



Business Plan A

(N)

General Description

Business Plan A is available to existing Customers only. Existing Customers relocating within the state in which service was initially installed, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines.

Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

Other Terms and Conditions

Taxes and Fees are in addition to the stated rates.

Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds

Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects their entire Account; or
- When the Customer selects a shorter term.

(N)



Termination Liability, (continued)

(N)

The early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer renegotiates the term plan for a longer term;
- When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- When the Customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

Rates and Charges

Usage Rates are determined according to the Term Commitment selected by the Customer.

Switched Access Outbound Rates

<u>Term Plan Commitment</u>			
<u>Month to Month</u>	<u>One Year Term Plan</u>	<u>Two Year Term Plan</u>	<u>Three Year Term Plan</u>
\$0.0850	\$0.0808	\$0.0765	\$0.0723

Switched Access Inbound (Toll Free) Rates

<u>Term Plan Commitment</u>			
<u>Month to Month</u>	<u>One Year Term Plan</u>	<u>Two Year Term Plan</u>	<u>Three Year Term Plan</u>
\$0.0850	\$0.0808	\$0.0765	\$0.0723

(N)



Rates and Charges, (Cont'd.)

(N)

Dedicated Access Outbound Rates

	Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan	
\$0.1000	\$0.0950	\$0.0900	\$0.0850	

Dedicated Access Inbound (Toll Free) Rates

	Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan	
\$0.1000	\$0.0950	\$0.0900	\$0.0850	

Minimum Spend Level

When the Customer's billing falls below a \$11.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$11.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL. (N)

Bundled Service Option

(N)

General Description

The Bundled Service Option is offered to Plan A Customers on the month to month option who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to Plan A that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. Initially, the necessary billing system support will only be available in New York state.

Qualifying Services

The qualifying affiliate company services are:

- Centrex (e.g. CustoPAK, CustoFLEX, FlexGrow, CentraNet, CentraNet CustoPAK) - A business telecommunications system which provides intercommunications between the Customer's system lines with switching equipment located in the central office serving the Customer's premises. Centrex includes an assortment of service packages with standard and optional service features.
- ISDN PRI(with term commitment) - A form of local exchange access service that provides a high capacity access path for voice or data communications over the public network.
- DSL - A high speed data connection service offered at various speeds between a Company location and a Customer designated location.
- Private Line - A service that provides point to point connections through dedicated facilities for use by an individual Customer at bandwidth or transmission speeds specified by the Customer.
- Frame Relay Service - A "fast packet" network service that permits transmission of data at specified speeds using Permanent Virtual Circuits (PVCs) which provides connectivity between and among Customer designated locations.
- SMDS - A connectionless, packet-switched data service that allows for interconnection of Local Area Networks (LANs) or other compatible Customer equipment across a wide metropolitan area.

(N)

Bundled Service Option, (Cont'd.)

(N)

General Description, (Cont'd.)

Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic Business Plan A rates as specified above.

Plan A Termination Liability

Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to Business Plan A will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities.

Combination with Other Offers

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Business Plan A Customers, with the exception of those promotional offerings that waive the local exchange carrier presubscribed interexchange carrier change charge for new Customers.

(N)



Bundled Service Option, (Cont'd.)

(N)

Rates and Charges

The Bundled Service Option offers discounted rates as set forth below, beginning immediately after subscription. Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.

If the Customer subscribes to the Company's Business Plan A and to a qualifying service purchased from an affiliate of the Company:

Switched Access Outbound Rates

Rate Per Minute: \$0.07

Switched Access Inbound (Toll Free) Rates

Rate Per Minute: \$0.07

(N)