## horizontal line**Customer Order No Refund Policy**

**Effective Date:** [Insert Date]  
**Last Updated:** [Insert Date]

### **Overview**

Thank you for shopping with [Business Name]. Please read our No Refund Policy carefully before completing your purchase.

### **Policy Scope**

This policy applies to all customer orders made through our website, mobile application, or any other sales channel.

### **No Refunds**

All orders are final, and no refunds will be issued under any circumstances, including but not limited to:

* Incorrect product selection.
* Change of mind.
* Failure to use the purchased item within its validity period (if applicable).

### **Exchanges (if applicable)**

Damaged or defective items may qualify for an exchange. Customers must notify us within [insert number of days] days of receiving the product and provide proof of the issue.

### **Contact Information**

**Email:** [Insert Email]  
**Phone:** [Insert Phone Number]