

**Directorate of Transport
Government of Goa**

Vision Document

VISION

To provide an efficient, Safe and Modern Transport Environment for people.

MISSION

Establishment of an efficient, transparent and modernized transport administration to ensure safe, secure, efficient, affordable, speedy, movement of people and goods.

OBJECTIVE

- Effective Citizen Service Delivery System.
- Infrastructure development for efficient transport administration for implementation of Motor Vehicle Act
- Enhancing transport and last mile connectivity.
- Strengthening enforcement mechanism to curb violation of Motor Vehicle Act and Rules and enhancing road safety.
- Efficient collection of revenues

SHORT TERM GOALS *(to be achieved by 2021)*

- Reengineering of business processes version 2.0 to create more efficient paperless, IT enabled workflow system for citizen centric delivery of services.
- 50 new electric buses in fleet of KTCL and taxi shifting to electric vehicles.
- Charging Infrastructure for EV.
- Training for Officers and staff on work related laws and technical training.
- Completion and inauguration of new modern Bus Stand at Sanquelim.

- Installation of digital meter with tracking device for taxi.
- Revival of lapsed post and recruitment of vacant post.
- Intelligent Transport Management System for Public Transport (ITMS)
- Create Institutional set up of full fledged Road Safety Cell with Road Engineering, Traffic experts to reduce road fatalities and improve enforcement.

MEDIUM TERM GOALS *(to be achieved by 2023)*

- Start execution of construction work to create infrastructure for efficient transport administration for Transport Department and KTCL in land belonging to Transport Department at Patto.
- Automated Vehicle and Inspection and Certification Center at Bandora Ponda on PPP operational.
- Completion and inauguration of new modern Bus Stand at Vasco.
- 200 new electric buses added to fleet of KTCL and large number of public transport on electric vehicles

LONG TERM GOALS *(to be achieved by 2025)*

- New Bus Stand on PPP at Panjim, Margao and Mapusa
- Multimodal Transport system across Goa with improved infrastructure, efficient bus service, automated digital fare collection systems. ITMS in advanced stage.
- Majority of public Transport on electric Vehicles.
- Work will be faceless, system driven, online with very little interaction of public with employees of Department. Restructuring of job profile to meet new needs.

STRATEGIC PLANNING

A combination of the ends (goals) for which are aimed and means to reach goals for Transport Department is through:

- Needs Assessment
- SWOT Analysis
- Plan Development
- Budget
- Plan Execution
- Review

ACTION PLAN

- **Comprehensive Mobility Plan** for Goa is a vision document to plan policy and infrastructure is being prepared by Urban Mass Transit company Limited through Imagine Panjim which will help to prepare road map for transport Infrastructure for Goa
- New **bus stands for 3 major cities ie Panjim, Mapusa and Margao** are being taken up by Finance Department- PPP cell chaired by Hon. CM will give major thrust for quality public transport system in Goa.
- SWOT analysis of existing Schemes is being done and restructured schemes will be implemented from next financial year.
- **100 new electric buses** are sanctioned for Goa will change the face of passenger transport system connecting prime routes in Goa.
- Funds for **software development** are sanctioned by Govt and expected date for implementation of advanced version of IT system is Jan 2021
- Agreement signing for setting up **Automated Vehicle and Inspection and Certification Center** at Bandora Ponda on PPP is expected by Dec 2020.