

ACRONYM	DEFINITION
AA	Affirmative Action
AAA	Area Agency on Aging
AAC	Arizona Administrative Code
AAIDD	American Association on Intellectual and Developmental Disabilities
AAPPD	Arizona Association of Providers for People with Disabilities
ABE	Adult Basic Education
ABEA	Arizona Business Education Association
ABHS	Arizona Behavioral Health Services
ABIL	Arizona Bridge to Independent Living
AC	Additional Claim
ACA	Affordable Care Act
ACCA	Arizona Child Care Association
ACDHH	Arizona Commission for the Deaf and Hard of Hearing
ACDL-AZ	Arizona Center for Disability Law
ACMRDD	Accreditation Council on Mental Retardation and Developmental Disabilities
ACO	Acute Care Only
ACOECA	Arizona Cooperative Office Education Coordinators Association
AD	Assistant Director
ADA	Americans with Disabilities Act
ADD	Attention Deficit Disorder
ADDPC	Arizona Developmental Disabilities Planning Council
ADE	Arizona Department of Education
ADH	Adult Developmental Home
ADHD	Attention Deficit Hyperactivity Disorder
ADHS	Arizona Department of Health Services
ADL	Activities of Daily Living
ADOA	Arizona Department of Administration
ADOT	Arizona Department of Transportation
ADR	Arizona Department of Revenue
AEFLA	Adult Education and Family Literacy
AER	Association for Education and Rehabilitation
AG	Attorney General
AHCCCS	Arizona Health Care Cost Containment System
AIB	Arizona Industries for the Blind
AIHP	American Indian Health Plan
ALF/ALH	Assisted Living Facility/Assisted Living Home
ALTCS	Arizona Long Term Care System
AMPM	AHCCCS Medical Policy Manual
APM	Area Program Manager
APS	Adult Protective Services
ARC	The Arc of Arizona
ARRA	Arizona Re-Employment Rapid Access
ARS	Arizona Revised Statutes
ASDB	Arizona State Schools for the Deaf and Blind

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ASIIS	Arizona State Immunization Information System
ASL	American Sign Language
ASO	Administrative Services Officer
ASRS	Arizona State Retirement System
ATPC	Arizona Training Program Coolidge
AUG COMM	Augmentative Device
AWC	Agency with Choice
AzEIP	Arizona Early Intervention Program
AzLC	Arizona Learning Center
BARTS	Benefits Automated Reporting and Tracking System
BCBA	Board Certified Behavioral Analyst
BFY	Budget Fiscal Year
BHS	Behavioral Health Service
BIA	Bureau of Indian Affairs
BLS	Bureau of Labor Statistics
BO	Business Operations
BTP	Behavioral Treatment Plan
CAP	Corrective Action Plan
CBT	Computer Based Training
CC/CCO	Correspondence Control/Correspondence Control Office
CCCT	Community Collaborative Care Team
CCRS	Call Center Reporting System
CDH	Child Developmental Home
CEAC	Certified Environmental Access Consultant
CES	Cost Effectiveness Study
CFT	Child and Family Team
CHILDS	Children's Information Library and Data Source
CIL	Center for Independent Living
CMDP	Comprehensive Medical and Dental Program
CMS	Centers for Medicare and Medicaid Services
CMSR	Case Management Service Review
CMU	Contracts Monitoring Unit
COB	Close of Business
COT	Court Ordered Treatment
CP	Cerebral Palsy
CPM	Certified Public Manager
CPM	Coordinating Program Manager
CPR	Cardiopulmonary Resuscitation
CRS	Children's Rehabilitation Services
CRS	Consumer Resolution System
CSS	Child Support Services
CSTF	Client Services Trust Fund
DAAS	Division of Aging and Adult Services
DAD	Deputy Assistant Director

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DBF	Division of Business and Finance
DBHS	Division of Behavioral Health Services
DBME	Division of Benefits and Medical Eligibility
DCS	Department of Child Safety
DCSS	Division of Child Support Services
DCW	Direct Care Worker
DD	Developmental Disability/Developmental Delay
DDAC	Developmental Disabilities Advisory Council
DDD	Division of Developmental Disabilities
DDPC	Developmental Disabilities Planning Council
DERS	Division of Employment and Rehabilitation Services
DES	Department of Economic Security
DHHS	Department of Health and Human Services (Federal)
DOE	Department of Education
DOL	Department of Labor
DOT	Department of Transportation
DPM	District Program Manager
DPS	Department of Public Safety
DRC	Disability Resource Center
DRG	Diagnosis Related Group
DSA	Data Sharing Agreement
DTA	Day Treatment Adult
DTT	Day Treatment Teen
DSM	Diagnostic and Statistical Manual
EAP	Employee Assistance Program
EEOC	Equal Employment Opportunity Commission
EHR	Electronic Health Records
EOB	Explanation of Benefits
EPSDT	Early Periodic Screening, Diagnosis and Treatment
ESL	English as a Second Language
ETE	Employee Time Entry
ESY	Extended School Year
FAPE	Free & Appropriate Public Education
FAS/FAE	Fetal Alcohol Syndrome/Fetal Alcohol Effect
FBA	Functional Behavioral Assessment
FBCO	Faith Based and Community Organizations
FBDE	Full Benefit Dual Eligible
FBR	Federal Benefit Rate
FCR	Family and Community Resources
FFY	Federal Fiscal Year
FI	Fiscal Intermediary
FMLA	Family Medical Leave Act
FPL	Federal Poverty Level
FSA	Financial Services Administration

