

Implementation of HACCP management system: Case study of a baking industry (cake) in Dhaka, Bangladesh.

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Abstract: The study aims to provide technical information on the development and application of hazard analysis and critical control points (HACCP) in one of Dhaka's popular baking (cake) industries. A generic HACCP plan in accordance with legal requirements was created after a detailed analysis of data collected from the company. Every step of the production was examined for biological, chemical, and physical hazards. The prerequisite program was designed to address some hazards prior to production, thereby simplifying the HACCP plan. The critical control points were determined by answering the questions in the decision trees. Finally, the HACCP control chart was created to include critical limits, monitoring, and corrective action as components of several HACCP principles. One critical control point (CCP) and two operational pre-requisite programs (oPRPs) were identified throughout the manufacturing process.

Keywords: HACCP; baking; food safety; critical control points; prerequisite program; hazard analysis.

Abbreviations

HACCP, hazard analysis and critical control point; GHP, Good hygiene practice; GMP, Good manufacturing practice; BABBMA, Bangladesh Auto Biscuit and Bread Manufacturers' Association; CCP, critical control point; FSMS, Food Safety Management System; PRPs, prerequisites programs; oPRPs, operational prerequisites programs; BDS, Bangladesh standards; CL, critical limit; HA, hazard analysis; HRM, human resource management; RI, Risk index; CoA, Certificate of assurance; QA, Quality assurance; FIFO, First in first out; SOP, Standard operating procedure; MC, Moisture content; a_w , water activity; PLC, Programmable logic control.

1. Introduction

Cakes are popular sweet bakery products all over the world. Globally, the cake market is expected to grow at a rate of 3.3% per year from 2018 to 2023, reaching a value of \$75 billion by 2023 (Konstantas et al., 2019, Mordor Intelligence, 2018). Cakes are available in an enormous variety of forms and recipes, making them popular among people of all ages and demographics around the world. The primary raw materials of cake include flour, sugar, egg, shortening (Matsakidou et al., 2010), color, flavor, salt, and emulsifier, which are then processed into finished goods via various processing steps such as mixing, baking, cooling, and packaging (Conforti, 2006). Food-borne illnesses are usually associated with this kind of processed products. *Escherichia coli* O157:H7 has been found in cheese and pizza, *Listeria monocytogenes* in cheese and ice cream, and *Salmonella typhimurium* in peanut butter (Centers for Disease Control and Prevention, 2020). Between 2004 and 2013, there were 142 cases of food-borne disease outbreaks and 2822 illnesses associated with bakery products in the United States (CSPI, 2015). Numerous food safety hazards associated with cake raw materials have been discovered, including Aflatoxin B1 (Riba et al., 2010), mycotoxins (Liu et al., 2015), *E. coli*, *Salmonella spp.*, *Bacillus cereus*, and several pathogenic microorganisms in flour (Wu et al., 2017). Besides, presence of *Salmonella* (Foley et al., 2013), *Campylobacter* (Ricke et al., 2013b), *Listeria* (Jones et al., 2012) are very common in the raw eggshell. Various types of hazards can be introduced during the cake manufacturing process through different processing steps such as food raw materials, processing equipment, processing environment, and food handlers.

The food industry is responsible not only for producing safe foods, but also for demonstrating how food safety issues are designed and implemented. Developing a food

safety management system contributes to this goal in an open and transparent manner (Shuvo et al., 2019). The HACCP system is a powerful and efficient tool for producing safe food. In the food production system, the HACCP tool application is a systematic science-based system that specifies specific food safety hazards. It determines the food safety control measure (FAO & WHO., 2003). Every HACCP system is capable of addressing and accommodating changes in technological advancement, advancement in equipment design, adjustments in processing procedures, and so on. Principles of the HACCP system have been adopted by the Codex Alimentarius Commission (CAC), and application guidelines are presented in an Annex to the General principles of food hygiene (FAO and WHO, 2003). HACCP implementation is based on seven principles that are used to identify and control hazards to an acceptable level. Before implementing a HACCP plan, a strong prerequisite program should be in place. Prerequisite programs (for example, sanitation, pest control, personnel practices, GHP, ingredient and product specifications, staff training, cleaning and disinfectant regimes, and hygienically designed facilities) are used to ensure that employees, equipment, premises, and transportation do not contribute to or become food safety hazards (FAO & WHO. 2003, Walker et al., 2003). Subsequently, HACCP is a globally recognized, effective, and preventive food safety management system for measuring hazards, estimating risks, and establishing precise control measures that emphasize prevention and control rather than reliance on end-product testing and traditional inspection methods. Implementing HACCP is more effective than traditional quality assurance methods in gaining consumer trust and establishing a good corporate image (Shuvo et al., 2019).

