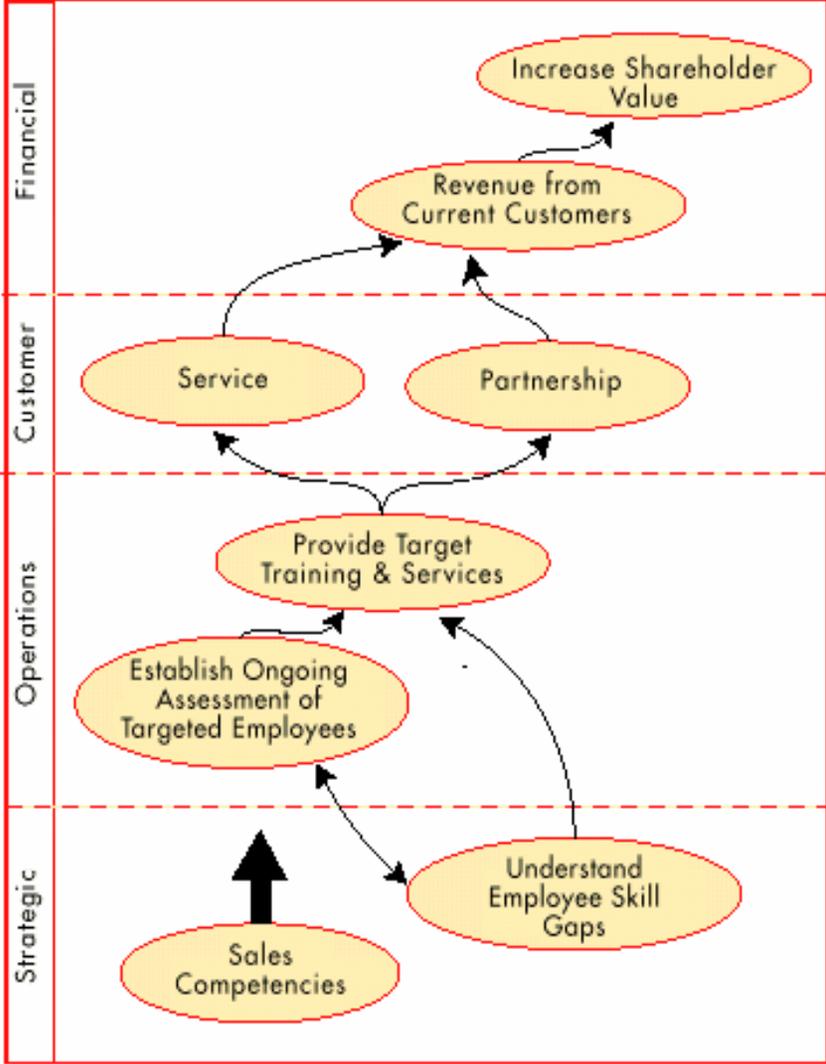


Strategy Map: Competency Skill Attainment Focus



Reprinted with permission of GTE Corporation