



HEATING • AIR CONDITIONING • REFRIGERATION

24 HOUR EMERGENCY SERVICE

JK HVAC SERVICES, LLC

24 Hour Emergency HVAC Service

717 Route 206

Andover, NJ 07821

Joe Kassakian, Owner

973/670-9869 (cell) **908/362-5636** (office)

RESIDENTIAL AIR CONDITIONING SERVICE AGREEMENT

JK HVAC SERVICES, LLC is pleased to offer you this service agreement utilizing a flat rate pricing system created by an industry specific consulting firm. This Service Agreement provides basic coverage for the parts of your air conditioning system that need frequent service. This agreement also includes an inspection/tune up to ensure peak performance of your system. JK HVAC Services utilize state of the art computerized test equipment to enable you to enjoy the most comfort & efficiency from of your AC system.

It is our goal to keep our customers educated and informed to allow you to make the right choices for your air conditioning needs. Additionally, it is our goal that our customers fully understand the cost of repairs before the work is started.

Items that will be inspected are as follows:

- Insure the functionality of the thermostat
- Check the indoor air handler unit
- Ensure that the indoor fan unit is level
- Inspect blower wheel; inspect blower capacitor (if applicable)
- Inspect indoor electrical
- Check evaporator coil for excessive dirt build-up
- Inspect and adjust all belts (if applicable)
- Spray indoor coil with anti-bacterial disinfectant & sanitizer, rinse evaporator coil
- Check indoor drains
- Add drain pan tablets to fight mold and bacteria that can develop in drain pan
- Check air filters
- Outdoor unit - wash outdoor unit with foaming coil cleaner to remove dirt and debris. Check outdoor electrical components, contactor, capacitor and fan motor. Check refrigerant level with computerized gauge set, check superheat and sub cooling with computerized gauges to attain the utmost in efficiency.



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Additional Service & Repairs

In the event you should need any service or repairs outside of the normal annual maintenance, you will receive 20% off service or repairs listed in our Flat Rate Book.

Labor will be charged at the rate \$109.00 for the first hour and \$70.00 every hour thereafter (if the repair is not listed in the Flat Rate Book). Comparatively, without our service agreement the labor charge would be \$145.00 for the first hour and \$97.00 every hour thereafter for normal business hours. After 5pm our normal rate is \$225.00, but upon agreement with our service agreement the rate is fixed at \$150.00 for the first hour and \$70.00 every hour thereafter. A 5% discount on new installations is given for customers who have a service agreement for 5 or more years if there should be the need for a new heating and/or air conditioning system.

Payment Options

This agreement may be paid by cash or check. JK HVAC SERVICES, LLC also accepts all major credit cards. In order to cover merchant fees, an additional \$17.00 will be added to the annual agreement fee should you decide to pay by credit card. Returned check fee is \$45.⁰⁰

Terms & Conditions

JK HVAC SERVICES, LLC Service agreement is valid for 12 months from the date of a signed agreement. The agreement does not renew automatically and is the responsibility of the customer to request a renewal. No refunds will be given if agreement is cancelled prior to expiration date. Any New Jersey sales tax imposed on fees, parts and labor will be added to the price at time of invoice and is to be paid by the customer. This agreement is subject to 6.625% NJ Sales Tax for Services rendered.

Exclusions

JK HVAC SERVICES, LLC Service Agreement will not cover parts and labor when failure is due to the following: Chimney issues, vacant or unattended premises, and equipment damaged by power surges or portable home generators. This agreement does not cover services, repair or replacement of parts as a result of abnormal conditions such as, but not limited to acts of God, war, flood, fire, hurricane, explosion, vandalism and freeze-ups. Furthermore, JK HVAC SERVICES, LLC is not liable for the inability to supply parts that are no longer available due to obsolescence. The acceptance of all service plans by JK HVAC SERVICES, LLC are contingent upon inspection of your heating system by a member of our staff. Any defective parts, or systems, not up to code, will not be covered under the plan.



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Equipment Covered

Make:

Model:

Serial#:

Dates of agreement ___ / ___ / ___ to ___ / ___ / ___

Price: **\$329.⁰⁰** for first unit (plus tax)

\$180 each additional unit (Unit must be serviced on the same day)

Customer Name & Address:

Customer Signature

Date

JK HVAC SERVICES, LLC

Date

Please note: once signed and returned to the office, a copy will be made and sent to you for your records. PLEASE NOTE: EFFECTIVE DATE OF THIS AGREEMENT WILL BEGIN AT TIME OF CLEANING / INSPECTION.

In the event that you sell your home during the term of this agreement, this agreement may be transferred to the new owner for a nominal fee of \$75.00