

## Community Pharmacy Diabetes Plus Service Referral Letter

GP Name  
GP Practice  
Practices Address  
Tel No.

Date:.....

Dear **Title/Surname**,

In St Albans and Harpenden locality we are piloting a new service which provides additional support from local community pharmacies to patients with diabetes. The service is free of charge for patients and consultations are carried out in a consultation room and therefore will not be overheard by other patients. Follow up consultations may where appropriate, in a confidential space, be conducted over the phone.

We would recommend that you take this letter to your usual community pharmacy to ask them for the Community Pharmacy Diabetes Plus Service. I would recommend that the pharmacist provides the following advice to you [tick box/s that apply]

### Community Pharmacy Diabetes Plus Service

- Lifestyle and other supporting interventions
- Signposting to local services / support groups / resources
- Support with blood glucose monitoring meter

This service involves an initial consultation and a follow up consultation between 3 to 6 weeks later.

In addition to the above pharmacist's review I would recommend that the pharmacist provides the following advice:

- New Medicines Service (NMS) 
  - This service helps you to find out more about the new medicine(s) you are taking
  - helps sort out any concerns or problems you may have with your new medicine(s)
  - involves a series of contacts with the pharmacist allowing you to discuss the new medicine and any concerns
  - The aim of the service is to improve the effectiveness of the medication and help you to make your own decisions about managing your condition
- Medication Use Review (MUR) 
  - This service will help you understand more about the medicines you are currently taking
  - sort out any problems or concerns you may be having with the medicine(s)
  - the service is to improve understanding of all the medication you are taking and help you to make your own decisions about managing your condition

You may have a follow-up appointment with the doctor or nurse, which will continue as normal.

I recommend that you visit the pharmacy so that they can arrange to provide the above service/s recommended for you. The aims of these services are to provide additional support to patients to improve their health.

Yours sincerely,

GP Practice

Attachment 1.1 – Community Pharmacy Diabetes Plus Service Referral letter

Practice Name: .....

Address: .....

Tel no: .....

Date: .....

Dear Pharmacist,

This patient will benefit from the above service/s.

Can you please arrange a mutually convenient time for this patient to receive the recommended service/s

Kind regards,

GP Name:

Practice

Note For Pharmacist:

- Funding can only be claimed for Community Pharmacy Diabetes Plus Service (CPDPS) if the interventions related to the service are requested by the GP or meet the patient selection criteria [listed below] as specified in the service specification document. Community Pharmacies will be able to identify their own patients but only if they meet one or more of the following criteria:
  - 1.1.1 Newly diagnosed patients with diabetes within the last year according to the pharmacy's PMR and patient's verbal confirmation.
  - 1.1.2 Any patient dispensed diabetic medication during the pilot period and has been identified with poor concordance on the Pharmacy's Patient Medication Record (PMR) i.e. not had medicines on regular dispensing basis or confirm that they are not taking medicines on a regular basis.
  - 1.1.3 Any patient with diabetes who indicates that they have not had their HBA1C levels monitored within the last six months.
  - 1.1.4 Any patient with diabetes who has not been in contact with their GP practice / diabetes team within the last year.
  - 1.1.5 Any patient with diabetes whereby the pharmacist identifies an area or need which requires further input or support in relation to Diabetes UK's 15 Healthcare Essentials.
- If only Medication Use Reviews (MURs) and/or New Medicines Services (NMS) are requested this does not qualify for CPDPS funding. Pharmacies can however claim for these pharmacist services through the usual way as per advanced services specification Pharmaceutical Services Directions 2013.

<b>Version</b>	2.0
<b>Developed by</b>	GP lead for diabetes, Senior Pharmaceutical Advisor, Pharmacy & Medicines Optimisation Team
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