance Newark Airport Hotel, Newark, NJ  
309-room Renaissance Woodbridge Hotel, Woodbridge, NJ  
213-room Renaissance New York Hotel 57, New York, NY  
310-room Renaissance New York Times Square Hotel, New York, NY  
279-room Renaissance Syracuse Hotel, Syracuse, NY  
347-room Renaissance Westchester Hotel, NY  
99-room The Del Monte Lodge Renaissance Rochester Hotel & Spa, Pittsford, NY  
276-room Renaissance Asheville Hotel, Asheville, NC  
262-room Renaissance Charlotte SouthPark Hotel, Charlotte, NC  
275-room Renaissance Charlotte Suites Hotel, Charlotte, NC  
229-room Renaissance Raleigh North Hills Hotel, Raleigh, NC  
491-room Renaissance Cleveland Hotel, Cleveland, OH  
415-room The Columbus Renaissance Hotel, Columbus, OH  
311-room Renaissance Oklahoma City Convention Center Hotel, Oklahoma City, OK  
300-room Renaissance Tulsa Convention Center Hotel, Tulsa, OK  
350-room Renaissance Philadelphia Airport Hotel, Philadelphia, PA  
300-room Renaissance Pittsburgh Hotel, Pittsburgh, PA  
272-room Renaissance Providence Hotel, Providence, RI  
166-room Renaissance Charleston Historic District Hotel, Charleston, SC  
673-room Renaissance Nashville Hotel, Nashville, TN  
478-room Renaissance Austin Hotel, Austin, TX  
518-room Renaissance Dallas Market Center Hotel, TX  
336-room Renaissance Dallas Richardson Hotel, Richardson, TX  
388-room Renaissance Houston Greenway Plaza Hotel, Houston, TX  
504-room The Worthington Renaissance Fort Worth Hotel, TX

166-room Casa De Palmas Renaissance South Texas Hotel, McAllen, TX  
249-room Renaissance Portsmouth Waterfront Conference Center Hotel, Portsmouth, VA  
553-room Renaissance Seattle Hotel, Seattle, WA  
257-room Renaissance Doha, Qatar  
366-room Renaissance Moscow Monarch Center Hotel, Russia  
330-room Renaissance Shanghai Putuo Hotel, China  
180-room Renaissance Phuket Resort & Spa, Thailand  
333-room Renaissance Bangkok Ratchaprasong Hotel, Thailand  
245-room London St. Pancras Hotel London, a Renaissance Hotel, United Kingdom  
155-room Renaissance Detroit Hotel Novi, Michigan  
300-room Renaissance Colorado Springs North, Colorado

#### **Coming Soon:**

323-room Renaissance Bahrain Amwaj Island Hotel, Bahrain (2011)  
300-room Renaissance Dubai Marina, UAE (2011)  
356-room Renaissance Dubai Motorcity, UAE (2011)  
278-room Renaissance Bangalore High Grounds Hotel, India (2011)  
150-room Renaissance Riviera Maya Hotel, Mexico (2011)  
318-room Renaissance Amsterdam Airport Hotel, Netherlands (2011)  
300-room Renaissance Panama Financial District, Panama (2011)  
284-room Renaissance Zurich West, Switzerland (2011)  
250-room Renaissance Bangkok Sukhumvit Hotel, Thailand (2011)  
300-room Renaissance Arlington Capital View, Arlington, Virginia (2011)  
185-room Renaissance Budapest Hotel, Hungary (2012)  
323-room Renaissance Bangalore Hotel, India (2012)  
411-room Renaissance Abu Dhabi Hotel, UAE (2012)

**CONTACT:** Catherine Leitner  
**TEL:** (301)380-4220  
**FAX:** (301)380-4684  
**E-MAIL:** catherine.leitner@marriott.com

#### **MAY 2011**

**RENAISSANCE HOTELS** is an upscale brand with more than 150 properties in 34 countries that speaks to passionate travelers in search of authentic local discoveries when traveling for business or leisure. Renaissance Hotels has recently welcomed several new "gems" to its global collection – the historic 5-star St Pancras Renaissance in London, the exotic Renaissance Sanya Resort and Spa in burgeoning China, the urban boutique Renaissance Atlanta Midtown and the sexy Renaissance Sao Paulo.. These hotels join a rich portfolio defined by distinctive and well-known icons such as the Mayflower Renaissance Hotel in Washington, D.C., the Eden Roc Miami Beach Resort & Spa, and the Renaissance Paris Vendome Hotel. To make reservations and for more information about Renaissance Hotels, visit [www.renaissancehotels.com](http://www.renaissancehotels.com). Follow Renaissance on [www.twitter.com/RenHotels](http://www.twitter.com/RenHotels), [Facebook.com/RenaissanceHotels](https://www.facebook.com/RenaissanceHotels) and the Rlife Blog at [TheRenaissanceLife.com](http://TheRenaissanceLife.com)

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