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Client Management Information System (CMIS)

What is CMIS?

Congress has directed US Department of Housing and Urban Development (HUD) regarding the need for data and analysis on the extent of homelessness. Each Continuum of Care (CoC) that wants to continue to receive HUD funding must have a computerized data collection system (often called “HMIS” or Homeless Management Information System) in place that is able to:

- Assist in developing unduplicated counts of clients served at the local level
- Track services used by homeless persons
- Capture information from multiple agencies
- Track service usage over time
- Provide summary information about service usage and clients

By implementing the Client Management Information System (CMIS), OC Partnership seeks to provide a comprehensive case management system that allows *homeless and at risk* service providers to collect accurate, timely and consistent information to make informed program decisions as well as track client outcomes to better understand program successes and challenges.

The software includes:

- Outcome Management
- Client demographic data collection
- Comprehensive client case management
- Information and Referral capabilities
- Bed maintenance, tracking and assignment module
- Group activities management
- Group case notes management
- Advanced security features
- Customer Support and Training
- Customized reporting capability
- Customized assessment capability

Benefits For Agencies:

- Development and management of client outcomes
- Coordination of services, internally among agency programs, and externally with other providers
- Preparing financial and programmatic reports for investors, boards, and other stakeholders
- Collecting information for program design decisions

Where We Are Now?

As of January 31, 2007 there were 2223 clients entered into CMIS by 21 agencies, an increase of 8% from the previous month and over 1000% from the beginning of 2006.