Food contamination and adulteration have recently emerged as major public health concerns in Bangladesh. As a result, an independent food safety body named BFSA was formed in 2014. According to the BABBMA, there are approximately 60 large factories registered in Bangladesh that manufacture bakery products (BAPA, 2021). Pesticide residues and post-processing contamination with pathogenic microbes such as *Salmonella* and *E. coli* are the most prevalent food safety risks in this sector (Suman et al., 2021). Bangladesh has a moderate level of food safety inspection, though the leading private food industries have the internal capacity to ensure food safety compliance with US and European standards (Suman et al., 2021). This current study aimed to implement the HACCP system in the cake manufacturing plant in order to identify CCPs, thereby establishing an effective preventive system that will lead to safer and more efficient cake production. The application of the HACCP system can effectively ensure the quality and safety of the final product.

2. Materials and Methods

2.1 Company description

This study was conducted in a baking industry located in the Dhaka division of Bangladesh, which was a joint venture manufacturing. The research was carried out from January to August of 2019. It was classified as a medium-scale plant, with a monthly production capacity of 500 tons and a workforce of around 200 people during the study period. Muffins, plain cakes, fruit cakes, Swiss rolls, and sponge cakes were among the products produced by the industry. In addition to the domestic market, the products had begun to be exported directly to international markets. The restructuring was intended to expand the company's market. As a result, the company planned to implement an effective FSMS to ensure consumer food safety and high-quality products. This study explains the PRPs, OPRPs, and HACCP principles in accordance with the standard requirements for the cake manufacturing line. The company layout shown below is adopted from the corresponding authors' previous work (Jubayer et al., 2020). He has conducted additional research in the same industry in 2020.



Figure 1. Layout of the plant (Jubayer et al., 2020)

2.3 HACCP implementation steps

HACCP is a scientific and systematic approach to food safety that identifies and controls specific food safety hazards. Implementing HACCP is a symbol of product quality and safety

that ensures consumer satisfaction. According to Codex Alimentarius, the HACCP system is based on seven scientific principles (CAC, 1997).

Principle 1: Perform hazard analysis (HA) for the identification of physical, chemical, and biological hazards.

Principle 2: Identification of critical control points (CCPs) according to the decision tree.

Principle 3: Establishing critical limits (CL) to ensure uniformity in the safety analyses of the processes involved.

Principle 4: Monitoring each CCP.

Principle 5: Establishing corrective actions to be executed when monitoring indicates a deviation from a predefined critical limit.

Principle 6: Establishing effective record-keeping procedures.

Principle 7: Establishing procedures for verification that the HACCP system is working correctly.

In this study PRPs and OPRPs are applied along with HACCP plan throughout the whole production process.

3. Results and discussion

3.1 Implementation of HACCP plan

3.1.1 Listing the prerequisite (PRP)

Prior to the HACCP system, PRPs are systematically applied in the food processing sector to support and improve the system's effectiveness and efficiency. PRP application is considered as the foundation of HACCP system. PRP represents the formalization of GMP and GHP elements (Wallace & Williams, 2001). The PRPs were: PRP environmental hygiene, PRP establishment- design and facilities, PRP premises and rooms, PRP equipment, PRP water supply, PRP drainage and waste disposal, PRP cleaning & sanitation, PRP personnel hygiene facilities and toilets, PRP temperature and air quality control, PRP lighting, PRP handling, storage & transportation, PRP control of operation, PRP pest control, PRP waste management, PRP traceability, and PRP training.

3.1.2 Preliminary steps to enable hazard analysis

3.1.2.1 The HACCP team

A team was formed to implement an efficient HACCP system. While assembling the HACCP team for the baking industry, the following factors were taken into account. The team was supposed to have six members.

