



Return and Privacy Policies

PRIVACY POLICY & STATEMENT:

Our goal at TREEDIAPER.COM is to provide you with a secure and satisfactory online shopping experience. Please know that while visiting our web site, we do not collect any personal information without your knowledge and/or consent. If you should send personal information to us, in no case will we sell, rent, or exchange your information to any third or outside party. Any information you provide to us will remain secure and private, both online and offline.

What kind of personal information we collect:

The type of information that may be collected by TREEDIAPER.COM directly corresponds with the product(s)/service(s) you request. For instance, at our web site, you can purchase and/or inquire about various products, contact us with general questions and comments, or request additional information on our product(s) and/or service(s). The information you provide to us through these service(s) is the only information that we collect, and, if necessary, may be necessary to facilitate a response to your specific *request*.

How we use the information we collect from you:

When you submit personal information to TREEDIAPER.COM, including; your name, address, telephone number, fax number, and email address, we may use this contact information to:

- Send you your purchased products, samples and instructions
- Send a receipt of a purchase
- Provide / send information you have requested
- Respond to a question or comment

Credit card transactions:

When making a credit card purchase at TREEDIAPER.COM, your credit card transaction will be processed before shipment of merchandise or products. Please note that, for all online purchases, TREEDIAPER.COM does not store any of your credit card information.

Email correspondence:

Should you send comments or questions via Email, we will share your communications only with the appropriate employee(s) or staff member(s).



Links to other web sites:

Please note that, while visiting TREEDIAPER.COM, we may provide you with links to outside web sites that we think you may find useful or informative. These sites may not be owned or directly affiliated with TREEDIAPER.COM. Please be aware that, once you visit a link to an outside / linked web site, you are subject to the privacy policy and / or practices of that site. We encourage you to read the privacy statement of each and every web site that may collect any of your personal information. TREEDIAPER.COM is not responsible for the content and / or practices of any outside and / or linked web sites.

Mailing List/Newletters:

Visitors to TREEDIAPER.COM who: request additional information, purchase product(s) or service(s), or correspond with us via email, telephone or mail, may be added to our newsletter mailing list. Our newsletter is used to inform you of new product(s) and / or service(s) offered by TREEDIAPER.COM. If you would like to be removed from our mailing list, please email us using the form on the "Contact Us" page with your removal request.

SHOPPING ON OUR WEB SITE:

TREEDIAPER.COM is owned and operated by ZYNNOVATION LLC, VIRIGINA, USA

DOMESTIC ORDERS:

Orders placed at TREEDIAPER.COM are shipped via our preferred shipping carriers to business and/or residential destinations within the United States. We're sorry, but at this time domestic orders cannot be shipped to a Post Office Box or APO/FPO Box. TREEDIAPER.COM does not fulfill international orders. For international orders, please contact us at info@zynnovation.net.

DOMESTIC S&H CHARGES:

S&H charges are based on the shipment destination. S&H charges can be calculated before checkout using the destination zip code. All TREEDIAPER.COM shipments originate from Ashland, VA 23005, USA.

DOMESTIC GROUND TRANSIT TIMES:

Unless notified otherwise, most orders ship within 24 to 48 hours – Please allow up to 7 business days for delivery. Transit and delivery times may vary based on carrier and/or destination. Seasonal delays may occur from time to time; we will keep you informed as quickly as possible.

CAN I CHECK THE STATUS OF MY ORDER?



An order acknowledgement e-mail or a similar order-related e-mail from us will be sent out once the order received; a shipping notification e-mail will be sent out after the order shipping out.

If your shipment seems extraordinarily late, double check the shipping address found in your e-mail shipment notification, and contact us for further assistance. Please be sure to include your order number when you write to us.

WHO SHOULD I CONTACT WITH QUESTIONS ABOUT MY ORDER?

All inquiries regarding your order should be directed to TREEDIAPER.COM at:

EMAIL: info@zynnovation.net

Please visit TREEDIAPER.COM, “About US” page for more information.

30-DAY RETURN POLICY:

You may return any unopened and unused item to us at your expense within 30 days to the address shown below (also shown on your packing slip). Customer returns sent via Collect Services will be refused.

All refunded returns are subject to a 10% restocking fee, which will be deducted from your refunded purchase amount.

Refunds will not be issued for:

- Purchase amounts under \$5.00.
- Item(s) that have been opened and/or used in any manner.
- Any item(s) returned more than 30 days from the original date of purchase.
- Any S&H charges and/or fees applied to your order.

NOTE: Any shipment that is refused by the receiver, and/or that is returned by the shipping carrier due to customer error or negligence, will automatically be issued a refund of the purchase amount, minus the Shipping & Handling fee.