18-039 RFP FOR A WORK ORDER AND ASSET MANAGEMENT SYSTEM

1. **QUESTION:** What type of Assets will be put in system? (Ex. buildings, fleet, traffic signals, etc.)

   RESPONSE:

   Public Works: Distribution valves, Distribution mains, Hydrants, Collection mains, Manholes, Cleanouts, Lift stations, Pump stations, Elevated storage tanks, Pressure reducing valves, Air relief valves, Pumps, Motors, Control valves, Traffic signs, Traffic signals, Traffic markings, Streets (including individual addresses), Drainage channels, Drainage inlets

   Park Maintenance: Parks, Medians/ROW, Playgrounds, Ponds, Irrigation Systems, Pools, Splash Parks, Pavilions, Courts, Restrooms/Concessions

   Facilities: vehicles, electrical motors, electrical panels, transformers, water fountains, ice machines, heaters, HVAC Systems, Chillers, Water cooling towers, pumps, kitchen equipment, vent hoods, and portable lifts

2. **QUESTION:** What specific modules will be needed? (ex. dept types- street, parks, water, sewer, storm, inventory, purchasing, work request?)

   RESPONSE: All modules which pertain to Work Order and Asset Management. Utility Billing (if the module is available).

3. **QUESTION:** How many users?

   RESPONSE: 150 - 200

4. **QUESTION:** How many mobile users?

   RESPONSE: Approximately 40 with plans to increase the number of mobile users.

5. **QUESTION:** For the existing Oracle WAM software to be replaced, are all groups within Public Works and Facilities currently using the product? If not all, which ones are?

   RESPONSE:

   Yes. Departments include: Public Works, Facilities, Utility Billing

   The new system must include the Parks Department. (Park Maintenance: MainTrac (Vermont Systems)).

6. **QUESTION:** Should we assume all groups within Public Works (and Facilities) will be included with the new program? (i.e. all groups in the operating divisions of Water Utilities and Streets, Drainage and

Traffic Operations, including areas such as Cross Connection and FOG?) Can the City provide a list of all functional groups/areas that will be included?

RESPONSE:

Yes. Includes: The Parks Department - Park Maintenance: Irrigation, Mowing, Landscape, Ballfields, Construction, Chemicals, and Litter

Public Works: Is as identified in the question above.

7. **QUESTION:** Can you let us know what GIS data is currently available for Public Works?

1. What Esri licensing/products are currently in use and/or are planned to be included with this project?

RESPONSE:

- Transportation
  - Signs, Signals, School Flashers, Street Lights, Edge of Pavement, Medians, Monuments, Railroad, Railroad Crossings, Street Centerline, Thoroughfare Plan, Walls
- Water
  - Water Fitting, Ground Storage Tank, Water Line, Fire Hydrants, Pump Station, Water Well, Elevated Storage Tank, Water Vault, Abandoned Water Line, Customer Meter, Major Leaks, Meter, Pressure Zone, Water Valve
- Sewer
  - Sewer Fitting, Access Point, Lift Station, Air Release Valve, Sewer Line, Sewer Manhole, Cleanout, Abandoned Sewer Line, Drainage Basins
- Storm
  - French Drain Line, Storm Line, Drainage Ponds, Plug, Outfall, Headwall, Channel, Culvert, Bar Ditch, Storm Manhole, Drain, Channel Natural Waterway, Inlet, Catch Basin

ESRI Licensing and Products: We currently use ArcGIS Desktop 10.4.1 and ArcGIS Server 10.2.2. We have licensing available for ArcGIS Online but it is not, nor is there a plan, to utilize that license at this time.

8. **QUESTION:** Can the City let us know the total number of users expected for the system?

RESPONSE:

150 - 200

9. **QUESTION:** Does the City have a preference for mobile devices (iOS, Android, Windows)?

   RESPONSE:

   The current standard is Windows. There may be a requirement in the future for other options.

10. **QUESTION:** Upon review, I noticed that there was no real mention or emphasis on GIS. Our system is GIS centric and allows you to leverage the power of location. We believe that in order to effectively manage public assets, you need to know what they are and where they are located. With our system you do not need to connect or sync up or maintain redundant databases which is a big distinction in the market.

    We were going to respond to it, however, if this is not a priority for the City we will have to bow out. I just wanted to reach out in case I missed something. Am I reading into this correctly?

    RESPONSE:

    GIS is an integral part of the existing Work Order and Asset Management System as well as day to day operations. Please refer to Exhibit A.1 – Application Specification and Capabilities Business Requirements Document for more information regarding the GIS requirements.

11. **QUESTION:** On page 7 of the RFP, the City states that "Request for Proposals may be submitted in person, electronically or by mail" but under Attachment A: Response Format on page 19, it states that "The Vendor must submit one (1) original, one (1) electronic and seven (7) copies of the Proposal. Each printed response volume must be separately bound with a method to delineate each section. The electronic copy should be placed inside binder of the original copy. DO NOT SEND three RING BINDERS." **Does the City have a preferred submission method?**

    RESPONSE:

    The Vendor must submit one (1) original, one (1) electronic and seven (7) copies of the Proposal. Each printed response volume must be separately bound with a method to delineate each section. The electronic copy should be placed inside binder of the original copy.

12. **QUESTION:** Whether companies from Outside USA can apply for this? (like,from India or Canada)

    RESPONSE:

    Yes, they can submit

13. **QUESTION:** Whether we need to come over there for meetings?

    RESPONSE:

    Yes, Someone would need to be onsite for meetings.

14. **QUESTION: Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)**

    RESPONSE:

    It depends on the task. For example, all data would need to reside in the US and If cloud based gov zones.

15. **QUESTION:** Can we submit the proposals via email?

    RESPONSE:

    All bidders can use the US mail for bid responses which includes a copy saved on a USB and not be required to be present.