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FTW	Freedom to Work (AHCCCS)
FY	Fiscal Year
GAO	General Accounting Office
GH	Group Home
GMH	General Mental Health
GSA	Geographical Service Area
HAH	Habilitation Hourly
HBB	Habilitation Bachelors
HBM	Habilitation Behavioral Masters
HCBS	Home and Community Based Services
HCP	Health Care Provider
HCPCS	Health Care Procedure Coding System
HCS	Health Care Services
HIPAA	Health Insurance Portability and Accountability Act
HMA	Home Modification Assessment
HMSP	Home Modification Service Providers
HRC	Human Rights Committee
HRIS	Human Resources Information Solution
HSRI	Human Services Research Institute
ICA	Industrial Commission of Arizona
ICD	International Classification of Diseases
ICF/IID	Intermediate Care Facility for Individuals with Intellectual Disabilities
ICWA	Indian Child Welfare Act
ID	Intellectual Disability
IDA	Interdivisional Agreement
IDEA	Individuals with Disabilities Education Act
IDLA	Individually Designed Living Arrangements
IEP	Individualized Education Program
IFSP	Individualized Family Service Plan
IGA	Intergovernmental Agreement
ILC	Independent Living Center
IMS	Incident Management System
IMU	Incident Management Unit
IP	Independent Provider
IPE	Individual Plan for Employment
IR	Incident Report
ISA	Interagency Service Agreement
ISP	Individual Support Plan
JLBC	Joint Legislative Budget Committee
KSA	Knowledge, Skills and Abilities
LD	Learning Disability
LEP	Limited English Proficiency
LOC	Local Office Coordinator
LTC	Long Term Care

ACRONYM	DEFINITION
LWOP	Leave Without Pay
MAP	Managing Accountability and Performance
MCO	Managed Care Organization
MCP	Mercy Care Plan
MMIC	Mercy Maricopa Integrated Care
MOA	Memorandum of Agreement
MOU	Memorandum Of Understanding
MSP	Medicare Savings Program
MVD	Motor Vehicle Division
NA	Nutritional Assistance
NASDDDS	National Association of State Directors of Developmental Disabilities Services
NCD	National Council on Disability
NCI	National Core Indicators
NEO	New Employee Orientation
NOA	Notice Of Action
NOAR	Notice of Appeal Resolution
NOC	Notice Of Charge
NOIA	Notice of Intended Action
NPI	National Provider Identifier
NPS	National Provision of Service
NTC	Notice to Cure
OA	Office of Accountability
OCR	Office of Civil Rights/Office of Compliance and Review
OCSHCN	Office for Children with Special Health Care Needs
OFCR	Office of Family and Community Resources
OFM	Office of Facilities Management
OFR	Operational/Financial Review
OIG	Office of the Inspector General
OLCR	Office of Licensure, Certification and Regulation
OOD	Office of the Director
OOS	Out of State Placement
OR	Operations Review
OSERS	Office of Special Education and Rehabilitative Services
OSI	Office of Special Investigations
OSPB	Office of Strategic Planning and Budgeting
OT	Occupational Therapist
PAS	Pre-Admission Screening
PBS	Positive Behavior Supports
PCP	Primary Care Provider/Person Centered Plan
PDQ	Position Description Questionnaire
PIO	Public Information Office
PIP	Provider Indemnity Insurance
PM	Program Manager
PNO	Provider Network Organizations



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POS	Provider of Service Number (for AHCCCS Providers)
P&P	Policies and Procedures
PPL	Public Partnerships Limited
PRC	Program Review Committee
PRIDE	Positive Recognition Inspires Dynamic Excellence
PST	Prevention and Support Training
PT	Physical Therapy
QA	Quality Assurance
QC	Quality Control
QIDP	Qualified Intellectual Disabilities Professional
QMU	Quality Management Unit
QOC	Quality of Care Concern
QV/QVA	Qualified Vendor/ Qualified Vendor Agreement
RBHA	Regional Behavioral Health Authority
RFB	Request for Bid
RFP	Request for Provider
RN	Registered Nurse
ROC	Registrar Of Contractors
RRB	Room and Board
RSA	Rehabilitation Services Administration
RSK	Raising Special Kids
RTC	Residential Treatment Center
Section 504	Section 504 of the Rehabilitation Act
SC	Support Coordinator
SFY	State Fiscal Year
SILC	Statewide Independent Living Council
SILS	State Independent Living Services
SIS	Supports Intensity Scale®
SLP	Speech and Language Pathologist
SMI	Serious (and chronic) Mental Illness
SNAP	Supplemental Nutrition Assistance Program
SNF	Skilled Nursing Facility
SNP	Special Needs Plan
SOGH	State Operated Group Home
SPA	State Plan Amendment
SPIL	State Plan for Independent Living
SRC	State Rehabilitation Council
SSA	Social Security Administration
SSDI	Social Security Disability Insurance
SSN	Social Security Number
ST	Speech Therapy
TANF	Temporary Assistance for Needy Families
TBI	Traumatic Brain Injury
TCM	Targeted Case Management



ACRONYM	DEFINITION
TDA	Training and Development Administration
TPL	Third Party Liability
TRBHA	Tribal Regional Behavioral Health Authority
TSC	Targeted Support Coordination
UHC	United Healthcare
UI	Unemployment Insurance
UR	Utilization Review
VA	Veterans Administration
VR	Vocational Rehabilitation
WIC	Women, Infants and Children's Program
YES	Your Employee Services website