- a) In terms of qualifications and experience, the members must be competent in their particular fields of activity.
- b) The team should be led by a team leader who will direct the activities.
- c) The team coordinator will be in charge of developing, implementing, and maintaining the HACCP system.
- d) All team members are expected to receive proper training.
- e) The team must develop and maintain all documents in accordance with the HACCP system.
- f) Furthermore, if there is a change or modification in the process, the team must examine the adequacy of the HACCP system on a yearly basis.

Thus the formation of the HACCP team was as follows.

HACCP team leader	Plant manager
HACCP team coordinator	Manufacturing manager
HACCP team members	Quality Assurance Manager
	Manager- HRM & Compliance
	Ware House Manager
	Maintenance Manager (Electrical)
	Maintenance Manager (Mechanical)
	Supply Chain Manager

The team leader, as the highest authority, maintains the smooth operation of the industry and ensures that all legal criteria for its proper operation are met. It is also his obligation to supervise all phases of the plan, as well as the responsibilities and coordination of all internal and external corporate operations (Pombo Marques et al., 2012). The team members are responsible for keeping and regulating the records related to their area of operation.

3.1.2.2 Product characteristics and intended use

The HACCP team needs to start with a thorough description of the produces, defining their composition, chemical, biological, and physical properties. **Table 1** shows the generic framework for the description of cake.

Table 1. Product description and intended use of cakes

Product	Cake is a bakery product	
Product composition	Wheat flour, sugar, eggs, salt, vegetable fat, glycerol, starch, wheat starch, skim milk powder, raising agents (E 500), preservative (E 202), and flavor.	
Product characteristics	Physico-chemical characteristics:	
	Moisture	18-22 % wb
	Water activity (a_w)	0.76-0.81
	Acid Value of extracted fat, (as oleic acid), percent by mass, Max.	1.0
	Microbiological characteristics:	
	Total viable count, cfu/g, Max.	20000
	<i>Enterobacteriaceae spp.</i>	< 10 ² UFC/g
	<i>Staphylococcus aureus</i>	< 10 ² UFC/g
	<i>Salmonella spp.</i>	Absent
	<i>Listeria monocytogenes</i>	Absent
	Coliform	Absent
	Mold cfu/g, maximum	50
	Sensory characteristics:	
	Physical condition	Solid
	Color	Characteristics
	Flavor	Typical
	Texture	Typical
Labeling requirements	Product's name, composition, allergen information, origin, manufactures date, expiry date, destination, net weight, storage temperature, and destination.	
Storage and transport Conditions	Primary packages should be packaged further in a secondary packing procedure (gift boxes). Secondary boxed must packed in tertiary packaging (cartons). Final storage and transportation should make at ambient temperature.	

Shelf life	4 months
Intended use	Direct consumption. The product mentioned is for the general population, except for gluten sensitive groups
Applicable laws	BDS 1574, specifications for cakes; BDS 1240, specifications for drinking water; BDS 381, specifications for maida; BDS 1567, specifications for refined oil; BDS 79, specifications for jams and jellies; BDS 1615, specifications for cocoa powder; BDS 138, specifications for refined sugar; BDS 207, specifications for milk powder and cream powder; BDS 822, Code of hygienic conditions for food processing units etc.

3.1.2.3 Construction of flow diagram

A flowchart showing the whole manufacturing process of cake was constructed (**Figure 1**). The HACCP team checked the flow diagrams on-site. Only a well-planned, informative, and well analyzed flowchart helps to facilitate overall production process, making it much easier to detect potential deviations ([Pombo Marques et al., 2012](#)).

