



Computer Repair Form & Waiver Agreement

Personal Information:

Full Name: _____

Computer Make/Model: _____

La Salle ID #: _____

Serial Number: _____

Phone Number: _____

Computer Password: _____

Problem Description: (Please complete this section and be as detailed as possible)

1	
2	
3	

Please mark appropriate box

Is there any known liquid damage to your computer?

[] Yes [] No Initial: _____

Do you grant ResNet permission to reimage your computer?

(Files will be backed up) [] Yes [] No Initial: _____

What operating system does your computer have?

Windows: [] 7 (Seven) [] Vista [] XP

Apple: [] Lion [] Snow Leopard [] Prior Other: _____

Items Included:

[] Laptop [] Power Adapter [] System Restore Discs [] Other _____

RELEASE & INDEMNITY AGREEMENT: I authorize La Salle University ResNet technician(s) to perform service work on my computer. I understand that La Salle University ResNet technicians are trained to perform computer software and hardware service work, and know that La Salle University ResNet and its technicians are not an authorized service provider. I furthermore understand that La Salle University ResNet is a service center for both Apple and Lenovo computers. I agree to release, indemnify and hold harmless La Salle University from liability for any claims for damages of any kind that may arise from services performed on my computer, even if caused by negligence of La Salle University ResNet and/or its agents. I understand that La Salle University ResNet is not responsible for any data loss that may occur as a result of service work performed on my computer.

La Salle University ResNet requires you to show ID when picking up your computer.

Signature: _____ Date: _____

Receiving Tech: _____

To Be Completed By A La Salle University ResNet Technician:

- | | | |
|--------------------------------------|--|---|
| <input type="checkbox"/> Problem # 1 | <input type="checkbox"/> Cisco NAC Agent | <input type="checkbox"/> BIOS Updated |
| <input type="checkbox"/> Problem # 2 | <input type="checkbox"/> McAfee 8.8 | <input type="checkbox"/> Office 2010/2011 |
| <input type="checkbox"/> Problem # 3 | <input type="checkbox"/> Windows/Mac Updates | <input type="checkbox"/> Windows 7 (Lenovo) |

Ticket ID #: _____ Completed By: _____ Date Completed: _____

Return Signature: _____ Return Date: _____

Work Performed

[illegible]