

Bridal Hair By Lindsay Contract Terms & Condition / Booking information

1. Definitions

The Client: The recipient of the service and name listed on the booking form

Hair Stylist: Lindsay Warburton

The Agreement: The contract that exists between the client and the hair stylist for the agreed fee

The fee: The amount payable by the client to the hair stylist for the services listed above

The event: Relates in principal to the date whereby the event or the wedding takes place.

The party: Additional members of the bridal party

2. Securing the booking of the event

A quotation will be emailed to you detailing the full price including details of date, time of event, Client contact number and email address, Hair stylists name, email and contact number, location for the wedding/event, and trial address. A full breakdown of how many persons for hair services and the costs, including any travel expenses if applicable (please advise if any parking fees apply as these are also payable.

Please note your booking has not been reserved at this point. From the date of the initial enquiry you have 24 hours to send the deposit payment to secure the date, if not the booking can be offer to another client. Dates can only be reserved for 24 hours without a deposit.

To book your wedding or event, a non-refundable deposit of £50 is payable by direct transfer and you are happy with the quote. You must also email confirmation that the payment has been sent so once received a confirmation email will be sent to you, then your booking is then secured.

If you can also give details of anyone else who would like hair at this point, if this is not possible it may be possible to add extra people at a later date if time permitting but is not guaranteed.

Please note: any bookings for any person under 16 years old an adult must be present for the appointment.

Package prices quoted include one brides trial. If you require more than one brides trial, additional trials are charged at the specially reduced rate of £40/trial.

A £50, non-refundable deposit is required to secure a booking. Payment is preferably via bank transfer. Cheque payments will incur a £7.50 administration fee. Once cleared funds have been received I will email you to confirm receipt.

3. Payments

All Payments must be made via bank transfer which are detailed on the booking form

The deposit payment is payable within 24 hrs of receiving the initial enquiry. This is a non-refundable deposit of £50, which is then deducted from the final balance.

All deposits are payable directly to Lindsay Warburton details are on the bottom of the order form.

The trial payment is nonrefundable once the trial has been carried out and payable at least 1 week before the trial date,

The final balance is to be paid in full one month (28days) before the event. Failure to pay the fee within the stated time will result in the event date being released, will be classed as a client cancellation and all deposit payments will be kept by Lindsay Warburton on the basis that these are nonrefundable.

4. Cancellations

Cancellations can be done at any point in writing however the following charges will occur based on when the part or full booking is cancelled

Cancellation by a client where the reason for the cancellation is not because of a client complaint about the standard of the work following a hair trial.

If client cancels their hair trial and has paid, Lindsay Warburton trading as Bridal Hair by Lindsay will retain the trial payment on the basis that this is nonrefundable.

If client cancels their booking for the main event 0-14 days before main event, 100% of the fee paid to Bridal Hair by Lindsay by the client will be retained.

If client cancels their booking for the main event 15-28 days before the main event, 75% of the fee paid the Bridal Hair by Lindsay by the client will be retained.

If client cancels their booking for the main event more than 28 days before the main event, 50% of the fee paid to Bridal Hair by Lindsay by the client will be retained.

In the event that Lindsay Warburton trading as Bridal Hair by Lindsay cannot fulfill the booking 100% of the fee will be refunded.

Bookings are transferrable if the wedding date is changed only if the date is available, in the event that the new wedding date is unavailable the deposit or funds paid to date will not be refundable.

PLEASE NOTE: Full and Final payment is required 4 weeks before the wedding date. If payment is not received by the due date, Hair services will not be provided and this is treated as a client cancellation. In this instance, all payments (including deposits & trial payments) already paid to Lindsay Warburton trading as Bridal Hair by Lindsay (Hair by Lindsay) will be retained by Lindsay Warburton for services already provided and are nonrefundable.

No further compensation will be offered.

5. Amendments to bookings

You may be able to add extra people to the booking at a later date however you will need to check with the hair stylist if she has enough time to accommodate this as it is possible that the hair stylist after the original booking was agreed, has other bookings for that day before or after your wedding/event.

If you want to make changes to the original time on the booking form please contact the hair stylist to confirm this is possible as it may not be possible after the original booking has been agreed if the hair stylist has other bookings that day.

If you want to amend the location of the event please contact the hair stylist as soon as you can to ensure she is still able to attend the new location, travel expenses may be applicable if the location is further away

6. Travel / Expenses

Travel expenses can be added if the booking is deemed to be of a long distance. The client will be informed of these at the time of booking. **Travel expenses are calculated and invoiced at the time of booking.** The first 50 miles of any return journeys are included in the price, any additional mileage will be charged at 0.60ppm. Parking fees are also chargeable for all bookings that do not provide free parking please confirm any parking fees at the time of booking.

Where there is great distance to travel, and limited time available, the stylist will require hotel accommodation with all costs covered. Should there be later changes to locations the relevant adjustments will be made. Please see below for additional terms and conditions for destination weddings.

