



The Pet Nanny, LLC

6352 Meadow Drive
Gloucester, VA 23061

804-695-4132

thepetnanny14@gmail.com

~~~~ Service Agreement ~~~~

This contract is an agreement between

The Pet Nanny, LLC

and _____ (Client)

for pet care services beginning on _____ and thereafter on an as-needed basis.

PET CARE AND PAYMENT

1. Pet care services will be provided at the following rate: \$25 per 30 minute visit or \$85 per night. Rates for subsequent services are subject to change.
2. Client authorizes **The Pet Nanny, LLC** to perform pet care services as outlined in Client Profile, Pet Profile, and Veterinary Release, which shall become part of this contract. Prior to any future pet care services Client agrees to notify **The Pet Nanny, LLC** of any changes to the information on these forms.
3. Emergency care: In the event that pet(s) being cared for require immediate medical attention, **The Pet Nanny, LLC** will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter has the authority to act in pet's best interest even if this means seeking medical attention prior to notifying Client. Client agrees to reimburse **The Pet Nanny, LLC** for any additional fees and/or expenses incurred while tending to emergency or veterinary care.
4. Inclement weather/Natural disaster/Act of war: In the event of inclement weather, natural disaster, or act of war **The Pet Nanny, LLC** is entrusted to use best judgment in caring for pet(s) and home. Client recognizes that in the event of inclement weather, natural disaster, or act of war **The Pet Nanny, LLC** reserves the right to alter services outlined in this contract.
5. Personal emergency: In the event of personal emergency or illness of pet sitter, Client authorizes **The Pet Nanny, LLC** to arrange for another qualified person to fulfill agreed upon responsibilities as set forth on this contract. Client will be notified in such case.
6. Key return policy: Client may agree to allow **The Pet Nanny, LLC** to keep their keys on file in a secure location for future services. If Client prefers to have key returned, Client agrees to pay \$10.00 pick-up fee for future services.
7. Locksmith: Client gives **The Pet Nanny, LLC** the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse **The Pet Nanny, LLC** within 7 days of return for all costs incurred, and to hold **The Pet Nanny, LLC** harmless for consequences related to the activities of the locksmith.
8. Payment: Client agrees to make payment in full prior to, or at the time of, the first visit.
9. Extra Services: Any charges for unplanned services will be due within 7 days of completion of service engagement. Invoice for additional charges (including receipts) will be left at Client's home upon completion of

service engagement.

(_____ initial)

- 10. Confirmation: Client agrees to contact the **The Pet Nanny, LLC** prior to leaving to confirm departure day/time, and again upon returning home to let us know that pets are safe. If Client expects to arrive home earlier or later than planned, **The Pet Nanny, LLC** must be notified as soon as possible.
- 11. Cancellation: **The Pet Nanny, LLC** requires a 24-hour notice of cancellation. Less than 24-hour notice will result in Client being billed for 50% of the fee for booked services.

LIABILITY

- 1. **The Pet Nanny, LLC** and its employees agrees to provide the services in a caring, responsible manner. The client waives and relinquishes any and all claims against **The Pet Nanny, LL** and its employees except those arising from negligence of the pet sitter. Client agrees to notify **The Pet Nanny, LLC** of any concerns related to agreed upon services within 24 hours of return home.
- 2. Emergency contact: Client agrees to provide **The Pet Nanny, LLC** with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees to accept any decision **The Pet Nanny, LLC** makes in regards to pet care or Client’s property.
- 3. Visitors: If anyone will be entering Client’s home while it is under our care, Client agrees to notify **The Pet Nanny, LLC** in advance. **The Pet Nanny, LLC** will not enter an occupied home if we have not previously made us aware of visitors. Similarly, unless we receive instructions from Client, we will not grant access to the home to any visitors. **The Pet Nanny, LLC** will not be held responsible for any damages incurred to Client’s home or pet(s) by visitors. It is understood that anyone with access to the home will be notified of **The Pet Nanny, LLC** presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.
- 4. Outdoor access: **The Pet Nanny, LLC** will not be held liable for the well being or actions of any pet with unsupervised access to the outdoors.
- 5. Aggressive pets: If a pet has a history of biting or other aggressive behavior, **The Pet Nanny, LLC** reserves the right to refuse or cancel service. The owner will be liable for the pet sitter’s medical expenses and/or damages that are the result of an animal bite or injury due to pet’s aggressive behavior.
- 6. Vaccinations: Client agrees to provide **The Pet Nanny, LLC** with proof of current vaccinations for all pets. Should pet sitter be bitten or otherwise exposed to any disease or ailment received from Client animal(s), Client agrees to pay all costs and damages incurred.
- 7. Future Services: Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

The Client states that he/she has read this entire agreement, and understands and agrees to its terms and conditions.

Client Date

Client Date **The Pet Nanny** _____
Date Date