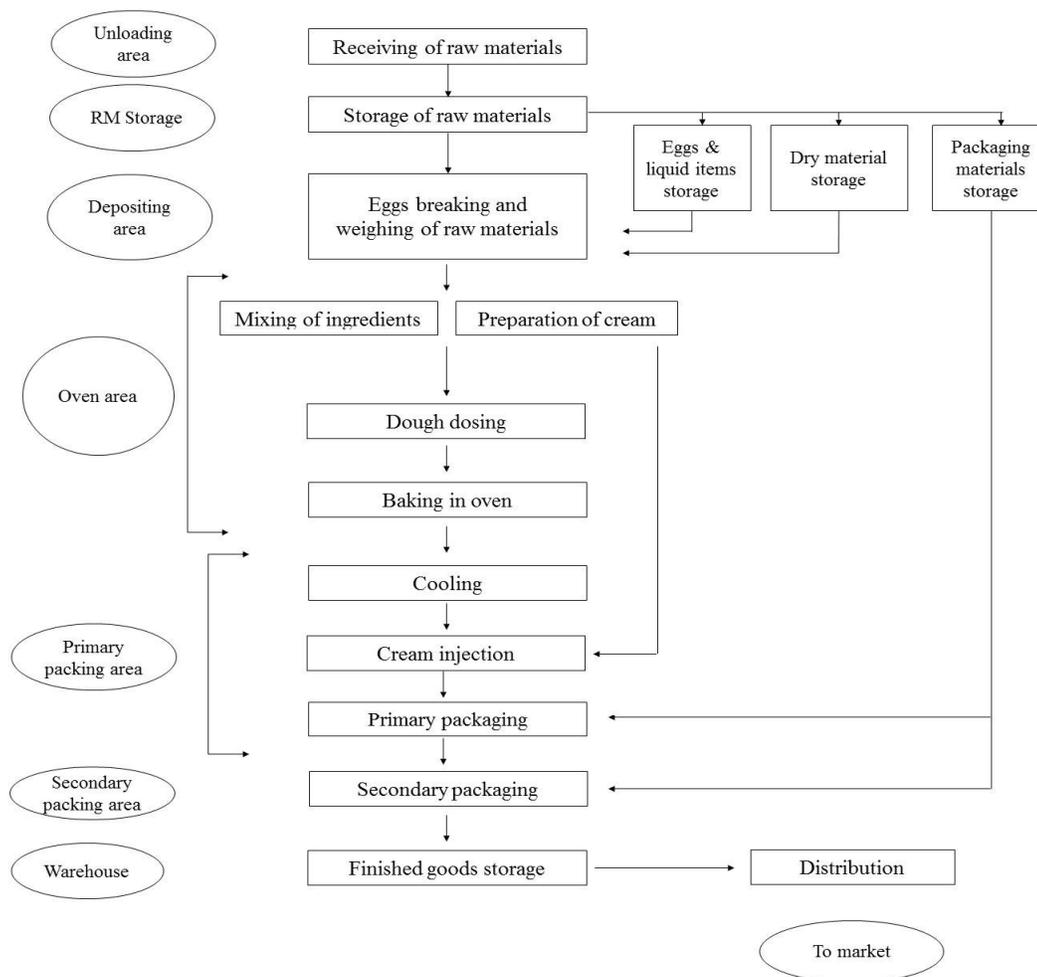


Figure 1. Complete flowchart of the cake manufacturing process.

3.1.3 Hazard analysis, identification of CCP's and oPRPs

The hazard analysis assists in identifying potential hazards associated with the entire process, from raw material receipt to product delivery to consumers. During the hazard analysis, hazards were further categorized into three categories: a) biological, b) physical, c) chemical, and (Fernández-Segovia et al., 2014). Hazard analysis or identification is generally aimed to identify potential threats to human health that may be introduced into baked goods during the manufacturing process. Based on the hazard analysis, further risk assessments were

accomplished. In the process of risk assessment, customer complaints, shipment returns, and laboratory test results were typically taken into account (Batista et al., 2003). Hazards as identified for each step of the process flow diagram were entered in the format. Following the completion of the subsequent process steps, values for the likelihood of the hazard's presence and the consequences of the hazards were entered into the assessment column. The values were determined in the following way (Table 2 and Table 3).

Table 2. Likelihood and consequence criteria to specify potential hazard in cake manufacturing process

Likelihood (Probability)	Consequences (Severity)
4. Frequent – e.g. Daily	4. Very High (Catastrophe) – e.g. Death
3. Likely – e.g. Weekly	3. High (Critical) – e.g. Illness
2. Occasional –e.g. Monthly	2. Medium – e.g. Injury
1. Unlikely – e.g. Yearly	1. Minor – e.g. No Injuries

The likelihood, i.e. probability, and consequences of a specified hazardous event occurring are combined to form risk. Thus it can be defined as,

Risk index (RI) = Likelihood × Consequences.

Significant hazards were identified using a numerical scale of one (1) to four (4) of likelihood and consequence. When rating likelihood and consequences, previous experiences, records, and data were considered (Table 3).