- A minimum booking fee of £300 is applicable for all weddings. Subject to my discretion, bookings in the off peak season (not including Christmas) can be individually quoted and may not necessarily be subject to the minimum booking fee. Bank Holiday bookings are subject to a £50 surcharge.

7. Allergies/Sensitivities

The client shall inform the hair Stylist of any issues that may affect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions.

The hair stylist cannot be held liable for any losses that are incurred due to the client's failure to inform them of any know condition.

8. Trials

Note that only one trial is included in each package and you will be asked to sign a declaration that you are happy with the outcome of the trial. Trial payments are nonrefundable under any circumstances.

Trial payments are payable 1 week before the trial to ensure all funds are paid before the day.

The hair stylist will usually contact you around 6-8 weeks before the wedding/event to arrange the trial as this is a good time as you will have any colour schemes, themes and styles of dresses decided so the hair can

be styled accordingly.

If, however you would like your trial before this date to fit in with e.g. a Hen night or dress fitting please do get in contact with your hair stylist as soon as you know the date you have in mind and they will endeavor to book you in for that date, however this cannot be guaranteed.

It is recommended for weddings that your bridesmaids, Mother of the bride or guests have a trial to ensure that you and they are fully happy before the day to give you peace of mind but it is not compulsory.

At the trial, you will have a full consultation covering allergies, and any concerns with your hair, what products you currently use, your likes and dislikes include styles you have collected and any preferences, before any treatment yourself and the hair stylist will agree on styles of hair to be trialed before the treatment commences to ensure you are entirely happy.

The stylist reserves the right to cancel a booking following a trial, without a refund of the deposit, in circumstances where there is a mismatch in styles, approach, expectations and/or the client is uncooperative, not open to suggestions or makes the stylist feel uncomfortable.

For the hair trial please bring along any hair accessories you wish to wear or hairpieces to be added to the style.

In preparation for your trial you may like to look at any pictures of hair you like on Pinterest or Bridal magazines and bring them along with you to the trial, however you do not have to do this as the hair stylist will be able to understand from the consultation how you would like the hair.

It is also advised to have your hair trial after you have had your hair cut and coloured so the hair can be styled and look the same way at the trial as it will be on the wedding day.

At the trial, you will be requested at the end of the session to sign to say you are happy with the trial, if you are unhappy with any aspects of the trial you must say during the trial so it can be rectified at this stage, as after the trial if you are unhappy you would need to pay for a second trial for any amendments to the hair.

Please note trial payments are non-refundable, unless you state you are unhappy with the finished look at the trial itself.

At the trial, you will also be asked if you are happy for a before and after picture to be taken, this may be used on social media sites and website to show prospective clients the hair stylists work, you are not obligated to agree to this it is entirely your choice. However, pictures may need to be taken to guide the hair stylist as reference to the look on the day but these will not be used on any social media unless permission is given.

Please allow at least 1-3 hours for the hair trial for weddings/events upto 1 hour for bridesmaid trials.

* Trials are done on a weekday, if you require a weekend date for a trial there will be an additional charge of £50 added to your booking.

9.Wedding day

Once we have agreed the start time at the trial our next communication will be on our arrival on the wedding day. We will arrive at the time stated on the form unless changes have been made to the start time.

For hair, we will also need plug sockets for appliances.

As a guide, we would request from the start time for 1 person to be available for hair every 30 minutes to ensure we keep to timescales given on the booking form. If due to unforeseen circumstances from the bridal party the hair is delayed we will try our bests to still have you ready on time however this cannot be guaranteed.

We recommend the following as a schedule: for hair, the bridal party members getting the bride in to her dress go first so they can go and get their dress on ready to help the bride after her hair. The bride would then have hair somewhere in the middle so not first or last. Anyone who can slip their dresses on easily and not involved in getting the bride ready to go last. This is subject to change depending on the styles required, this will be discussed in detail at the trial.

Regarding timings for the day we usually give half an hour to 1 hour from the finish time to the time of the wedding, if you feel you need more time than this to get ready and get to the venue please inform us at the time of booking, as we cannot guarantee after the initial booking that we will be able to amend the finish time due to other commitments. It doesn't matter which order you do as long as you do not need to wet or wash the hair.

If you have any issues with your hair and booking please feel free to contact Lindsay @

diabor1@hotmail.com.

The hair stylist reserves the right to refuse service to the client or members the party for, but not limited to, abusive and threatening behavior

By financially securing your deposit you accept these terms of contract

Destination Weddings

All general terms and conditions above stated above are applicable with a few additions as below:

For bookings where a destination wedding is required the client will provide and meet the costs of all accommodation, travel, visas, insurance and licenses required when travelling to the requested country. (If an additional stylist is required these costs will also be charged to the client.)

A day rate of £150 will be charged for each day that the stylist is away from home. This on average is 3 days. In addition, a £50 hourly rate for top up services will be charged from the time of the ceremony until the stylist is no longer required to be in attendance.

(The aforementioned day rate will be applicable on the wedding day in addition to the package price for hair services.)