

The Sherwin-Williams Company

Certification for Customers Regarding Coronavirus (COVID-19) Control and preventative Measures

(As of March 24, 2020)

This document confirms to customers of The Sherwin-Williams Company the various control and preventative measures currently being taken by Sherwin-Williams regarding COVID-19.

1. Sherwin-Williams permits employees to work remotely wherever possible with their manager's approval.
2. Sherwin-Williams has advised employees not to report to work if they are sick. Sherwin-Williams provides paid time off and benefits for employees who do not report to work because they are sick.
3. Sherwin-Williams will send employees home who report to work sick and will subject such employees to further screening procedures before permitting them to return to work.
4. Sherwin-Williams has requested that employees inform Human Resources immediately if they receive a confirmed or presumptive diagnosis of COVID-19. Sherwin-Williams will then take proactive steps to protect other employees and sanitize the work area.
5. Sherwin-Williams has advised employees that they should inform Human Resources if a member of their household receives a confirmed or presumptive diagnosis of COVID-19. Sherwin-Williams will then take appropriate precautionary measures.
6. Sherwin-Williams prohibits non-business critical/non-emergency international and domestic business travel.
7. Sherwin-Williams has advised employees that it discourages personal travel to COVID-19 affected areas.
8. Sherwin-Williams requires all employees who have traveled to coronavirus affected areas to contact Human Resources before returning to work. Sherwin-Williams will then take appropriate steps to ensure that it is safe for the employee and co-workers when the employee returns to work.
9. Sherwin-Williams has adopted screening and other procedures for visitors to Sherwin-Williams sites to minimize transmission of COVID-19.
10. When possible, Sherwin-Williams has asked employees to conduct meetings with external partners via digital channels.
11. Sherwin-Williams prohibits customer visits in to controlled or impacted areas of COVID-19 concern.
12. Sherwin-Williams has provided extensive educational information about COVID-19, including its symptoms, precautionary steps and best practices to ensure personal health and safety.
13. Sherwin-Williams has provided links to websites providing information and advice about COVID-19.
14. Sherwin-Williams has established a dedicated e-mail address for questions about COVID-19.

15. Sherwin-Williams complies with federal, state and local requirements regarding COVID-19.
16. As circumstances evolve, Sherwin-Williams will take further appropriate steps to protect its employees, customers and visitors.
17. The above efforts generally apply to Sherwin-Williams' employees only. With respect to Sherwin-Williams' independent subcontractors, Sherwin-Williams cannot make representations on behalf of these individuals related to the above content; however, Sherwin-Williams will endeavor to share all relevant customer communications with these independent subcontractors as such communications are received. As always, Sherwin-Williams requires its subcontractors to comply with all applicable federal, state and local laws and requirements.