WexExpress Operations Report

For the Month of January 2020

wexexpress
Cadillac/Wexford Transit Authority

Operational Highlights (January 1, 2020 to January 31, 2020)

During the month of January we saw a 26.34% increase in ridership compared to the same time last year. Due to the mild January weather this year we had very limited delays or canceled services.

Ridership Metrics

	General Ridership	New Freedom	Total Ridership	Cancels	No-Shows	Cancel/No-Show % of Ridership
January 2019	10,802	240	11,042	983	318	12.04%
February 2019	10,260	271	10,531	1,017	255	12.40%
March 2019	12,527	385	12,912	1,151	324	11.77%
April 2019	13,699	414	14,113	371	326	5.09%
May 2019	13,981	418	14,399	99	274	2.67%
June 2019	10,676	387	11,063	93	224	2.97%
July 2019	10,703	356	11,059	87	184	2.53%
August 2019	10,902	327	11,229	81	169	2.29%
September 2019	11,456	288	11,744	73	222	2.58%
October 2019	13,519	406	13,925	116	263	2.80%
November 2019	11,695	407	12,102	121	236	3.05%
December 2019	12,009	393	12,402	89	225	2.61%
January 2020	13,479	472	13,951	102	194	2.20%

FY 2020 Goal = 3.5%

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Safety Metrics

Vehicle Accidents – There was no reportable vehicle accidents during the month of January.

Lost Time Hours – There was no reportable time lost during the month of January.