Table 3. Analysis of likelihood vs consequences

Hazard types	Likelihood (Probability)	Consequences (Severity)	RI
Physical: (Stones, Sand, Husks, and Plastic)	x	y	Xy
Chemical: (Mercury (Hg), Chromium (Cr), Aflatoxin, Melamine)	x	y	Xy
Biological: Total Plate Count (TPC), Coli form, Molds and Pests	x	y	Xy

According to **Table 3**, the IR for this current study varies between 1 and 12. The calculated risk index shows that, if the RI is higher than 8, then it should be managed by the HACCP plan. HACCP plan is a document prepared in accordance with the seven principles of HACCP (Pombo Marques et al., 2012). On the other hand, when the IR is less than 4, the results should be maintained by the oPRPs (Pombo Marques et al., 2012). The RI for the production of cake is shown in **Table 4**.

Table 4. Risk index and its management (Pombo Marques et al., 2012)

RI	Risk type	Management of risk
$RI \leq 4$	Satisfactory risk	Should be managed by oPRPs
$4 \geq RI \leq 8$	Lower risk	
$8 \geq RI \leq 12$	Increased risk	Should be managed by the HACCP plan
$12 \geq RI \leq 16$	Critical risk	

After completing the hazard assessment, relative control measures are selected with the help of the CCP decision tree **Figure 2**. CCP is a step in which a specific control measure must be implemented in order to prevent or eliminate a food safety hazard or reduce the risk to an acceptable level (ISO 22000, Section 3.10).

Receiving of raw and packaging materials	Physical: Foreign objects, such as hair, insects, broken plastics etc.	Without consequences	Packaging, hygiene, pest control.	3	1	3	Visual inspection	Y	Y	N	Y	Y	PRP
	Chemical: Acidity, melamine, heavy metals, & residual chemical etc.	Without consequences	CoA, packaging.	1	3	3	Supplier evaluation, CoA, HACCP certificate, personal and transport hygiene status, lab test (QA)	Y	Y	N	Y	Y	PRP
	Biological: Microbial contamination (pathogenic).	With consequences	CoA, hygiene.	1	4	4	Supplier evaluation, CoA, HACCP certificate, personal and transport hygiene status, lab test (QA)	Y	Y	N	Y	Y	PRP
Storage of raw and packaging materials	Physical: Foreign objects, insects.	Without consequences	Irregular inspection and improper hygiene.	3	1	3	Keep storage environment safe, keep containers closed. Separate areas for raw and packaging materials.	Y	Y	N	N		PRP
	Chemical: Production of H ₂ S (eggs)	Without consequences	Storage temperature	2	1	2	Maintaining suitable storage condition, FIFO.	N					PRP
	Biological: Microbial, pests and insects.	With consequences	Transport and storage temperature, pest control, hygiene.	1	4	4	FIFO, maintaining suitable storage and transport temperature, pest controlling plan, maintain personal and environmental hygiene during storage and transport.	Y	Y	N	Y	Y	PRP
Taking RM and PM from storage to production	Physical: Foreign objects.	Without consequences	Improper handling and personal hygiene	3	1	3	Maintain personal hygiene, wear mask, apron, gloves, head cover and beard cover, maintain SOP, GHP.	Y	Y	N	Y	Y	PRP
	Chemical: Unidentified												
	Biological: Unidentified												
Batch preparation (weighing and mixing)	Physical: Foreign objects, broken egg shells.	Without consequences	Improper handling and personal hygiene	2	1	2	Provision of filter in egg broker machine, visual inspection, maintaining personal hygiene, wear mask, apron, gloves, head cover and beard cover	Y	Y	N	Y	Y	PRP

