

## Executive Summary – Anti-Phishing Training Proposal

### Current User Training Methodology:

- Monthly Staff & Faculty Info Security News emails that cover both internal and external (to ECC) security topics and user-friendly tips.
- Creation of the ECC Cyber Security Office webpage containing useful articles and tips.
- Several Powerpoint presentations given to Staff, Tech Committee, and during New Employee Orientation (2016).
- Creation of the [spamalert@elcamino.edu](mailto:spamalert@elcamino.edu) inbox where users can send suspicious Phishing and Spam emails for analysis and blocking by key ITS staff.

### Proposed Addition To User Training Methodology:

- The Anti-Phishing training advantages
  - Uses the world's most used Security Awareness Training platform
  - Active Directory integration
  - Can customize simulated Phishing attacks and tailor content to specific departments
  - Tracks frequent offenders and offers them additional training
  - Offers professionally-produced monthly short security awareness training videos
  - Offers scenario-based exercises and ongoing security hints and tips emails
  - Fully automated and has enterprise-level reporting shows stats and graphs of results
  - Will reduce malware and ransomware infection rates through better awareness
  - Reduces data loss and frequency of helpdesk calls