

Executive Summary – Anti-Phishing Training Proposal

Current User Training Methodology:

- Monthly Staff & Faculty Info Security News emails that cover both internal and external (to ECC) security topics and user-friendly tips.
- Creation of the ECC Cyber Security Office webpage containing useful articles and tips.
- Several Powerpoint presentations given to Staff, Tech Committee, and during New Employee Orientation (2016).
- Creation of the spamalert@elcamino.edu inbox where users can send suspicious Phishing and Spam emails for analysis and blocking by key ITS staff.

Proposed Addition To User Training Methodology:

- The Anti-Phishing training advantages
 - Uses the world's most used Security Awareness Training platform
 - Active Directory integration
 - Can customize simulated Phishing attacks and tailor content to specific departments
 - Tracks frequent offenders and offers them additional training
 - Offers professionally-produced monthly short security awareness training videos
 - Offers scenario-based exercises and ongoing security hints and tips emails
 - Fully automated and has enterprise-level reporting shows stats and graphs of results
 - Will reduce malware and ransomware infection rates through better awareness
 - Reduces data loss and frequency of helpdesk calls