



Workforce Scheduler™

Schedule Smarter

Optimise your labour budgets, forecasts and schedules in minutes. An easy-to-use interface helps you reduce complexity in labour operations—controlling labour costs, increasing employee engagement and maximising profitability. Create precise schedules, aligned with workload and demand, to deliver a superior customer experience at every location.

Manage Labour the Smart Way

Leverage Workforce Scheduler's AI-powered algorithms to generate budgets, forecasts and schedules with industry-leading precision.



Improve Forecast Accuracy

Generate the most accurate labour forecasts when you account for the variables that matter most—sales, traffic, activity, standard workload calculation rules, seasonality, weather events and more

Identify trends and correct anomalies in your forecasting data with machine learning that incrementally improves over time



Gain Control Over Labour Costs

Align your staffing models with real-time demand and all applicable labour regulations

Avoid fines for non-compliance, reduce unplanned overtime and effectively allocate labour budgets in order to optimise labour spending and save money



Increase Scheduling Efficiency

Trust AI-powered forecasting and configurable scheduling rules to automate and elevate the scheduling process

Improve scheduling accuracy and ensure efficiency targets such as staff utilisation are met

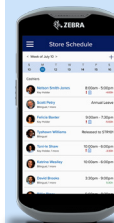


Take the Stress out of Scheduling

Enable on-site managers to spend less time in the back office and more time where they're needed most: helping customers and training employees.

Remove Guesswork

Replace time-consuming, error-prone manual processes with Workforce Scheduler. Empower on-site managers to create Optimised schedules in compliance with all relevant labour regulations and organisational rules. Receive real-time alerts to potential violations or efficiency concerns, enabling managers to make proactive adjustments.



Create Schedules in Minutes

Let technology take over the task of scheduling and free up hours for managers each week to train employees, assist customers and respond to unforeseen events. Enable managers to manage by exception and make adjustments on the fly from mobile or desktop devices.

Improve the Precision of Your Workforce Management

Align processes with customer and employee demand



Ensure that all labour budgets, forecasts and schedules are optimised for your organisation. Guarantee that employees are in the right place at the right time to accomplish all critical tasks and deliver elevated customer experiences.

Align Labour Scheduling with Customer Demand

Accurately match the number of scheduled employees with forecasted customer traffic and other demand drivers such as sales promotions. Align schedules with workloads or sales and service targets, ensuring that enough people are scheduled to keep checkout lines short, assist customers, and fulfill kerbside and BOPIS orders.

Improve Customer Experiences with Multi-Site Scheduling

Share resources with ease across your locations, departments or roles. Put staff where they're needed most, so no location is over or under-staffed, creating a better customer experience.



Increase employee engagement and retention by creating schedules and forecasts with flexibility to accommodate real-life needs.

Schedule to Employee Preferences

Generate schedules that consider availability, employee skills, required certifications, corporate equity rules, alternative work sites and other preferences. Employees who are more satisfied with their schedules and hours are more likely to stay engaged and grow with your organisation.

Empower Employees with Mobility

Make it simple for employees to access and manage their schedules. A mobile-first design and intuitive user interface with intelligent features enables employees to manage their work/life balance with ease.



To learn more about how Zebra can help your business simplify operations, improve communications and optimise labour decisions, contact us today.



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