	Chemical: Excess additives, detergents etc.	Without consequences	Incorrect hygiene and cleaning, faulty recipe.	1	1	1	Follow the recipe and recheck, timely calibration of measuring instruments	N						PRP
	Biological: Pathogenic microorganism.	With consequences	Improper personal hygiene.	1	4	4	Strict personal hygiene, regular hand swab tests by the QA, proper hygiene, food safety, and behavioral training,	Y	Y	N	Y	Y		PRP
Mixing	Physical: Broken piece of mixing machine	With consequences	Maintenance of mixing machine, improper personal hygiene	3	1	3	Checking the status of mixing machine, maintain personal hygiene, wear mask, apron, gloves, head cover and beard cover	Y	Y	N	Y	Y		PRP
	Foreign objects	Without consequences												
	Chemical: Detergents residue.	Without consequences	Improper hygiene and cleaning practice	1	1	1	Maintain proper hygiene and cleaning practice	Y	Y	N	Y	Y		PRP
	Biological: Pathogenic microorganism.	With consequences	Improper personal hygiene	1	4	4	Maintain strict personal hygiene, wear mask, apron, gloves, head cover and beard cover, keep the equipment properly sanitized	Y	Y	N	Y	Y		PRP
Dosing	Physical: Broken piece of dosing nozzle	With consequences	Maintenance of dosing machine	1	1	1	Checking the status of dosing machine	Y	Y	N	Y	Y		PRP
	Chemical: Unidentified													
	Biological: Unidentified													
Baking	Physical: Unidentified													
	Chemical: Moisture content and water activity	Without consequences	Improper baking time and temperature	3	1	3	Frequent lab test for MC and a_w from each batch, maintenance of baking temperature & time as per SOP	N						PRP
	Biological: Microbial contamination	With consequences	Improper baking time and temperature	1	4	4	Maintenance of baking temperature & time as per SOP	Y	Y	N	Y	N		oPRP
Cooling	Physical: Unidentified													
	Chemical: Moisture content and water activity	Without consequences	Improper cooling time and temperature	2	1	2	Check for cooling conveyor speed and cooling temperature	N						PRP
	Biological: Unidentified													
Cream	Physical: broken	With	Maintenance of	1	2	2	Checking the status of	Y	Y	N	Y	Y		PRP

filling	part of cream dosing nozzle	consequences	cream filling machine				cream filling machine							
	Chemical: Unidentified													
	Biological: Unidentified													
Metal detection	Physical: Metal parts	With consequences	Inactive sensor of the metal detection machine, machine broken	3	4	12	Frequent checking of the machine status	Y	Y	Y	N	N		CCP
	Chemical: Unidentified													
	Biological: Unidentified													
Packaging	Physical: Foreign parts from packaging machine surface, damaged pack, leakage in packing	With consequences	Improper cleaning, shortage of nitrogen gas, PLC fault	3	1	3	Proper cleaning of packaging machine, check for nitrogen gas level, regular checking of the PLC system	Y	Y	N	Y	Y		PRP
	Chemical: Detergents residue.	Without consequences	Improper hygiene and cleaning practice	1	1	1	Maintain proper hygiene and cleaning practice	Y	Y	N	Y	Y		PRP
	Biological: Microorganisms	With consequences	Improper personal hygiene, contamination in packing materials	2	4	8	Regular hand and surface swab test, ATP check before packing, strict maintaining of personal hygiene, QA online check for leak package	Y	Y	N	Y	N		oPRP
Filling in box & date coding	No hazard	Without consequences												No Risk
Finished Goods store	Physical: Tertiary package damage by rodents	Without consequences	No pest traps and pest control	2	1	2	Put glue trap in proper places, conduct timely pest control action	Y	Y	N	Y	Y		PRP
	Chemical: Unidentified													
	Biological: Unidentified													
Delivery/ Transport to market	No hazard												No risk	

3.1.4 Establishing the oPRP and HACCP plan

The HACCP plan was established for each oPRP and CCP by specifying the hazards, control measures, CL, corrective action, verification, and records management. The potential control

points for the hazards appeared in both the raw material and the manufacturing process. **Table 6** and **Table 7** show the oPRP and HACCP plan in the cake manufacturing process. The HACCP control chart (**Table 7**) showed all the potential critical hazards that can occur during the processing steps. [Gandhi, \(2009\)](#) included hazard description, critical limit, observation procedure, responsible person, monitoring procedure, and corrective action in his HACCP control chart for soy milk production, whereas [Burson, \(2015\)](#) reported processing steps, records, and verification procedures in his meat product control chart. The HACCP control chart in the current study is similar to some previous studies ([Allata et al., 2017](#); [Pombo Marques et al., 2012](#); [Zhao 2003](#)). One CCP, metal detection, and two oPRP, baking and packaging, were discovered during the cake manufacturing process. The center temperature of the bakery product crumb needs to be above 100°C for few minutes. During baking all vegetative pathogenic bacteria should be destroyed. ([Smith et al., 2002](#); [Bryan et al. 1997](#)). The main ingredients of cake dough include fats and oils, eggs, flour, and sugar. Among these, sugar is comparatively safe in regard to any foodborne illness. Fats and oils can be a potential source of *Listeria* ([Wu et al., 2017](#)). Flour, on the other hand, can pose both chemical and microbial risks. However, the most dangerous and common thing that can happen is mycotoxin, such as Aflatoxin. Despite the fact that the physicochemical properties of flour (i.e. low a_w) do not allow bacteria to grow, microorganisms can survive for extended periods of time during storage ([Wu et al., 2017](#)). As for the egg shells, they are considered as a major source of *Salmonella* Enteritidis ([FDA, 2009b](#); [Howard, 2012](#)). However, cake dough is not considered a high-risk food because it has a low a_w and requires baking prior to packaging and consumption ([Wu et al., 2017](#); [Clark, 2011](#)).

