

Please note that it is illegal to supply misleading, false or fraudulent information to obtain discounted purchases for anything other than resale purposes. All of our products are handmade. Due to the nature of our production method, there may be minor variations from item to item.

## **WHOLESALE TERMS**

- **Opening Order:** a minimum order of \$800 is required.
- **First orders must be prepaid.** Payment can be made via Pay Pal, Square, Visa, MasterCard, American Express, and company check by approval. All returned checks will be charged \$50.
- **For subsequent orders, a minimum order of \$400 is required.** Your subsequent orders can be paid in full via PayPal, Square, or credit card or through a net30 where full payment is due 30 days after the order date. Net30 accounts must be backed with a credit card guarantee of payment. Reorder will not be handled / released for shipment until payment has been received for current or any previous orders.
- **Everything listed on our website is available for wholesale,** with the exception of pieces labeled as "Limited Edition." You may place your wholesale order by contacting us via email (sales@palomasjewelry.com) or by appointment at our Paloma's Jewelry office. A Wholesale Order Form will be sent via email.
- **Pricing:** Wholesale pricing is calculated at 50% off retail on all current pricing. For resale, we suggest matching the retail price listed on our website.
- **Rush Orders:** Available by special request and may incur additional handling charges for production as well as expedited shipping.

## **SHIPPING**

**Items in stock will be handled / shipped within 3-5 business days.** Out-of-stock items and custom orders will be completed and shipped within 2-4 weeks from order date. Orders are sent via USPS with insurance and signature confirmation. UPS, FedEx and express shipping are available upon request and will incur additional charges.

**Shipping costs are as follows:**

- **Orders of \$100-\$250: \$10.**
- **Orders of \$250-\$400: \$15.**
- **Orders of \$400 and up: \$20.**

## ***CHANGES TO ORDERS***

Any changes or cancellation to orders must be made via email at [sales@palomasjewelry.com](mailto:sales@palomasjewelry.com) or by phone within three days of placing your order. No cancellations on rush and shipped orders.

## ***RETURNS / EXCHANGES***

- **If for any reason you are not completely satisfied with the jewelry in your order, please contact us within 3 business days of receiving your order for replacement.** You will be able to exchange for items of equal value, or pay the difference of upgrading to something of a higher value. All custom/personalized orders are not returnable.
- **Please inspect all shipments immediately upon arrival.** Contact Paloma's Jewelry Corp at [sales@palomasjewelry.com](mailto:sales@palomasjewelry.com) within 3 business days of receipt of damaged, missing or defective shipments. If item is acceptable for return, please pack jewelry in a well-padded envelope or package and ship via UPS, USPS or FedEx.
- **Returned items must be new, unworn, and undamaged to be eligible for exchange.** All shipping, tracking and insurance charges for returns and exchanges are the retailer's responsibility and cannot be refunded.
- **Paloma's Jewelry Corp. reserves the right to refuse items that are returned without prior notice or in a condition unacceptable for resale.**
- **By becoming a wholesale retailer of Paloma's Jewelry Corp. you are agreeing to these terms and conditions.** Questions or concerns, please feel free to email us at [sales@palomasjewelry.com](mailto:sales@palomasjewelry.com).

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**Retailer Name and Signature**

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**Date**