Table 6. oPRPs in the cake manufacturing process

Processing Step	Hazard	Control Measure(s)	Critical Limit	Monitoring procedures				Records	Corrective Action	Verification
				What?	How?	Who?	Frequency (When?)			
Baking	Biological: Microbial contamination	Maintenance of baking temperature & time as per SOP	Baking temperature between 150-250°C for 5-50 minutes.	Oven temperature	Physical inspection	QA officer, production officer	Every one hour interval	QA and production (Plan oPRP)	Reset the temperature and time, reject or reuse the product	Physical observation, calibration

Packaging	Biological: Microbial contamination	Regular hand and surface swab test, ATP check before packing, strict maintaining of personal hygiene, QA online check for leak package	Surface ATP = <50 RLU; Hand swab for coliform = Nil; Hand swab for mold = <50 cfu/ml	Machine surface, workers hands	Swab test, microbiological test in the QA lab	QA Executive	ATP test every day, hand swab test twice in a week	QA and production (Plan oPRP)	Reclean the surface, observation (hygiene status) of infected hands (person) for a month, reject the leak pack and products	Recheck
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The physical hazard of metal in cake is the most serious, and it is harmful to the consumer. Metal detectors can now be used to detect and remove metallic components during food processing. The presence of metallic components can significantly reduce food safety, resulting in perforation of human gastrointestinal tissues and surgical resection. The presence of metallic particles can cause damage to various valuable machine parts, resulting in a sudden production line shutdown and economic loss. Metal detectors are installed by food processing industrialists for product quality and safety, equipment protection, consumer satisfaction, and regulatory body requirements, among other things. Metal detectors are extremely important and effective for metal hazard control in solid seasoning powder and liquid sauces through the implementation of a HACCP plan (Chen et al., 2020). In the current study, there was no additional step in the manufacturing process that could detect or eliminate this problem, according to the process flowchart.

Table 7. HACCP Control Chart

Processing Step	Hazard	Control Measure(s)	Critical Limit	Monitoring procedures				Records	Corrective Action	Verification
				What?	How?	Who?	Frequency (When?)			
Metal Detection	Physical: Metallic component	Detection of metallic component by metal detector	Absence of metallic component	Sensor of the metal detector, PLC, alarm.	Physical Inspection and check for alarm (by passing a metal under the metal detector)	Maintenance dept, QA & production dept.	Every 1hr interval during the production time	QA, production, and maintenance register (Plan HACCP)	Rejection of the whole lot of non-conformed products	In house checking by metal pieces, maintenance records, calibration of metal detector, and auditing

4. Conclusion

The HACCP system provides food manufacturers with effective preventive methods for ensuring food safety and improving the quality. Furthermore, the documentation and records generated by the HACCP system can easily assist in tracing the source of contamination, preventing further production of substandard products and reducing the consumption of manpower, material, and financial resources. The current study developed a HACCP plan for a cake manufacturing plant in Bangladesh in order to improve product safety and quality. The hazards in cake manufacturing are primarily due to the use of improper processing conditions, an unsanitary manufacturing environment, and a lack of legislative implementation. We found a CCP and two oPRPs in the entire cake manufacturing process. Further linking of the HACCP system introduced in the factory for quality management systems, such as International Organization for Standardization regulation, can potentially provide higher quality/hygiene standards, as well as increased customer awareness. However, rather than establishing the HACCP system, management teams of food corporations should ensure the application of the HACCP system in their entire production system.

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Declaration of interests

There are no conflicts of interest.

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